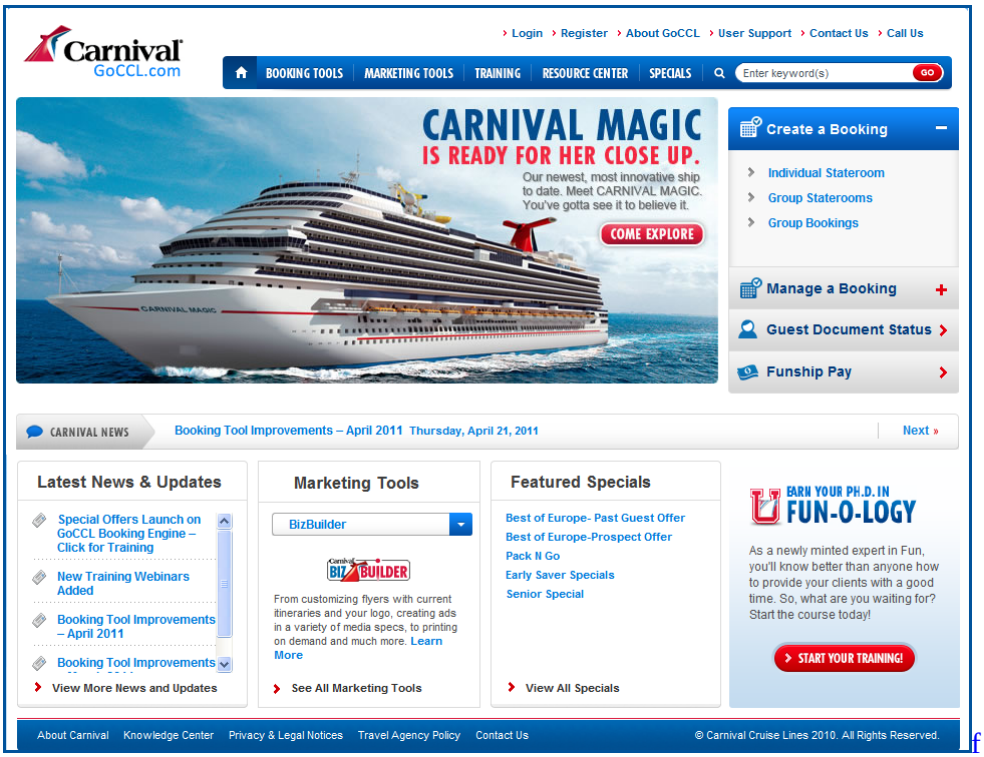
Carnival GoCCL.com

A Booking Tool


Carnival GoCCL.com
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Enter keyword(s) GO
CARNIVAL MAGIC
IS READY FOR HER CLOSE UP.
Our newest, most innovative ship to date. Meet CARNIVAL MAGIC. You've gotta see it to believe it.
COME EXPLORE
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Individual Stateroom
Group Staterooms
Group Bookings
Manage a Booking
Guest Document Status
Funship Pay
CARNIVAL NEWS
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February 2012

User Manual

Version 1.1

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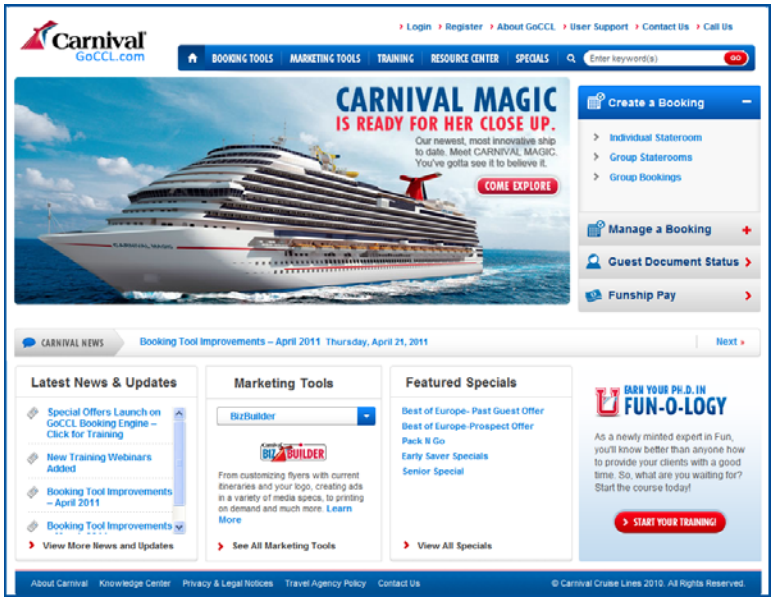
Miami, FL 33178-2428

Contents

WELCOME TO GOCCL.COM 1
NAVIGATING ON GOCCL.COM 2
MAKING A BOOKING 3
SEARCH BY DATE RANGE 3
SEARCH BY SAILING 6
SENDING A CONFIRMATION 17
REVIEWING A CURRENT BOOKING 19
MODIFYING A BOOKING 19
Changing the rate code 21
Changing the category 21
Changing the stateroom 21
Cancelling a booking 21
Extend option 22
DISPLAYING THE PRICING SUMMARY 23
DISPLAYING THE VOYAGE ITINERARY 25
DISPLAYING THE COMMISSION DETAIL 26
PAYMENT 27
Making a payment 27
Displaying the payment history 29
Accessing FunShipPay 30
SPECIAL REQUESTS 31
PACKAGES 32
TRANSFERS 33
CLONING A BOOKING 34
SEARCHING FOR EXISTING BOOKINGS 37
PERFORMING A NEW SEARCH 38
ACCESSING ONLINE CHECK-IN 39
ACCESSING E-DOCUMENTS 41
CREATE GROUP BOOKINGS 42
MAKING PAYMENTS 48
MODIFYING THE BOOKING 52
Increasing requests 52
Decreasing requests 53
REPORTS 54
Statement of Group Requests 54
Group Detailed Workup 54
Guest Document Status 55
BERTHING GUESTS 56
SEARCHING FOR GROUP BOOKINGS 60
SEARCHING FOR GROUP SAILINGS 61
CANCELING A GROUP BOOKING 63
GUEST LIST 63
DISPLAYING THE BOOKING HISTORY 63
MANAGING GROUP STATEROOMS 66
MAKING PAYMENTS ON EXISTING BOOKINGS 67
GUEST DOCUMENT STATUS 68

Welcome to GoCCL.com

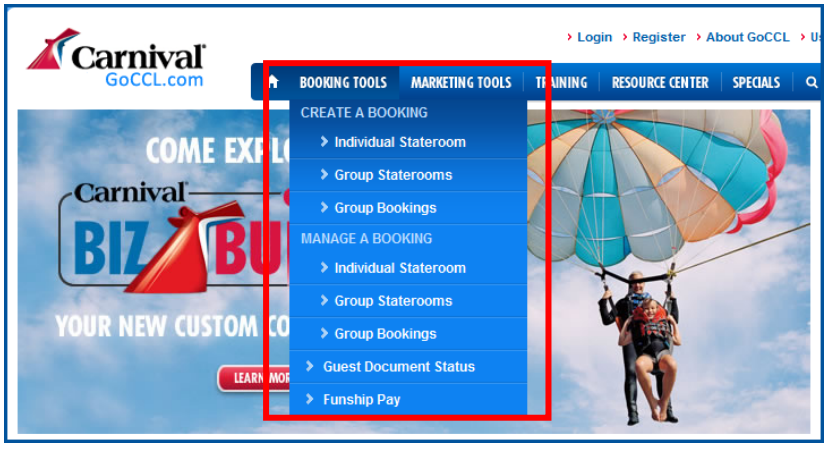
This 'expert' engine lets you navigate easily through the booking process.



From the Welcome to GoCCL.com screen, you can:

- Create individual and group stateroom bookings
- Manage individual and group stateroom bookings
- Manage group bookings
- Display the status of your guest documents
- Make payments on existing bookings

On the Welcome to GoCCL.com toolbar, you can also click **Bookings Tools** to display a drop-down menu.



From the Bookings screen, you can:

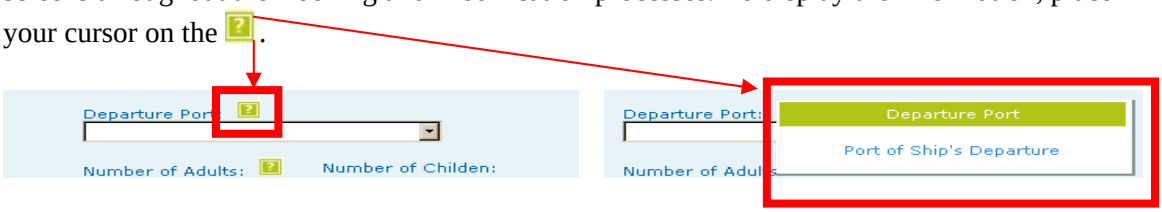
- Create individual and group stateroom bookings
- Manage individual and group stateroom bookings
- Manage group bookings
- Display the status of your guest documents
- Make payments on existing bookings

Navigating on GoCCL.com

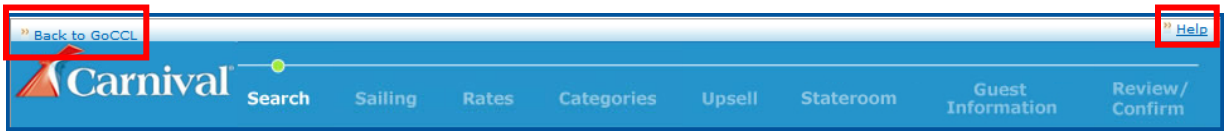
The BookCCL booking engine now has a progress toolbar located at the top of the screen. As you complete a step, it becomes active on the toolbar. This allows you to click on that step to return to the screen and modify your selections

Note: The active toolbar is only available in the Booking process.

Tool tips providing additional information on a field or column header are now available on screens throughout the Booking and Modification processes. To display the information, place your cursor on the .



All screens also display a **Back to GoCCL** link you can click to return to the GoCCL home page and a **Help** link to display the GoCCL user manual.

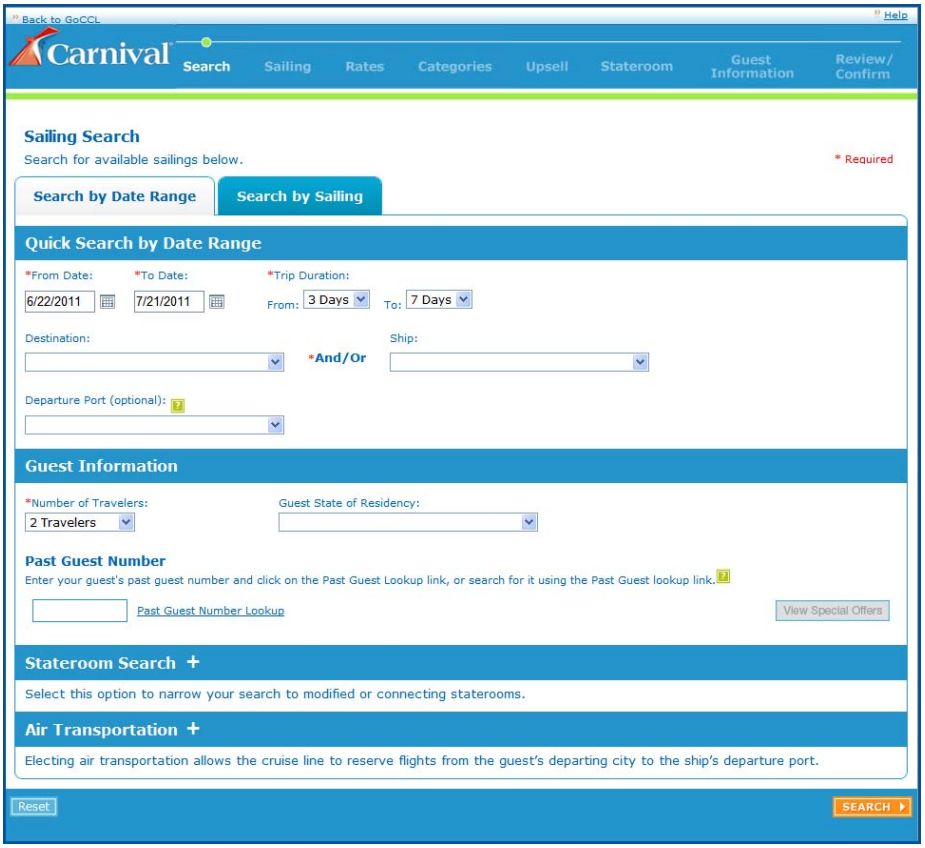


Making a Booking

When making a booking, you can now search either by date range or by sailing.

Search by date range

1. On the *Welcome to GoCCL.com* screen, click **Individual Stateroom** to display the Sailing Search screen Search by Date Range tab.

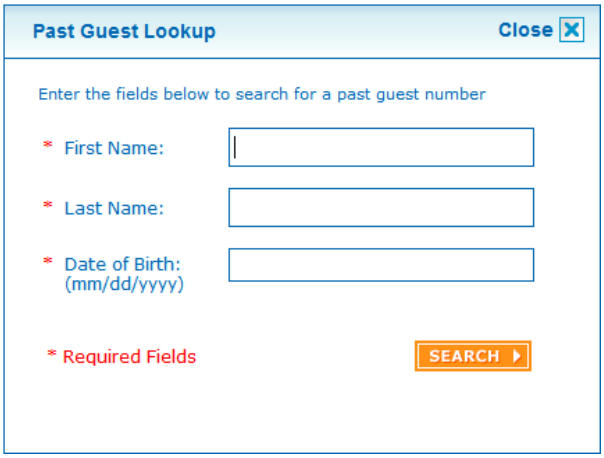


2. Select your sailing preferences:

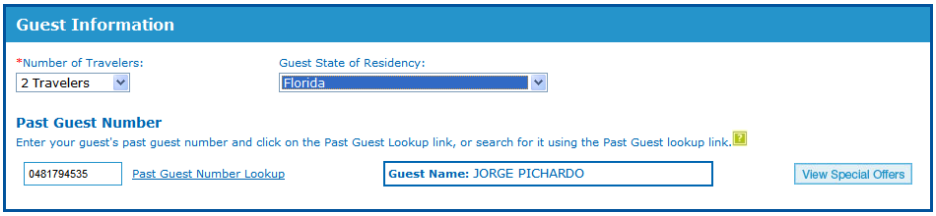
Field	Action
From Date	Click to display a calendar from where you can select the departure date.
To Date	Click to display a calendar from where you can select the arrival date.
From Days	Click the down arrow and select the minimum number of days.
To Days	Click the down arrow and select the maximum number of days.
Destination	Click the down arrow and select a cruise destination.

Field	Action
Ship	Click the down arrow and select a ship.
Departure Port	Click the down arrow and select the departure port.
Number of Travelers	Click the down arrow to select the number of travelers.
Number of Children	Click the down arrow to select the number of children.

3. If the guest is a past guest, on the *Past Guest Number Search* field, type the guest's **Past Guest Number** or click **Past Guest Number Lookup** to display the Past Guest Lookup screen.



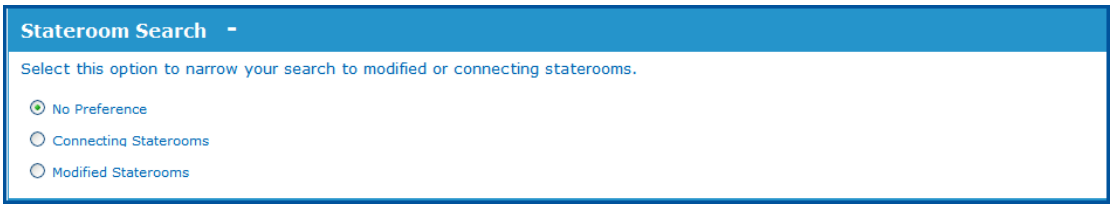
   1) Complete the required fields and click **Search**.
   2) Click **Accept**. If an exact match is found, the guest's first and last names will later automatically populate the Guest Information screen.


Guest Information
*Number of Travelers:
2 Travelers
Guest State of Residency:
Florida
Past Guest Number
Enter your guest's past guest number and click on the Past Guest Lookup link, or search for it using the Past Guest lookup link.
0481794535
Past Guest Number Lookup
Guest Name: JORGE PICHARDO
View Special Offers

4. Click **View Special Offers** to display the Special Offers screens listing all offers available for the selected past guest.

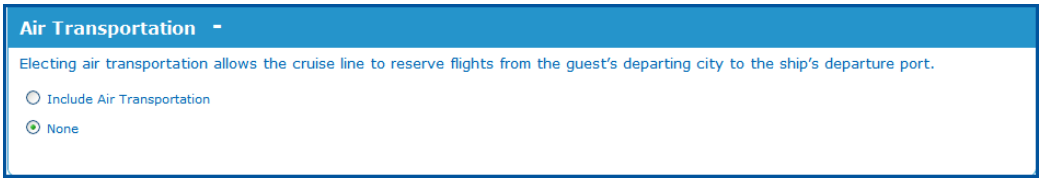
Note: The View Special Offers option is only available for travelers with a past guest number.

5. To narrow your search to display only modified or connecting staterooms, click **+** to the right of Stateroom Search to display the options.


Stateroom Search -
Select this option to narrow your search to modified or connecting staterooms.
No Preference
Connecting Staterooms
Modified Staterooms

6. Select either the **Connecting Staterooms** or **Modified Staterooms** option.

7. If the guests will require air transportation, click **+** to the right of Air Transportation to display the options.


Air Transportation -
Electing air transportation allows the cruise line to reserve flights from the guest's departing city to the ship's departure port.
Include Air Transportation
None

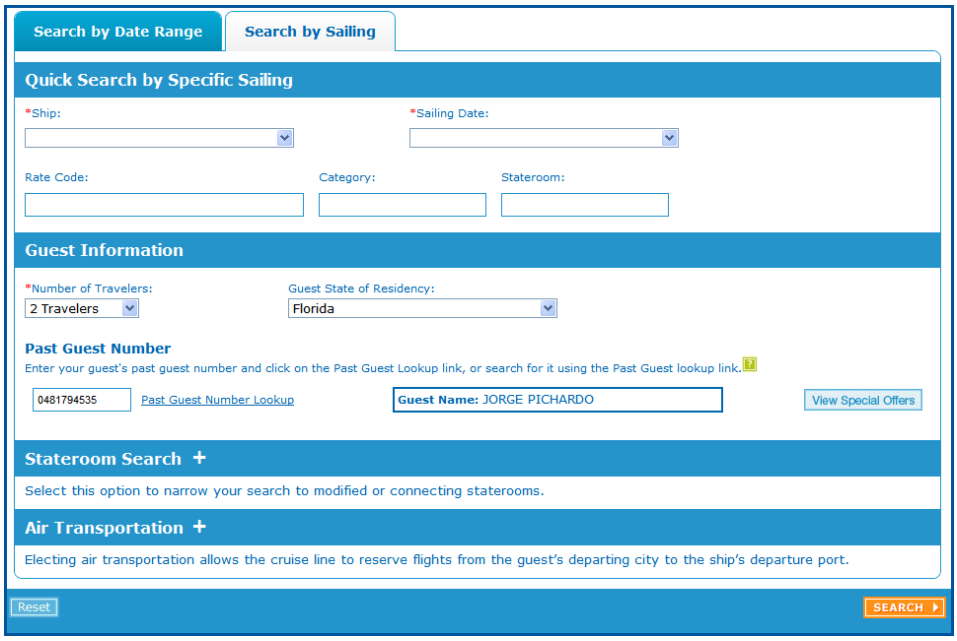
8. Click the **Include Air Transportation** radio button to select it.

9. Click **Search** to display the Sailing Availability screen which lists the sailings matching the specified criteria.

Search by sailing

1. On the *Welcome to GoCCL.com* screen, click **Individual Stateroom** to display the Sailing Search screen Search by Date Range tab.

2. Click the **Search by Sailing** tab.


Search by Date Range
Search by Sailing
Quick Search by Specific Sailing
*Ship:
*Sailing Date:
Rate Code:
Category:
Stateroom:
Guest Information
*Number of Travelers:
2 Travelers
Guest State of Residency:
Florida
Past Guest Number
Enter your guest's past guest number and click on the Past Guest Lookup link, or search for it using the Past Guest lookup link.
0481794535
Past Guest Number Lookup
Guest Name: JORGE PICHARDO
View Special Offers
Stateroom Search +
Select this option to narrow your search to modified or connecting staterooms.
Air Transportation +
Electing air transportation allows the cruise line to reserve flights from the guest's departing city to the ship's departure port.
Reset
SEARCH

3. Select your sailing preferences:

Field	Action
Ship	Click the down arrow and select a ship..
Sailing Date	Select the departure date.
Rate Code	Type the rate code for which you want to search.
Category	Type the rate code for which you want to search.
Stateroom	Type the stateroom number for which you want to search.

4. If the guest is a past guest, on the *Past Guest Number Search* field, type the guest's **Past Guest Number** or click **Past Guest Number Lookup** to display the Past Guest Lookup screen.
   1) Complete the required fields and click **Search**.
   2) Click **Accept**. If an exact match is found, the guest's first and last names will later automatically populate the Guest Information screen.

5. Click **View Special Offers** to display the Special Offers screens listing all offers available for the selected past guest.

Note: The View Special Offers option is only available for travelers with a past guest number.

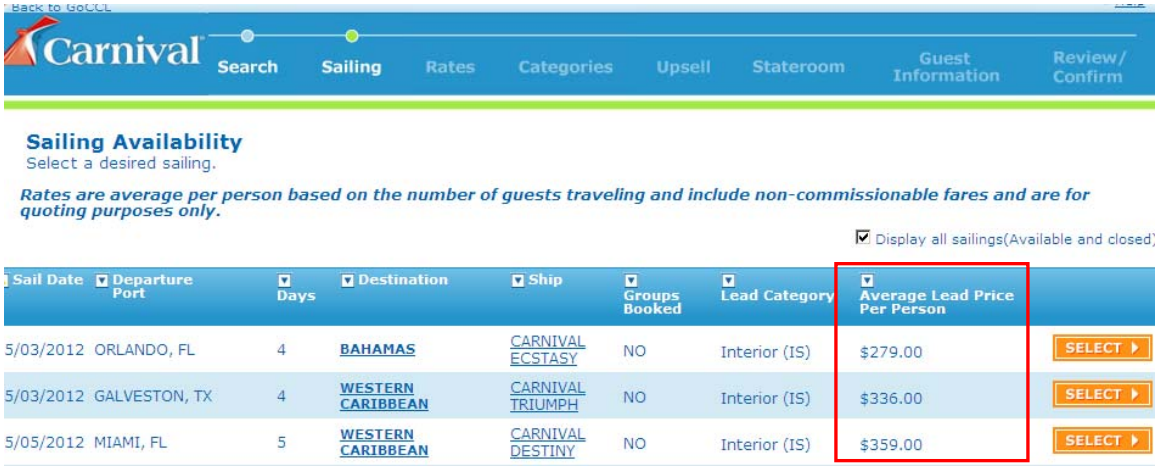
6. To narrow your search to display only modified or connecting staterooms, click **+** to the right of Stateroom Search to display the options.

7. Select either the **Connecting Staterooms** or **Modified Staterooms** option.

8. If the guests will require air transportation, click **+** to the right of Air Transportation to display the options.

9. Click the **Include Air Transportation** radio button to select it.

10. Click **Search** to display the Sailing Availability screen which lists the sailings matching the specified criteria.


Carnival
Search
Sailing
Rates
Categories
Upsell
Stateroom
Guest Information
Review/ Confirm
Sailing Availability
Select a desired sailing.
Rates are average per person based on the number of guests traveling and include non-commissionable fares and are for quoting purposes only.
Display all sailings(Available and closed)
Sail Date
Departure Port
Days
Destination
Ship
Groups Booked
Lead Category
Average Lead Price Per Person
5/03/2012 ORLANDO, FL 4 BAHAMAS CARNIVAL ECSTASY NO Interior (IS) $279.00 SELECT
5/03/2012 GALVESTON, TX 4 WESTERN CARIBBEAN CARNIVAL TRIUMPH NO Interior (IS) $336.00 SELECT
5/05/2012 MIAMI, FL 5 WESTERN CARIBBEAN CARNIVAL DESTINY NO Interior (IS) $359.00 SELECT

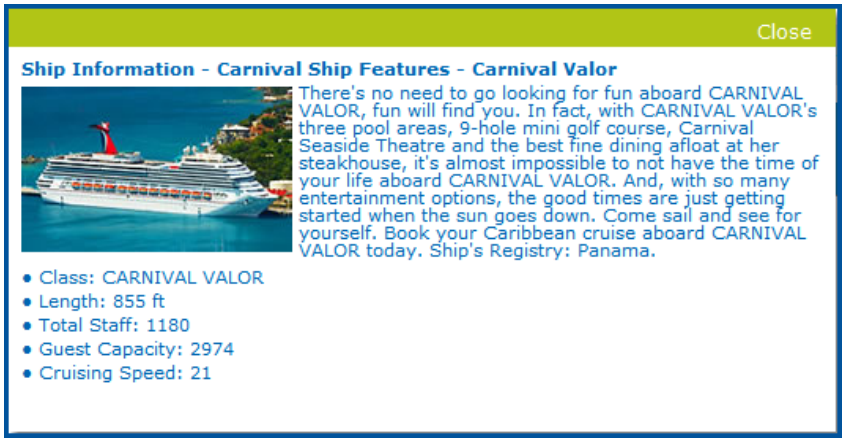
Average Pricing is determined by dividing the total cruise rate (excluding taxes and fees) by the total number of guests in the stateroom.

To sort the list by a particular heading, click the arrow to the right of one of these column headings:

- Sail Date
- Departure Port
- Days
- Destination
- Ship
- Groups Booked (If the agency has a Group contract booked, the indicator will be set to *Yes*, if not it will read *No*.)
- Lead Category
- Average Lead Price Per Person

5. To view additional details for a sailing:

- Click the ship name to display the Ship Information window.


Close
Ship Information - Carnival Ship Features - Carnival Valor
There's no need to go looking for fun aboard CARNIVAL VALOR, fun will find you. In fact, with CARNIVAL VALOR's three pool areas, 9-hole mini golf course, Carnival Seaside Theatre and the best fine dining afloat at her steakhouse, it's almost impossible to not have the time of your life aboard CARNIVAL VALOR. And, with so many entertainment options, the good times are just getting started when the sun goes down. Come sail and see for yourself. Book your Caribbean cruise aboard CARNIVAL VALOR today. Ship's Registry: Panama.
• Class: CARNIVAL VALOR
• Length: 855 ft
• Total Staff: 1180
• Guest Capacity: 2974
• Cruising Speed: 21

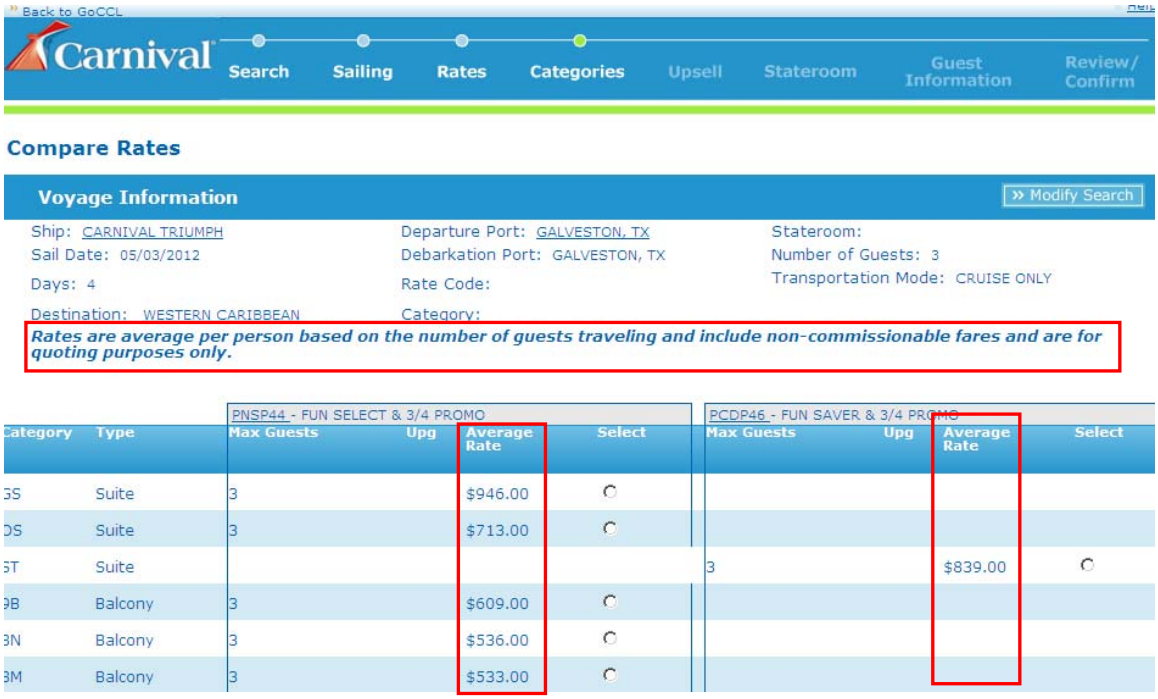
- Click **Destination** to display the Itinerary Information window.

Close
Day Port of Call Arrival Time Depart Time
Sun Miami, FL 4:00 PM
Mon Fun Day At Sea
Tue Grand Cayman, Cayman Islands 7:00 AM 4:00 PM
Wed Mahogany Bay, Isla Roatan 12:00 PM 7:00 PM
Thu Belize 8:00 AM 5:00 PM
Fri Cozumel, Mexico 8:00 AM 5:00 PM
Sat Fun Day At Sea
Sun Miami, FL 8:00 AM

6. Click **Select** for the sailing you want to book to display the Rate Availability screen listing all available rate codes for which your agency qualifies.

Note: The *Voyage Information* section, which provides a recap of the selections made, is available at the top of all screens starting with this screen. To display information on the selected ship, click the **Ship** name.

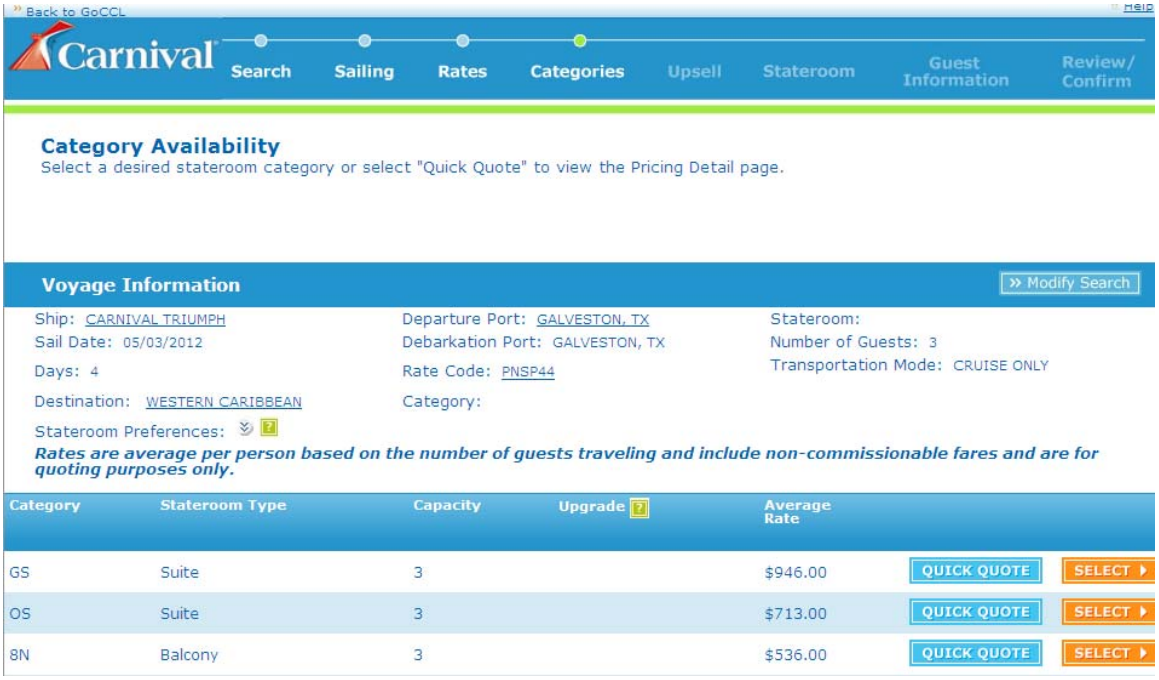
7. To compare rates, click the checkbox (on the Compare Max. 3 column) for a minimum of two and a maximum of three rates to select the rates you want to compare. Click **Compare** to display the Compare Rates screen.



8. If the rate you want to use is listed on the Compare Rates screen, click the **Select** radio button to the right of the fare code to select it. Click **Save & Continue**.
   Or
   Click **Back to Previous Step** to return to the Rate Availability screen.

> **Note:** To change your search parameters, click **Modify Search** to return to the Quick Search screen where you can enter the new search parameters.

9. Click **Select** for the rate code you want to book. A list of categories for the selected rate code is displayed.

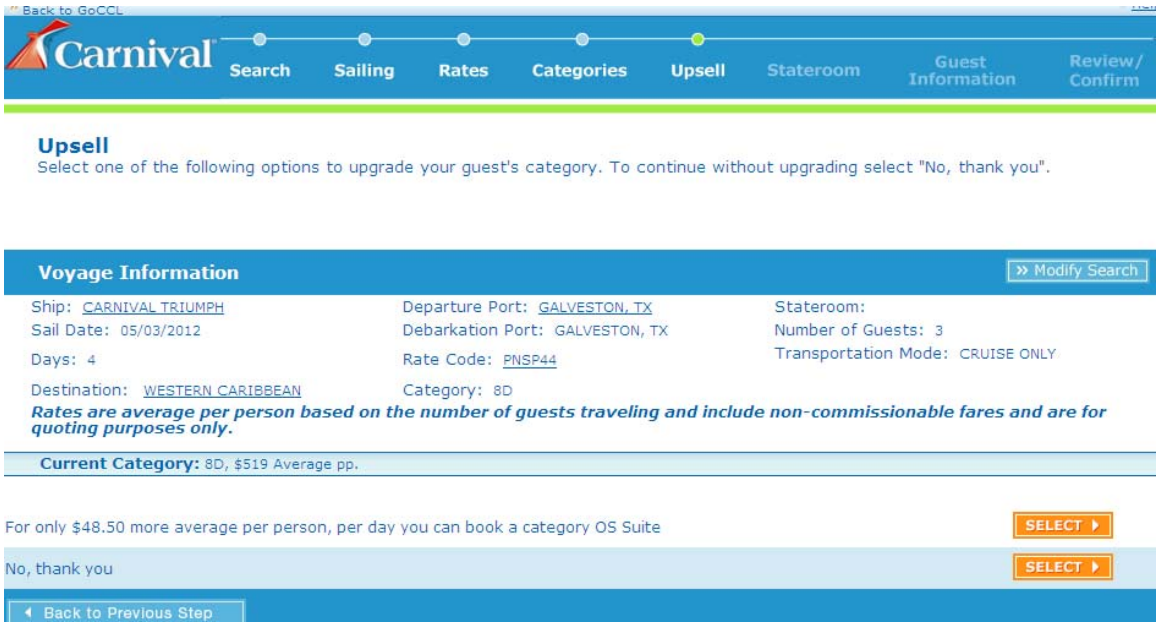


10. To view the pricing detail for a category, click **Quick Quote** to display the Pricing Detail screen (Guest View). From this screen you can switch to an Agent View (lists the commission amount), request air transportation, cruise vacation protection, and add gratuities to the stateroom. If you modify any of these fields, click **Submit** to update the booking information. Additionally, it provides a breakdown of all charges and details the payment schedule.

Pricing Details
Review Quick Quote and update guest pricing detail
Print page
Voyage Information
» Modify Search
Ship: CARNIVAL TRIUMPH
Sail Date: 05/03/2012
Days: 4
Destination: WESTERN CARIBBEAN
Departure Port: GALVESTON, TX
Debarkation Port: GALVESTON, TX
Rate Code: PNSP44
Category: 8D
Stateroom:
Number of Guests: 3
Transportation Mode: CRUISE ONLY
Rates are average per person based on the number of guests traveling and include non-commissionable fares and are for quoting purposes only.
Guest View
Description Guest #1 Guest #2 Guest #3 Tota
CRUISE RATE $679.00 $679.00 $199.00 $1,557.00
MISCELLANEOUS CHARGES $33.55 $33.55 $33.55 $100.65
GROSS AMOUNT $1,657.65
AVERAGE CRUISE RATE PER PERSON WITH NCFS $519.00
Change to Agent View

11. Click **Back to Previous Step** to display the Category Availability screen.

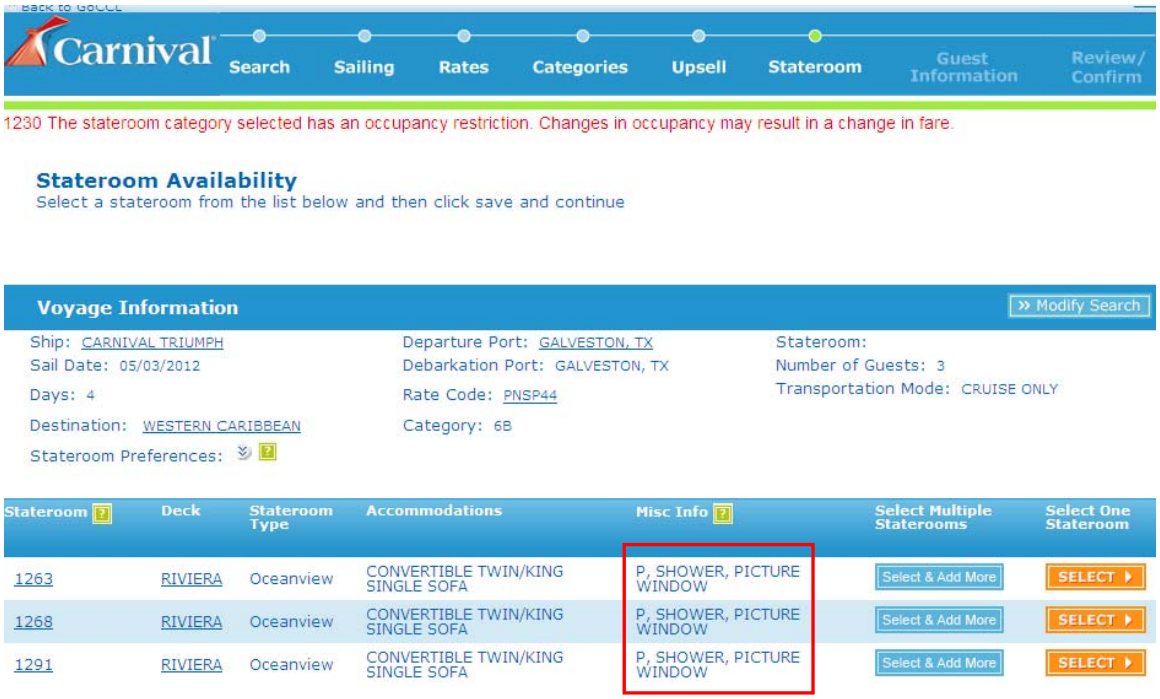
12. Click **Select** to the right of the category you want to select to display the Upsell screen listing the cost, per person/per day, for upgrading your guests to the next category.



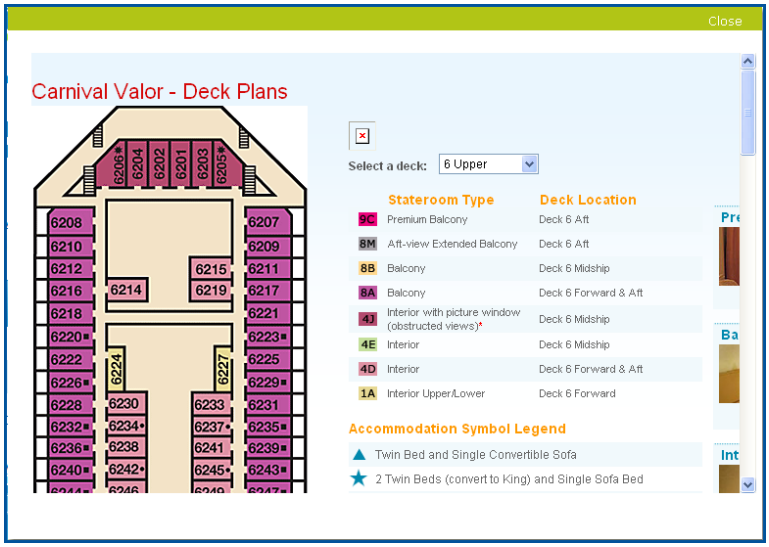
14. Click **Select** to the right of the category to which you want to upgrade your guests or click **Select** to the right of *No, Thank You* if you do not want to upgrade them.

Note: Once you select the cabin, you have 15 minutes to complete the guest information before the selected cabin goes back to inventory\.

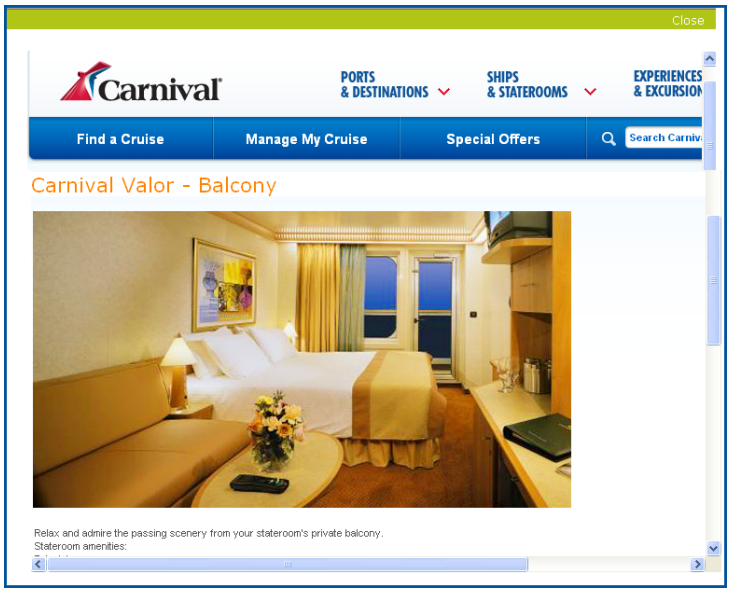
15. The Stateroom Availability screen is displayed.


Carnival
Search
Sailing
Rates
Categories
Upsell
Stateroom
Guest Information
Review/ Confirm
1230 The stateroom category selected has an occupancy restriction. Changes in occupancy may result in a change in fare.
Stateroom Availability
Select a stateroom from the list below and then click save and continue
Voyage Information
» Modify Search
Ship: CARNIVAL TRIUMPH
Sail Date: 05/03/2012
Days: 4
Destination: WESTERN CARIBBEAN
Stateroom Preferences:
Departure Port: GALVESTON, TX
Debarkation Port: GALVESTON, TX
Rate Code: PNSP44
Category: 6B
Stateroom:
Number of Guests: 3
Transportation Mode: CRUISE ONLY
Stateroom
Deck
Stateroom Type
Accommodations
Misc Info
Select Multiple Staterooms
Select One Stateroom
1263 RIVIERA Oceanview CONVERTIBLE TWIN/KING SINGLE SOFA P, SHOWER, PICTURE WINDOW Select & Add More SELECT
1268 RIVIERA Oceanview CONVERTIBLE TWIN/KING SINGLE SOFA P, SHOWER, PICTURE WINDOW Select & Add More SELECT
1291 RIVIERA Oceanview CONVERTIBLE TWIN/KING SINGLE SOFA P, SHOWER, PICTURE WINDOW Select & Add More SELECT

16. To view additional details for a stateroom, click on a deck name to display a stateroom layout map for the selected deck.

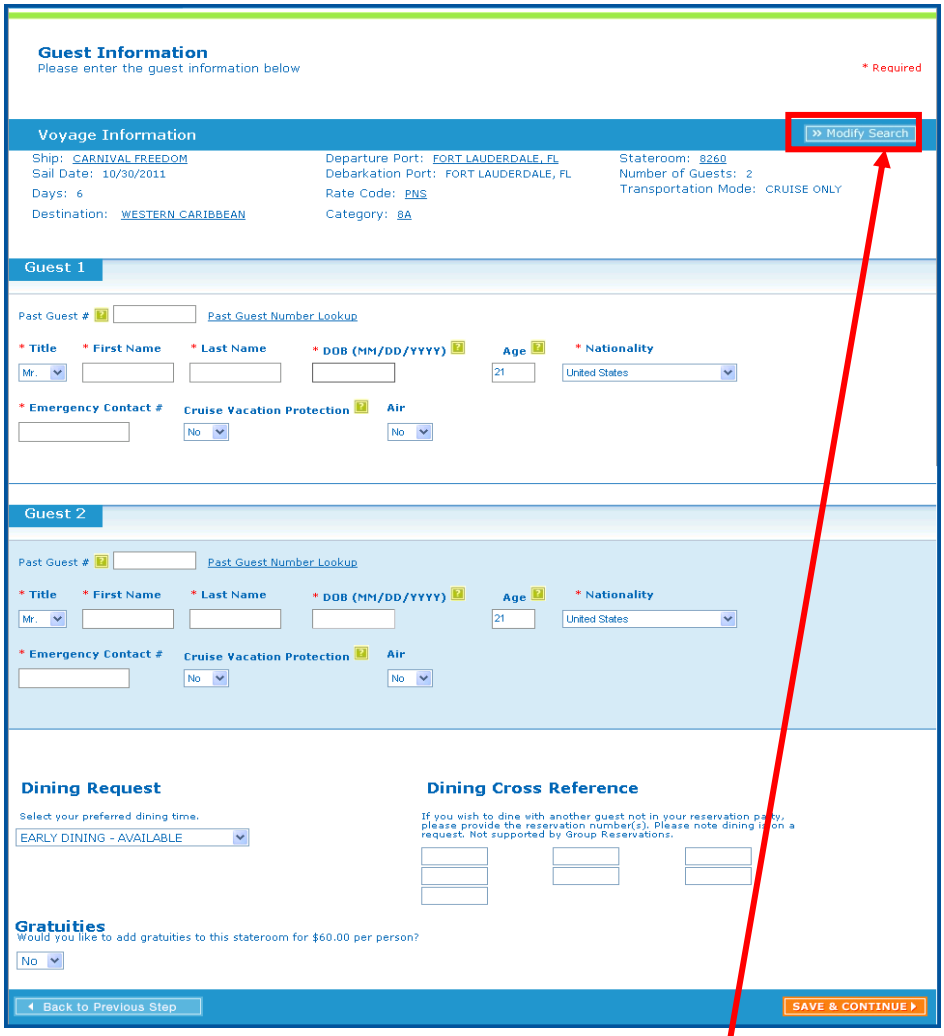

Close
Carnival Valor - Deck Plans
Select a deck: 6 Upper
Stateroom Type
Deck Location
9C Premium Balcony Deck 6 Aft
8M Aft-view Extended Balcony Deck 6 Aft
8B Balcony Deck 6 Midship
8A Balcony Deck 6 Forward & Aft
4J Interior with picture window (obstructed views)* Deck 6 Midship
4E Interior Deck 6 Midship
4D Interior Deck 6 Forward & Aft
1A Interior Upper/Lower Deck 6 Forward
Accommodation Symbol Legend
Twin Bed and Single Convertible Sofa
2 Twin Beds (convert to King) and Single Sofa Bed

Click on the stateroom number to display the stateroom information and picture.



17. To select multiple staterooms, click **Select & Add More**. Otherwise, click **Select** for the stateroom you want to select to display the Guest Information screen.

Note: If the guest is a past guest, on the *Past Guest Number Search* field, type the guest's **Past Guest Number** and click **Lookup**. If an exact match is found, the guest's first and last names will later automatically populate the Guest Information screen.



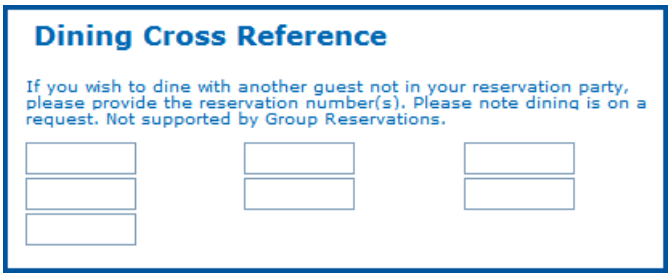
Note: To modify your selection, click **Modify Search**.

18. Complete the required guest information designated by an asterisk (*) for each guest in the booking.
19. Click the **Gratuities** down arrow and select **Yes** if you want to add gratuities to the stateroom or **No** if you do not want to add them.
20. Click the **Dining Request** down arrow and select a time.

Dining Request
Select your preferred dining time.
EARLY DINING - 6:00 PM - AVAILABLE
EARLY DINING - 6:00 PM - AVAILABLE
LATE DINING - 8:15 PM - AVAILABLE
YOUR TIME 5:45-9:30 - AVAILABLE

Note: Dining request for group bookings will display at stateroom level.

21. If you want your guests to be seated with another guest that is not part of this booking, on the *Dining Cross Reference* fields, type the other guest's reservation number. You can cross-reference up to a maximum of seven bookings**.**


Dining Cross Reference
If you wish to dine with another guest not in your reservation party, please provide the reservation number(s). Please note dining is on a request. Not supported by Group Reservations.

22. Click **Save & Continue** to display the Review screen from where you can review the booking information and your payment schedule.

Note: From the Review screen toolbar, you can click the step you want to modify to display that screen.

Voyage Information » Modify Search

Ship: CARNIVAL TRIUMPH
Sail Date: 05/03/2012
Days: 4
Destination: WESTERN CARIBBEAN
Departure Port: GALVESTON, TX
Debarkation Port: GALVESTON, TX
Rate Code: PNSP44
Category: 6B
Stateroom: 2243
Number of Guests: 3
Transportation Mode: CRUISE ONLY

Guest #	Title	First Name	Last Name	Gender	DOB	Age	Nationality	Departing City	Transp Mode	Emergency Contact #	VPP	Past Guest Number
1	Mr.	JACK	CRUISER	MALE	1/10/1982	30	United States	N/A	CRUISE ONLY	(305) 599-2600	No	
2	Mr.	JILL	CRUISER	MALE	2/1/1980	32	United States	N/A	CRUISE ONLY	(305) 599-2600	No	
3	Mr.	JOHN	CRUISER	MALE	3/8/2000	12	United States	N/A	CRUISE ONLY	(305) 599-2600	No	

Description	Guest #1	Guest #2	Guest #3	Total
CRUISE RATE	$549.00	$549.00	$179.00	$1,277.00
MISCELLANEOUS CHARGES	$33.55	$33.55	$33.55	$100.65
GROSS AMOUNT				$1,377.65
AVERAGE CRUISE RATE PER PERSON WITH NCFS				$426.00

23. Scroll to the bottom. Click the **Yes, I have read and agree with the Terms & Conditions of Carnival Cruise Lines** checkbox to select it.

24. At this point you have the option to click the **Click here to make a payment** link to display the Make a Payment screen (see *Making a Payment* for additional information on how to complete this screen).

Note: For a payment status, refer to the Payment History screen.

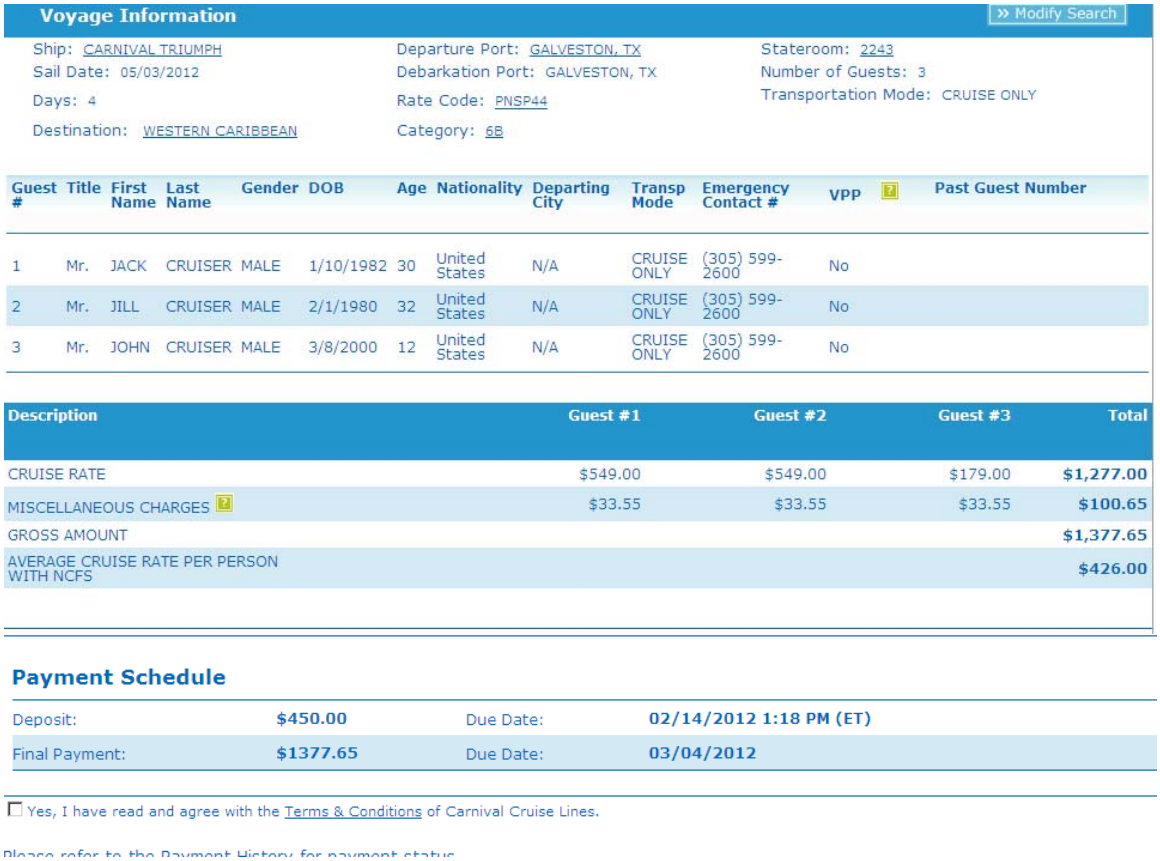
Or

Click **Confirm Booking** to display the Booking Confirmation screen, which recaps all the reservation information.

Note: For group bookings, the booking number is your IBR for that particular stateroom.

The option guidelines also apply to group stateroom Individual Booking Record (IBR) and will differ from the group contract option.

- To print the information on this screen, click **Print Page**. To send a confirmation via fax or e-mail, click **Send Confirmation**.



Voyage Information » Modify Search

Ship: CARNIVAL TRIUMPH
Sail Date: 05/03/2012
Days: 4
Destination: WESTERN CARIBBEAN
Departure Port: GALVESTON, TX
Debarkation Port: GALVESTON, TX
Rate Code: PNSP44
Category: 6B
Stateroom: 2243
Number of Guests: 3
Transportation Mode: CRUISE ONLY

Guest #	Title	First Name	Last Name	Gender	DOB	Age	Nationality	Departing City	Transp Mode	Emergency Contact #	VPP	Past Guest Number
1	Mr.	JACK	CRUISER	MALE	1/10/1982	30	United States	N/A	CRUISE ONLY	(305) 599-2600	No	
2	Mr.	JILL	CRUISER	MALE	2/1/1980	32	United States	N/A	CRUISE ONLY	(305) 599-2600	No	
3	Mr.	JOHN	CRUISER	MALE	3/8/2000	12	United States	N/A	CRUISE ONLY	(305) 599-2600	No	

Description	Guest #1	Guest #2	Guest #3	Total
CRUISE RATE	$549.00	$549.00	$179.00	$1,277.00
MISCELLANEOUS CHARGES	$33.55	$33.55	$33.55	$100.65
GROSS AMOUNT				$1,377.65
AVERAGE CRUISE RATE PER PERSON WITH NCFS				$426.00

Payment Schedule

Deposit:	$450.00	Due Date:	02/14/2012 1:18 PM (ET)
Final Payment:	$1377.65	Due Date:	03/04/2012

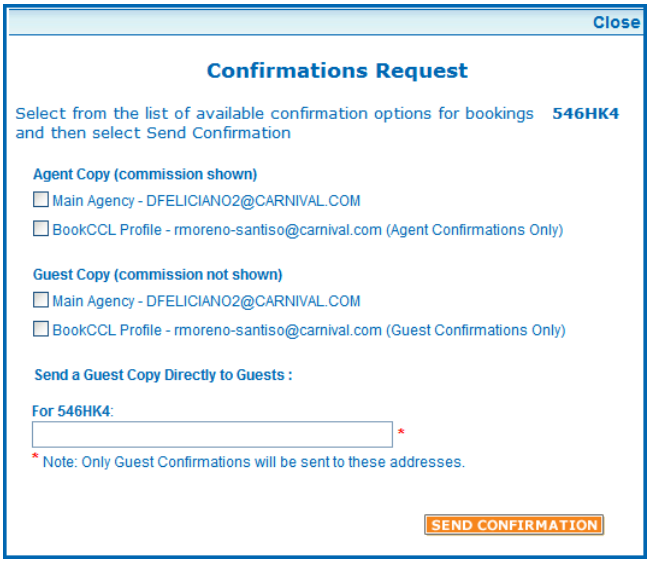
Yes, I have read and agree with the Terms & Conditions of Carnival Cruise Lines.

Please refer to the Payment History for payment status

- From the buttons at the bottom of the screen you can modify the booking, display a pricing summary, request special services and packages, clone the booking, initiate a new search, complete the guest's FunPass, and print the travel documents.

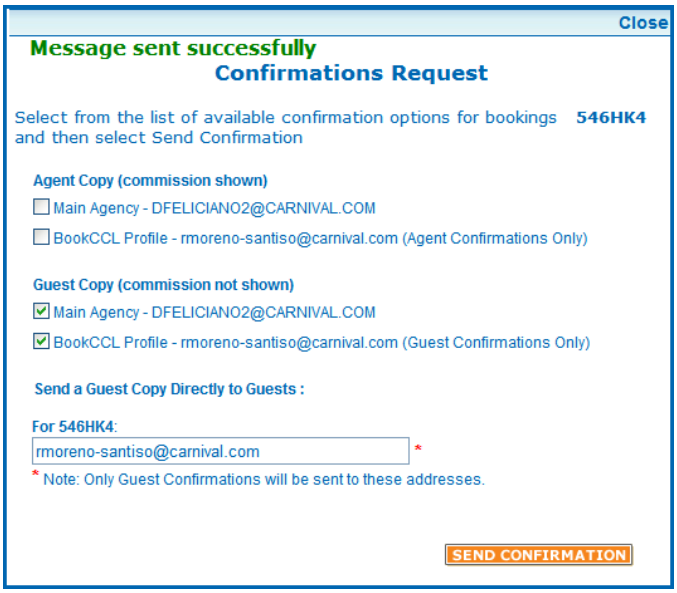
Sending a Confirmation

1. On the Booking Confirmation screen, click **Send Confirmation** to display a list of options.


Close
Confirmations Request
Select from the list of available confirmation options for bookings 546HK4 and then select Send Confirmation
Agent Copy (commission shown)
Main Agency - DFELICIANO2@CARNIVAL.COM
BookCCL Profile - rmoreno-santiso@carnival.com (Agent Confirmations Only)
Guest Copy (commission not shown)
Main Agency - DFELICIANO2@CARNIVAL.COM
BookCCL Profile - rmoreno-santiso@carnival.com (Guest Confirmations Only)
Send a Guest Copy Directly to Guests :
For 546HK4:
* Note: Only Guest Confirmations will be sent to these addresses.
SEND CONFIRMATION

2. Click the checkbox to left of the option you want to use.

3 Click **Send Confirmation**. The window re-displays indicating the message was successfully sent.


Close
Message sent successfully
Confirmations Request
Select from the list of available confirmation options for bookings 546HK4 and then select Send Confirmation
Agent Copy (commission shown)
Main Agency - DFELICIANO2@CARNIVAL.COM
BookCCL Profile - rmoreno-santiso@carnival.com (Agent Confirmations Only)
Guest Copy (commission not shown)
Main Agency - DFELICIANO2@CARNIVAL.COM
BookCCL Profile - rmoreno-santiso@carnival.com (Guest Confirmations Only)
Send a Guest Copy Directly to Guests :
For 546HK4:
rmoreno-santiso@carnival.com
* Note: Only Guest Confirmations will be sent to these addresses.
SEND CONFIRMATION

4. Click **Close** to close the window and return to the Booking Confirmation screen.

   A confirmation message is sent to the specified e-mail address.

Carnival
FUN FOR ALL. ALL FOR FUN.

My Reservation

GUEST CONFIRMATION as of 06/08/11

We can't wait to welcome you onboard.

BOOKING NO:	546HK4	**BOOKED BY:**	SUS ECHANNEL TEST AGY - DOME RSANTISO 3655 NW 87TH AVENUE MIAMI, FL 33178
SAILING:	CARNIVAL VALOR 07/10/11		
SAILING DURATION:	7 days		
STATEROOM:	8351		
CATEGORY:	8D BALCONY		
GUEST:	MR JOHN SMITH		
DINING WAITLISTED:	YOUR TIME 5:45-9:30		

GUEST	CONTACT PHONE	DEPARTING	NOTE
MR JOHN SMITH	(305) 123-4567	CRUISE ONLY	1
MRS JANE SMITH	(305) 123-4567	CRUISE ONLY	1

ITINERARY: 7 Day Exotic Western Caribbean Itin

DAY	PORT OF CALL	ARRIVE	DEPART
Sun	Miami, FL		4:00 PM
Mon	Fun Day At Sea		
Tue	Grand Cayman, Cayman Islands	7:00 AM	4:00 PM
Wed	Mahogany Bay, Isla Roatan	12:00 PM	7:00 PM
Thu	Belize	8:00 AM	5:00 PM
Fri	Cozumel, Mexico	8:00 AM	5:00 PM
Sat	Fun Day At Sea		
Sun	Miami, FL	8:00 AM	

- View Cruise Details
- Check-in (FunPass)
- Plan Activities
- View Cruise Documents

GO TO MY CRUISE MANAGER

ITEMIZED CHARGES

All charges are quoted in U.S. Dollars

CRUISE CHARGES	
CRUISE RATE	$ $ AS AGREED
FEDERAL TAXES/FEES	$ $ AS AGREED
OPTIONAL CHARGES	
PREPAID GRATUITIES	$ $ AS AGREED
SUMMARY CHARGES	
PAYMENTS RECEIVED	$ AS AGREED
GUEST BALANCE DUE	$ AS AGREED
FINAL PAYMENT DUE DATE And TIME	6/9/2011 01:55 AM ET

Check-In
Save time at the pier!

Documents
Access your

FAQs
Answers to your

Funville
Invite your friends

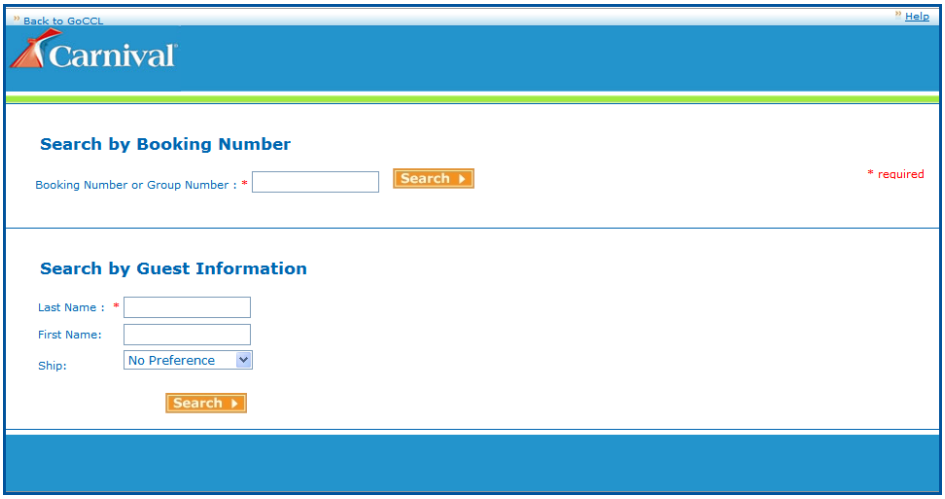
Book Your Shore Excursions

Gifts & Services
Beautiful gifts

Reviewing a Current Booking

1. On the GoCCL.com toolbar, click to the right of **Manage a Booking** to expand the menu.

2. Click **Individual Staterooms** to display the Search screen.



2. Type the **Booking Number or Group Number**.

Note: For a group booking, type the IBR number not the group contract number.

Or

Type the **Guest's Last Name** and **First Name**. Click the **Ship** down arrow and select a ship name.

4. Click **Search** to display the Booking Confirmation screen for the booking you requested.

Modifying a Booking

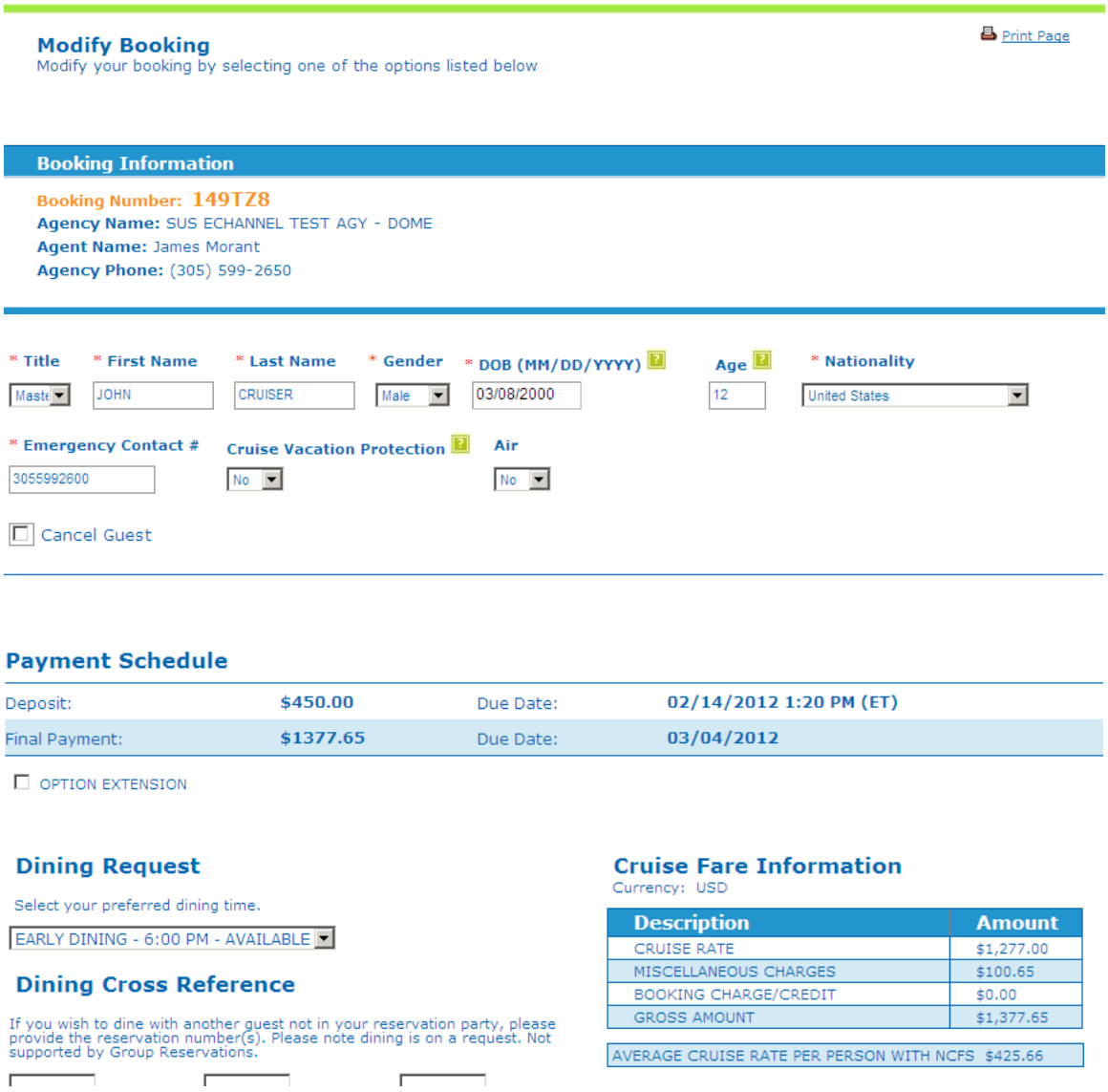
1. On the Booking Confirmation screen, click **Modify Booking** to display the Modify Booking screen from where you can modify guest information, gratuities, dining request, and dining cross reference.

Note: If the stateroom has the capacity to accommodate extra guests, the Booking Confirmation screen will display additional guest sections where you can add more guests based on both stateroom and sailing capacity. To add additional guests to the stateroom, type the information on the new Guest section and click **Save & Continue**.

You can also look up a past guest number under each Guest section.

2. To modify guest information, type or select the new information under the appropriate guest section. To cancel a guest, click **Cancel Guest** under that particular Guest section.

3. To modify your booking, select the option you want to revise.



4. After completing your updates, click **Save & Continue**.

Changing the rate code

1. On the Modify Booking screen, click the *Modify Options* down arrow and select **Change Rate Code** to display the Rate Availability screen.
2. Click **Select** to the right of the rate code you want to select to display the Category Availability screen.
3. Click the radio button to the left of the category you want to select.
4. Click **Save & Continue** to display the Stateroom Availability screen.
5. Click the radio button to the left of the stateroom you want to select.
6. Click **Save & Continue** to display the Review screen.
7. Click **Confirm Booking** to display the Booking Confirmation screen.

Note: You cannot change the rate code for a group IBR.

Changing the category

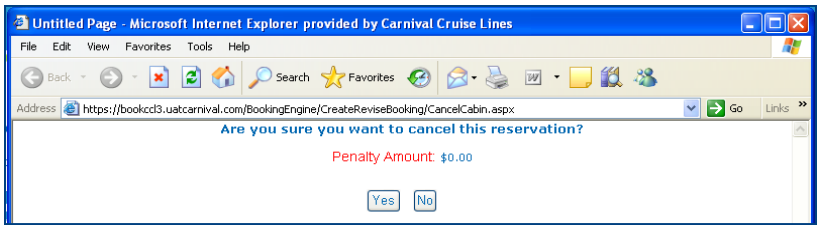
1. On the Modify Booking screen, click the *Modify Options* down arrow and select **Change Category** to display the Category Availability screen.
2. Click the radio button to the left of the category you want to select.
3. Click **Save & Continue** to display the Stateroom Availability screen.
4. Click the radio button to the left of the stateroom you want to select.
5. Click **Save & Continue** to display the Review screen.
6. Click **Confirm Booking** to display the Booking Confirmation screen.

Changing the stateroom

1. On the Modify Booking screen, click the *Modify Options* down arrow and select **Change Stateroom** to display the Stateroom Availability screen.
2. Click the radio button to the left of the stateroom you want to select.
3. Click **Save & Continue** to display the Review screen.
4. Click **Confirm Booking** to display the Booking Confirmation screen.

Cancelling a booking

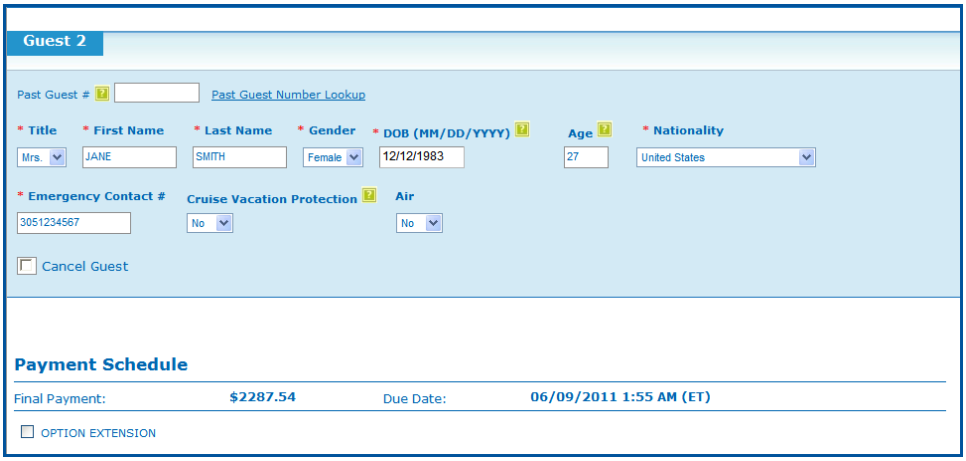
1. On the Modify Booking screen, click the *Modify Options* down arrow and select **Cancel Booking** to display this window listing any cancellation penalty and requiring you confirm you wan to cancel the booking.


Untitled Page - Microsoft Internet Explorer provided by Carnival Cruise Lines
File Edit View Favorites Tools Help
Back Search Favorites
Address https://bookccl3.uatcarnival.com/BookingEngine/CreateReviseBooking/CancelCabin.aspx
Go Links
Are you sure you want to cancel this reservation?
Penalty Amount: $0.00
Yes
No

2. Click **Yes** to cancel the booking or click **No** to return to the Booking Confirmation screen.

Extend option

1. On the Modify Booking screen, click the *Modify Options* down arrow and select **Extend Option** to display this window.



2. Click the **Option Extension** checkbox to extend the final payment.

3. Click **Save and Continue**.

Displaying the Pricing Summary

1. On the Booking Confirmation screen, click **Pricing Summary** to display a list of options.

2. Click **Agent View** to display the Pricing Summary - Agent View screen which displays the commission amount.

Pricing Summary - Agent View

Booking Information

Booking Number: 149TZ8
Agency Name: SUS ECHANNEL TEST AGY - DOME
Agent Name: James Morant
Agency Phone: (305) 599-2650

Voyage Information

Ship: CARNIVAL TRIUMPH | Departure Port: GALVESTON, TX | Stateroom: 2243
Sail Date: 05/03/2012 | Debarkation Port: GALVESTON, TX | Number of Guests: 3
Days: 4 | Rate Code: PNSP44 | Transportation Mode: CRUISE ONLY
Destination: WESTERN CARIBBEAN | Category: 6B

Guest #	Title	First Name	Last Name	Gender	DOB	Age	Nationality	Departing City	Transp Mode	Emergency Contact #	VPP	Past Guest Number
1	MR	JACK	CRUISER	MALE		30	UNITED STATES	N/A	CRUISE ONLY		No	
2	MR	JILL	CRUISER	MALE		32	UNITED STATES	N/A	CRUISE ONLY		No	
3	MASTER	JOHN	CRUISER	MALE		12	UNITED STATES	N/A	CRUISE ONLY		No	

Description	Guest #1	Guest #2	Guest #3	Total
CRUISE RATE	$450.00	$450.00	$80.00	**$980.00**
MISCELLANEOUS CHARGES	$33.55	$33.55	$33.55	**$100.65**
NON-COMM CRUISE AMOUNT	$99.00	$99.00	$99.00	**$297.00**
COMMISSION				**$98.00**
GROSS AMOUNT				**$1,377.65**
NET AMOUNT				**$1,279.65**
NET DUE CRUISE LINE				**$1,279.65**
AVERAGE CRUISE RATE PER PERSON WITH NCFS				**$425.66**

Or

Click **Guest View** to display the Pricing Summary - Guest View screen which does not display the commission amount.

Pricing Summary - Guest View

Booking Information

Booking Number: 149TZ8
Agency Name: SUS ECHANNEL TEST AGY - DOME
Agent Name: James Morant
Agency Phone: (305) 599-2650

Voyage Information

Ship: CARNIVAL TRIUMPH	Departure Port: GALVESTON, TX	Stateroom: 2243
Sail Date: 05/03/2012	Debarkation Port: GALVESTON, TX	Number of Guests: 3
Days: 4	Rate Code: PNSP44	Transportation Mode: CRUISE ONLY
Destination: WESTERN CARIBBEAN	Category: 6B	

Guest #	Title	First Name	Last Name	Gender	DOB	Age	Nationality	Departing City	Transp Mode	Emergency Contact #	VPP	Past Guest Number
1	MR	JACK	CRUISER	MALE		30	UNITED STATES	N/A	CRUISE ONLY		No	
2	MR	JILL	CRUISER	MALE		32	UNITED STATES	N/A	CRUISE ONLY		No	
3	MASTER	JOHN	CRUISER	MALE		12	UNITED STATES	N/A	CRUISE ONLY		No	

Description	Guest #1	Guest #2	Guest #3	Total
CRUISE RATE	$549.00	$549.00	$179.00	$1,277.00
MISCELLANEOUS CHARGES	$33.55	$33.55	$33.55	$100.65
GROSS AMOUNT				$1,377.65
AVERAGE CRUISE RATE PER PERSON WITH NCFS				$425.66

Note: To print either the Agent or Guest view, click Print page.

3. Click **Back** to return to the Booking Confirmation screen.

Displaying the Voyage Itinerary

1. On the Booking Confirmation screen, click **Voyage Itinerary** to display the Voyage Itinerary screen.

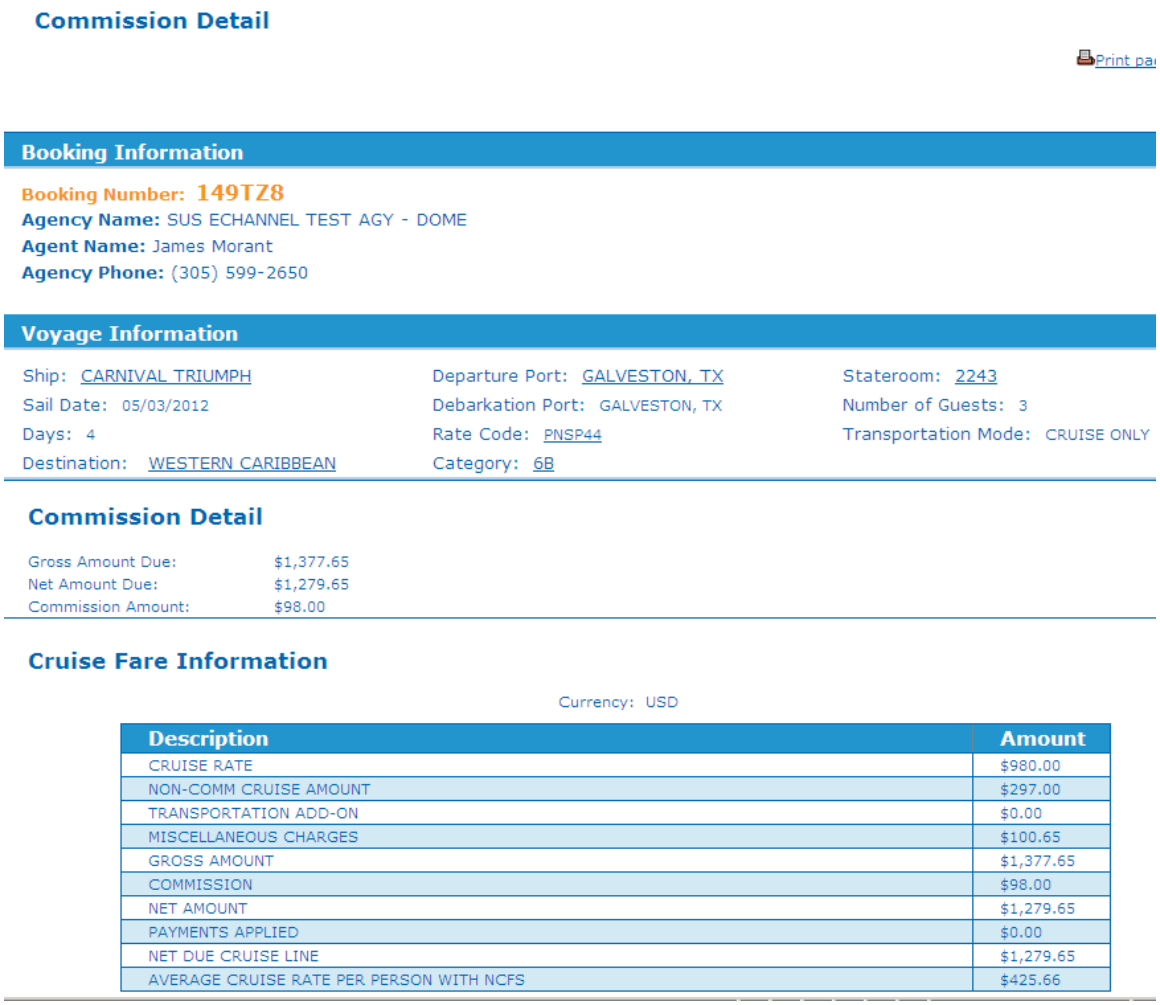
Day	Port of Call	Arrival Date	Arrival Time	Depart Date	Depart Time
Sun	Miami, FL			07/10/2011	4:00 PM
Mon	Fun Day At Sea				
Tue	Grand Cayman, Cayman Islands	07/12/2011	7:00 AM	07/12/2011	4:00 PM
Wed	Mahogany Bay, Isla Roatan	07/13/2011	12:00 PM	07/13/2011	7:00 PM
Thu	Belize	07/14/2011	8:00 AM	07/14/2011	5:00 PM
Fri	Cozumel, Mexico	07/15/2011	8:00 AM	07/15/2011	5:00 PM
Sat	Fun Day At Sea				
Sun	Miami, FL	07/17/2011	8:00 AM		

2. To print this screen, click Print page.

3. Click **Back** to return to the Booking Confirmation screen.

Displaying the Commission Detail

1. On the Booking Confirmation screen, click **Commission Detail** to display the cruise fare information and commission detail (gross amount due, net amount due, and commission amount.



Commission Detail

Print pa

Booking Information

Booking Number: 149TZ8
Agency Name: SUS ECHANNEL TEST AGY - DOME
Agent Name: James Morant
Agency Phone: (305) 599-2650

Voyage Information

Ship: CARNIVAL TRIUMPH	Departure Port: GALVESTON, TX	Stateroom: 2243
Sail Date: 05/03/2012	Debarkation Port: GALVESTON, TX	Number of Guests: 3
Days: 4	Rate Code: PNSP44	Transportation Mode: CRUISE ONLY
Destination: WESTERN CARIBBEAN	Category: 6B	

Commission Detail

Gross Amount Due:	$1,377.65
Net Amount Due:	$1,279.65
Commission Amount:	$98.00

Cruise Fare Information

Currency: USD

Description	Amount
CRUISE RATE	$980.00
NON-COMM CRUISE AMOUNT	$297.00
TRANSPORTATION ADD-ON	$0.00
MISCELLANEOUS CHARGES	$100.65
GROSS AMOUNT	$1,377.65
COMMISSION	$98.00
NET AMOUNT	$1,279.65
PAYMENTS APPLIED	$0.00
NET DUE CRUISE LINE	$1,279.65
AVERAGE CRUISE RATE PER PERSON WITH NCFS	$425.66

2. To print this screen, click

.

3. Click **Back** to return to the Booking Confirmation screen.

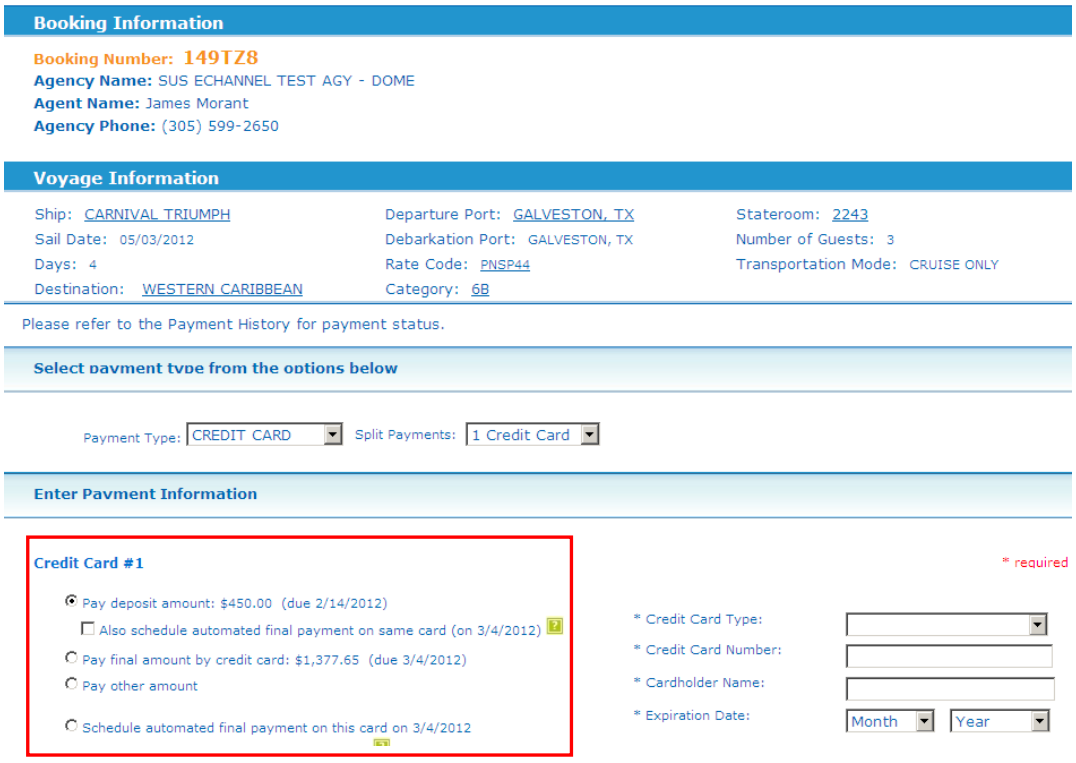
Payment

The Payment option lets you make a payment, display the payment history, or access FunShipPay from where you can make an electronic payment.

Making a payment

1. On the Booking Confirmation screen, click **Payment** to display a list of options.

2. Click **Make Payment** to display the Payment screen.


Booking Information
Booking Number: 149TZ8
Agency Name: SUS ECHANNEL TEST AGY - DOME
Agent Name: James Morant
Agency Phone: (305) 599-2650
Voyage Information
Ship: CARNIVAL TRIUMPH
Sail Date: 05/03/2012
Days: 4
Destination: WESTERN CARIBBEAN
Departure Port: GALVESTON, TX
Debarkation Port: GALVESTON, TX
Rate Code: PNSP44
Category: 6B
Stateroom: 2243
Number of Guests: 3
Transportation Mode: CRUISE ONLY
Please refer to the Payment History for payment status.
Select payment type from the options below
Payment Type: CREDIT CARD
Split Payments: 1 Credit Card
Enter Payment Information
Credit Card #1
Pay deposit amount: $450.00 (due 2/14/2012)
Also schedule automated final payment on same card (on 3/4/2012)
Pay final amount by credit card: $1,377.65 (due 3/4/2012)
Pay other amount
Schedule automated final payment on this card on 3/4/2012
* required
* Credit Card Type:
* Credit Card Number:
* Cardholder Name:
* Expiration Date:
Month
Year

3. Click the **Payment Type** down arrow and select a payment type.

4. If you want to split the payments between multiple credit cards, click the **Split Payments** down arrow and select an option.

5. Complete the billing information.

6. Click either the **Pay final amount by credit card** or **Pay other amount** radio button and type the amount.

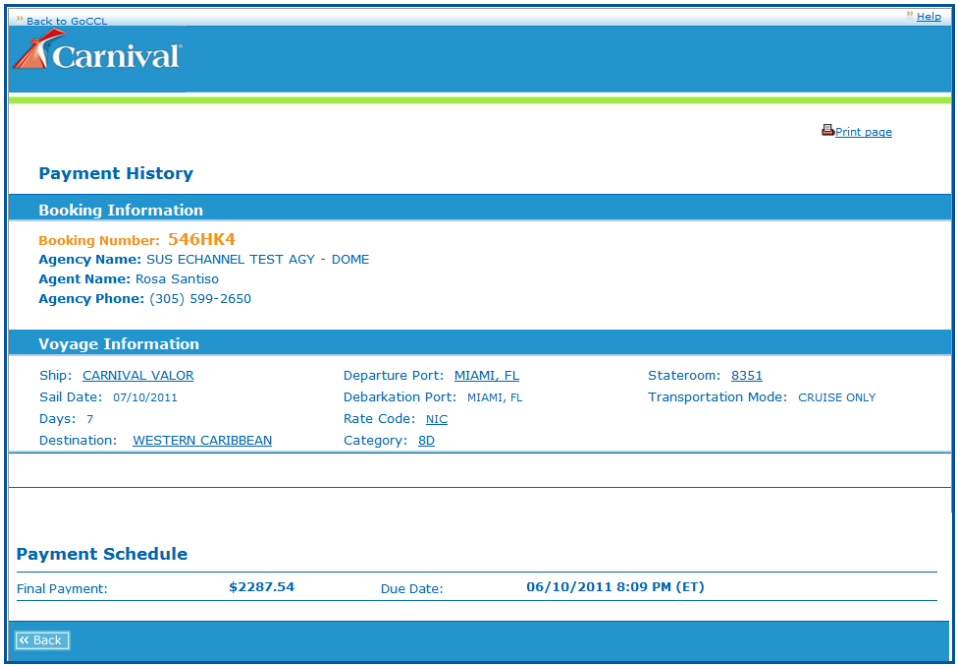
Note: For group bookings, checks will be posted on a group level unless you include the stateroom Individual Booking Record (IBR) on the check. Credit cards will be posted directly to the stateroom.

7. Click **Save & Continue** to make the payment and return to the Booking Confirmation screen.

Displaying the payment history

1. On the Booking Confirmation screen, click **Payment** to display a list of options.

2. Click **Payment History** to display the Payment History screen which provides a detailed summary of all the financial transactions for the specified booking as well as the payment schedule.



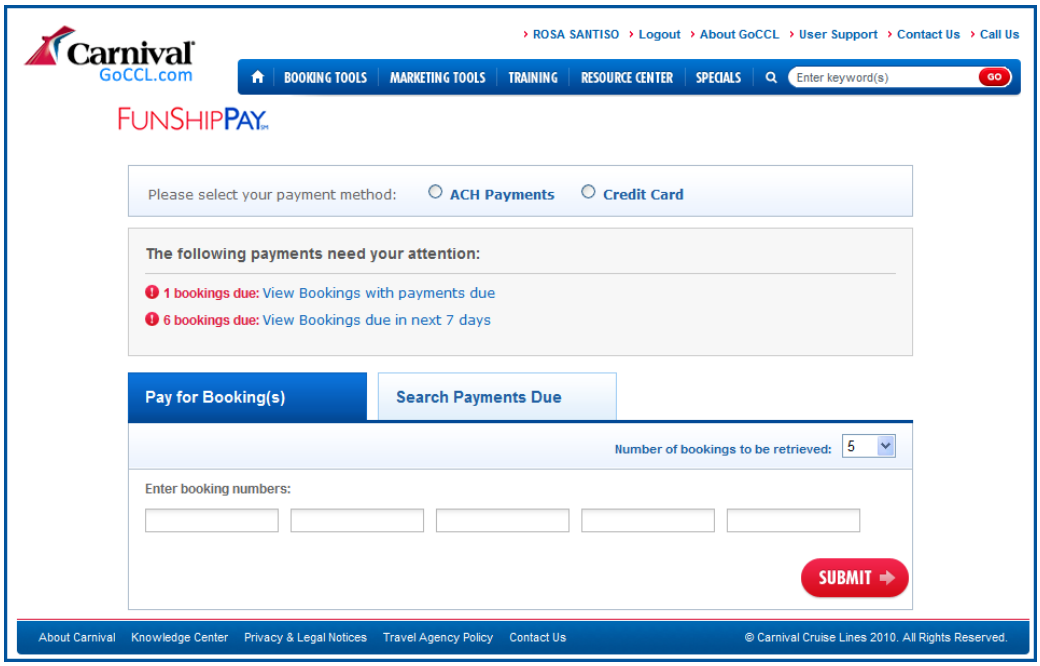
2. To print this screen, click
.

3. Click **Back** to return to the Booking Confirmation screen.

Accessing FunShipPay

1. On the Booking Confirmation screen, click **Payment** to display a list of options.

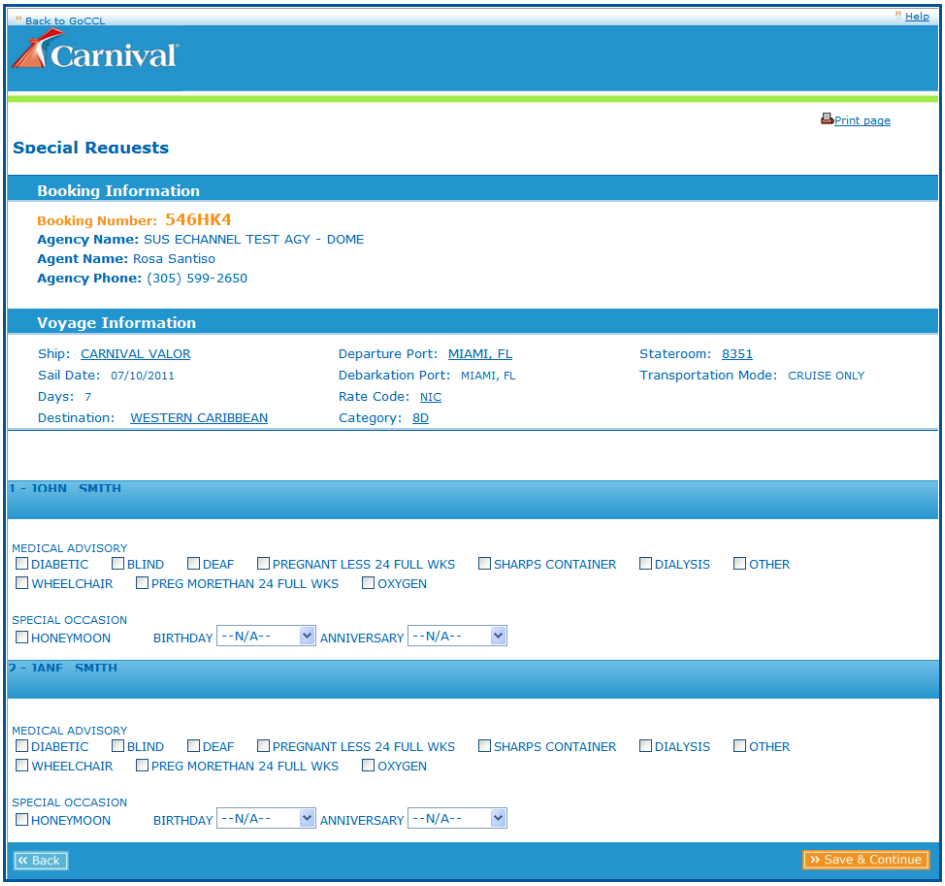
2. Click **FunShipPay** to display the Pay for Specific Bookings screen from where you can send electronic payment for the specified booking.



Note: This option is only available if you have an active FunShipPay account which has been previously set up.

Special Requests

1. On the Booking Confirmation screen, click **Special Requests** to display the Special Requests screen from where you can enter medical advisories and special occasion information for your guest. You may also request a change from a rollaway bed to a crib.



2. Click the checkboxes to the left of the special services you want to request.

3. Click **Save & Continue** to request the service and return to the Review screen.

4. Click **Confirm Booking** to display the Booking Confirmation screen.

Packages

1. On the Booking Confirmation screen, click **Packages** to display the Packages screen from where you can view and add packages to a booking. This screen section lists rates for available packages including car, and transfers or just the hotel.

2. To request a package, click the radio button to the left of the package you want to request.

3. Click **Save & Continue** to display the Review screen.

4. Click **Confirm Booking** to return to the Booking Confirmation screen.

Transfers

1. On the Booking Confirmation screen, click **Transfers** to display the Transfers screen from where you can view and add transfers to a booking. This screen displays the transfer options for the cruise departure city.

2. Click the checkbox to the left of the transfer option you want to select.

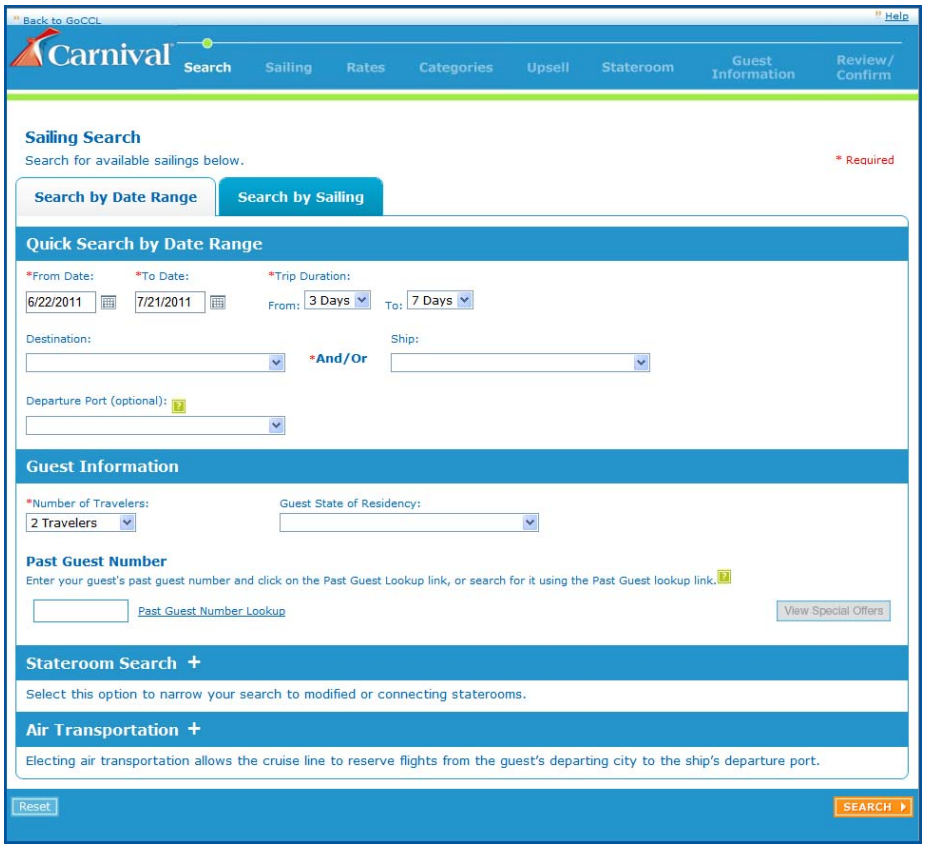
3. Click **Save & Continue**.

4. Click **Confirm**.

5. On the Booking Confirmation screen, click **Transfers** to display the Transfers screen which now display a checkmark to the left of the selected transfer options.

Cloning a booking

1. On the Booking Confirmation screen, click **Clone Booking** to display the Sailing Search screen Search by Date Range tab.

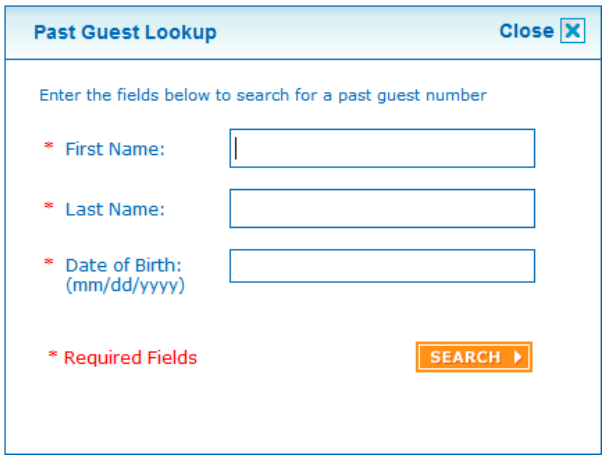


2. Select your sailing preferences:

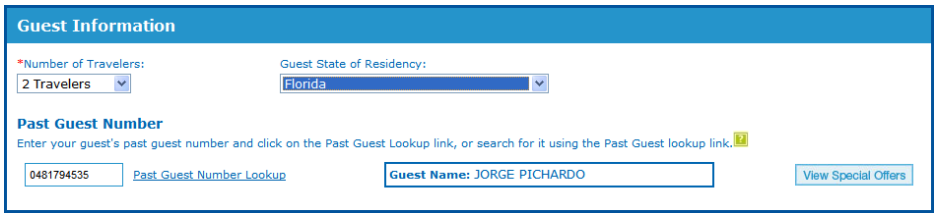
Field	Action
From Date	Click to display a calendar from where you can select the departure date.
To Date	Click to display a calendar from where you can select the arrival date.
From Days	Click the down arrow and select the minimum number of days.
To Days	Click the down arrow and select the maximum number of days.
Destination	Click the down arrow and select a cruise destination.
Ship	Click the down arrow and select a ship.
Departure Port	Click the down arrow and select the departure port.
Number of Travelers	Click the down arrow to select the number of

Field	Action
	travelers.
Number of Children	Click the down arrow to select the number of children.

3. If the guest is a past guest, on the *Past Guest Number Search* field, type the guest's **Past Guest Number** or click **Past Guest Number Lookup** to display the Past Guest Lookup screen.



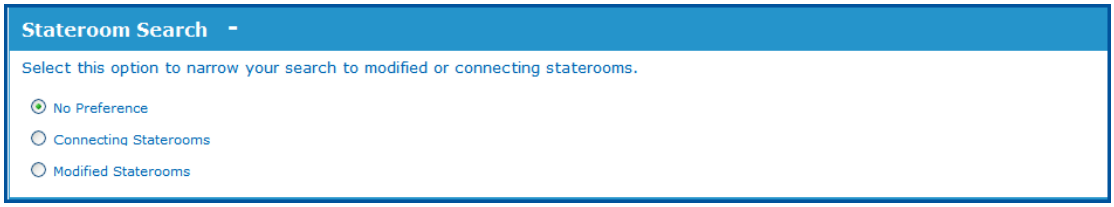
   1) Complete the required fields and click **Search**.
   2) Click **Accept**. If an exact match is found, the guest's first and last names will later automatically populate the Guest Information screen.


Guest Information
*Number of Travelers:
2 Travelers
Guest State of Residency:
Florida
Past Guest Number
Enter your guest's past guest number and click on the Past Guest Lookup link, or search for it using the Past Guest lookup link.
0481794535
Past Guest Number Lookup
Guest Name: JORGE PICHARDO
View Special Offers

4. Click **View Special Offers** to display the Special Offers screens listing all offers available for the selected past guest.

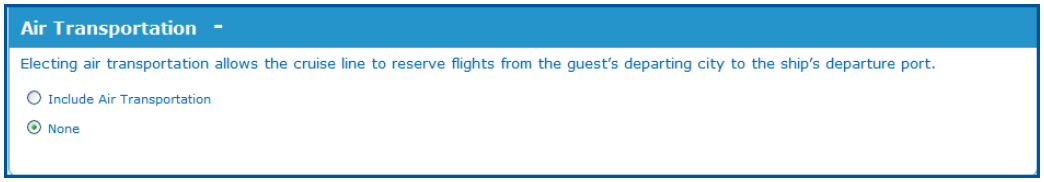
> **Note:** The View Special Offers option is only available for travelers with a past guest number.

5. To narrow your search to display only modified or connecting staterooms, click **+** to the right of Stateroom Search to display the options.


Stateroom Search -
Select this option to narrow your search to modified or connecting staterooms.
No Preference
Connecting Staterooms
Modified Staterooms

6. Select either the **Connecting Staterooms** or **Modified Staterooms** option.

7. If the guests will require air transportation, click **+** to the right of Air Transportation to display the options.


Air Transportation -
Electing air transportation allows the cruise line to reserve flights from the guest's departing city to the ship's departure port.
Include Air Transportation
None

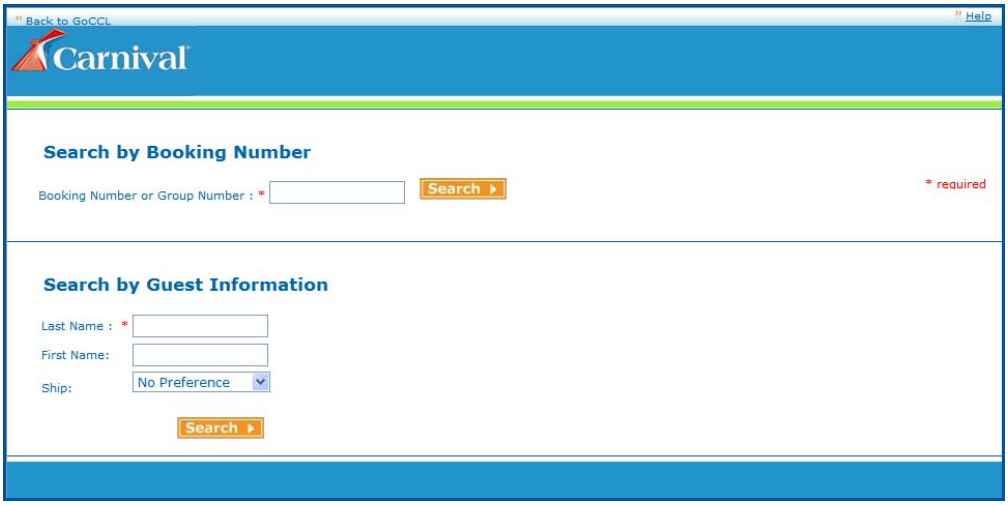
8. Click the **Include Air Transportation** radio button to select it.

9. Click **Search** to display the Sailing Availability screen which lists the sailings matching the specified criteria.

Searching for existing bookings

From the Booking Confirmation screen you can now search for existing bookings by either booking number or guest information.

1. On the Booking Confirmation screen, click **Booking Search** to display the search screen.



2. Type the **Booking Number or Group Number** and click **Search**.

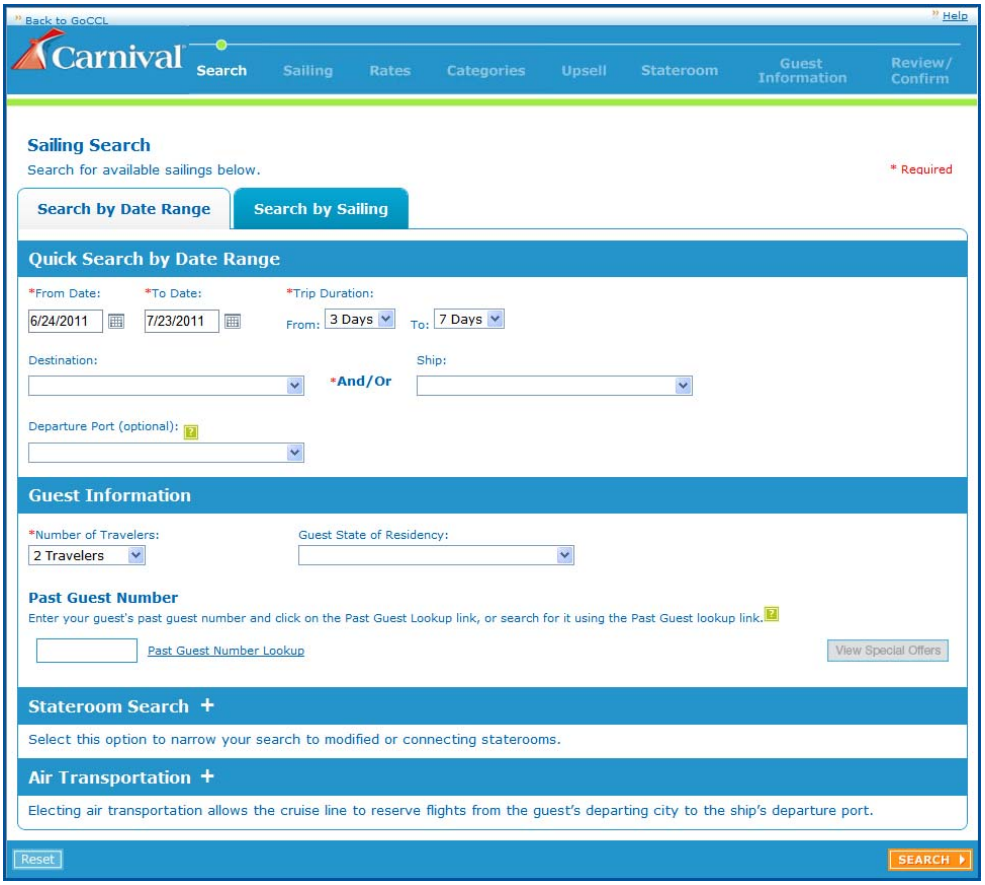
   Or

   Type the **Guest's Last Name**, **First Name**. Click the **Ship** down arrow and select a ship name. Click **Search**.

Performing a new search

From the Booking Confirmation screen you can now perform a new search by either date range or sailing.

1. On the Booking Confirmation screen, click **New Search** to display the Quick Search screen.



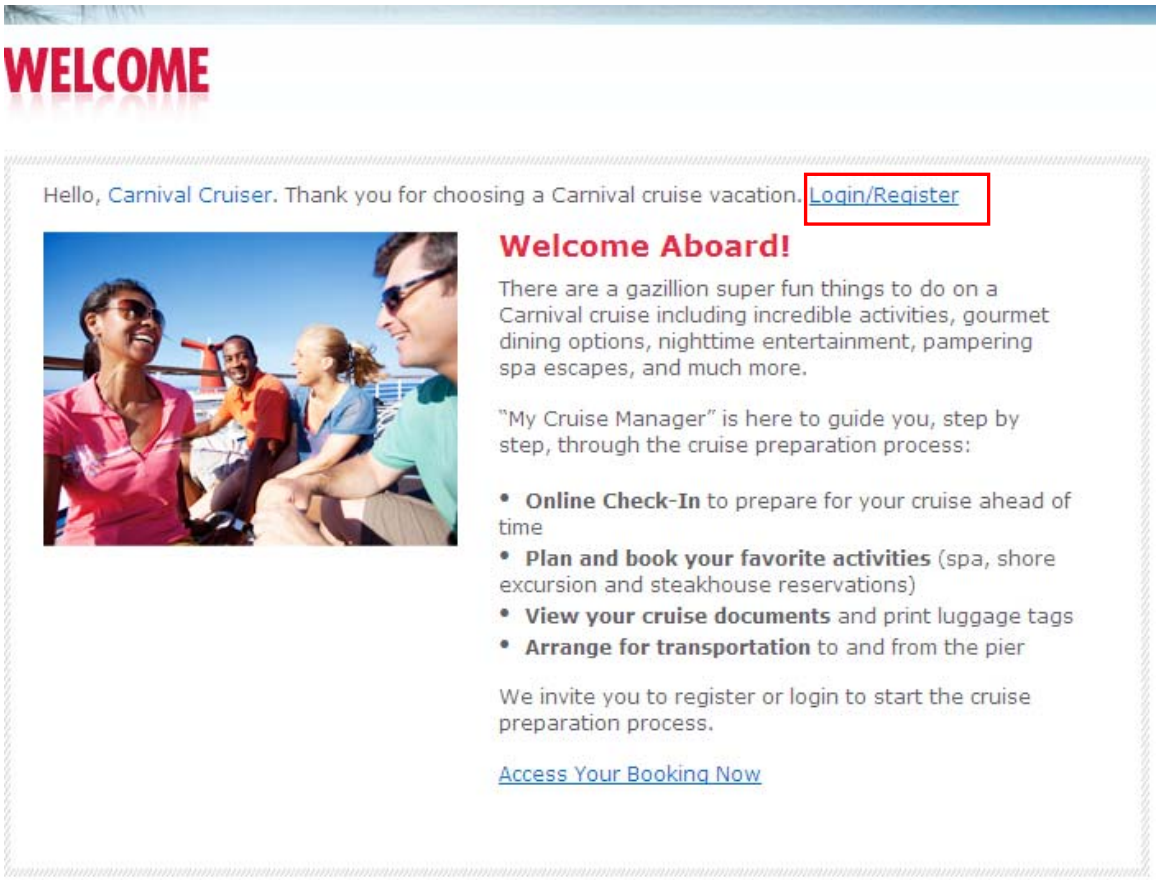
2. Complete the required fields designated by an asterisk (*).

3. Click **Search**.

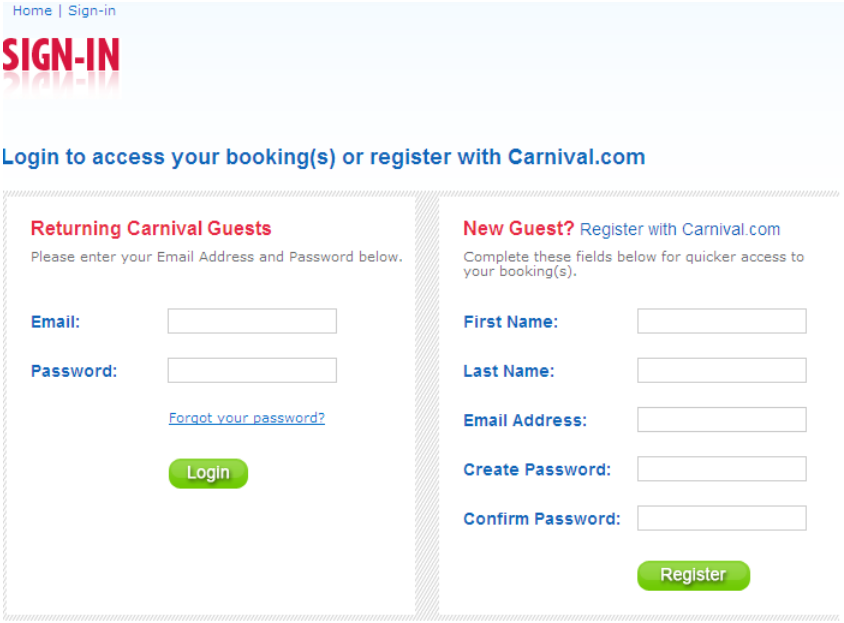
Accessing Online Check-In

If you would like to assist your guests in completing their Online Check-In Information, the Booking Confirmation screen now has a link to access the Online Check-In Provide Guest Information screen.

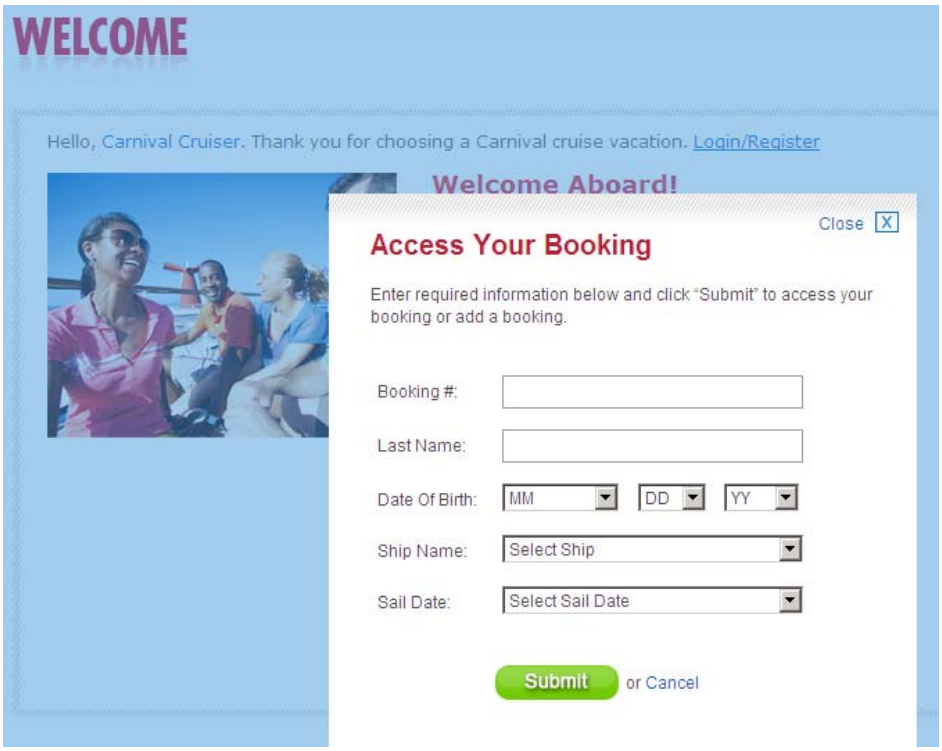
On the Booking Confirmation screen, click **Online Check-In** to display the Provide Guest Information screen.


WELCOME
Hello, Carnival Cruiser. Thank you for choosing a Carnival cruise vacation. Login/Register
Welcome Aboard!
There are a gazillion super fun things to do on a Carnival cruise including incredible activities, gourmet dining options, nighttime entertainment, pampering spa escapes, and much more.
"My Cruise Manager" is here to guide you, step by step, through the cruise preparation process:
• Online Check-In to prepare for your cruise ahead of time
• Plan and book your favorite activities (spa, shore excursion and steakhouse reservations)
• View your cruise documents and print luggage tags
• Arrange for transportation to and from the pier
We invite you to register or login to start the cruise preparation process.
Access Your Booking Now

If you know the guest information, click **Login/Register** to display the Sign In screen.



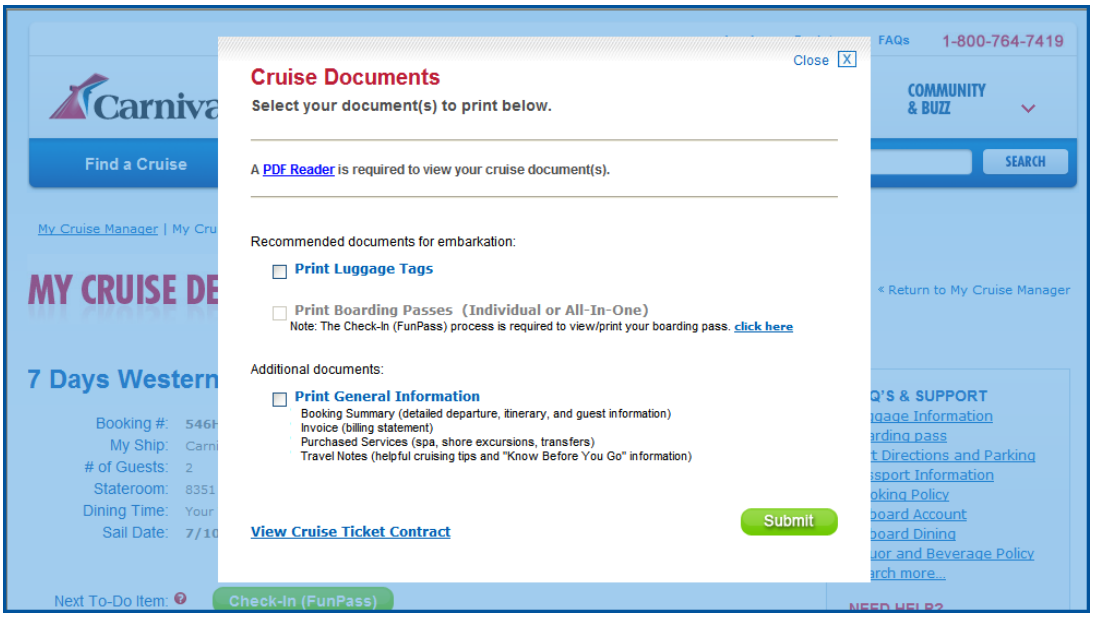
If you **do not know** the guest information, click **Access Your Booking Now** to display the Access Your Booking screen.


WELCOME
Hello, Carnival Cruiser. Thank you for choosing a Carnival cruise vacation. Login/Register
Welcome Aboard!
Close X
Access Your Booking
Enter required information below and click "Submit" to access your booking or add a booking.
Booking #:
Last Name:
Date Of Birth: MM DD YY
Ship Name: Select Ship
Sail Date: Select Sail Date
Submit or Cancel

Accessing E-Documents

The Booking Confirmation screen now has a link to access the My Documents screen from where you can select your guest's document preference.

On the Booking Confirmation screen, click **E-Documents** to display the Cruise Documents screen from where you can print luggage tags, boarding passes, or general information.

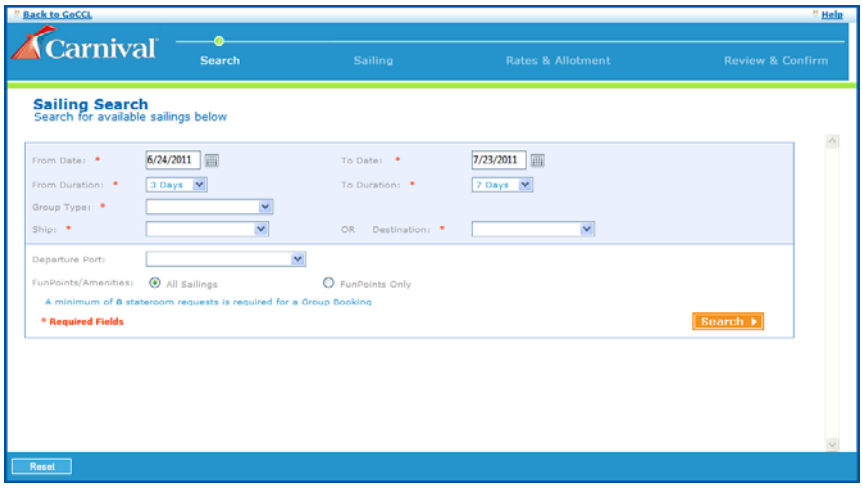

Cruise Documents
Close
Select your document(s) to print below.
A PDF Reader is required to view your cruise document(s).
Recommended documents for embarkation:
Print Luggage Tags
Print Boarding Passes (Individual or All-In-One)
Note: The Check-In (FunPass) process is required to view/print your boarding pass. click here
Additional documents:
Print General Information
Booking Summary (detailed departure, itinerary, and guest information)
Invoice (billing statement)
Purchased Services (spa, shore excursions, transfers)
Travel Notes (helpful cruising tips and "Know Before You Go" information)
View Cruise Ticket Contract
Submit
Find a Cruise
SEARCH
COMMUNITY & BUZZ
1-800-764-7419
FAQs
Next To-Do Item:
Check-In (FunPass)

Create Group Bookings

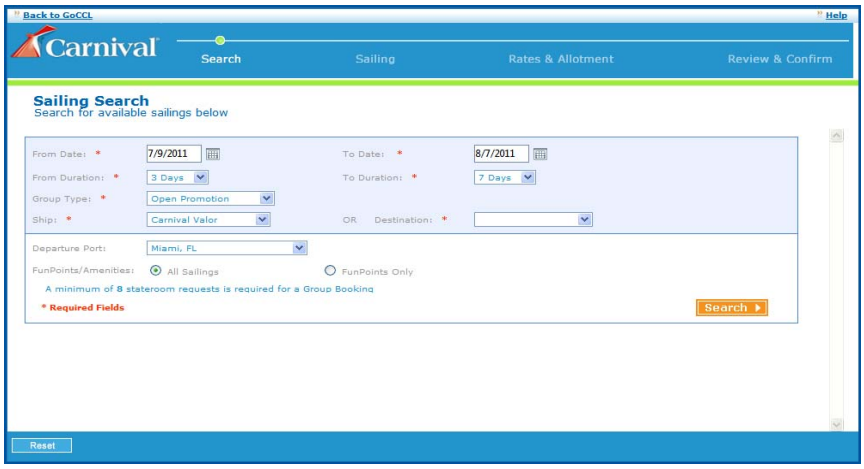
The Group Bookings Online functionality lets you:

- Create a group booking
- Search for sailings and/or existing group bookings
- Compare rates
- Extend options
- Use flexi pricing to buy rates up or down
- Select/modify amenities
- Increase/decrease requests
- Manage group level cash (allocate and unallocated to/from staterooms) and credit cards
- Request reports (Group Detailed Workup and Statement of Group Request)
- Cancel bookings

1. On the GoCCL.com Main Menu's *Create a Booking* column, click **Group Bookings** to display the Sailing Search screen.



2. Complete the required fields designated by an asterisk (*).



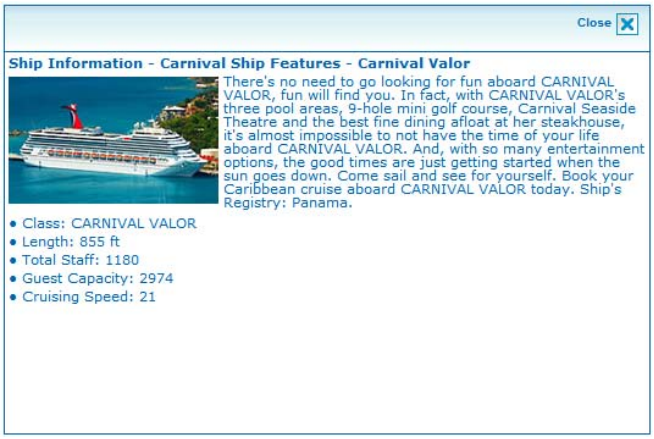
3. Click **Search** to display the Sailing Availability screen.

Note: To proceed to an existing booking, click **Go To Booking**.

You can click a column heading to sort the list by that heading:

- Ship
- Destination
- Sail Date
- Duration
- Departure Port
- Groups Booked (If the agency has a Group contract booked, the indicator will be set to *Yes*, if not it will read *No*.)
- FunPoints/ Amenities
- Average Lead Rate

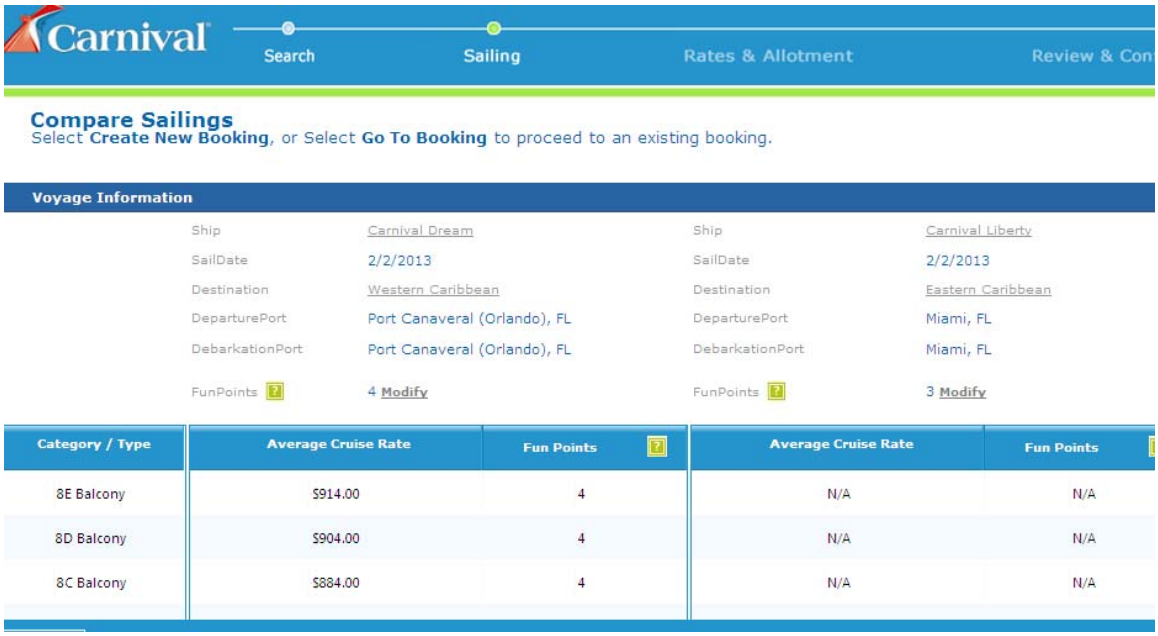
5. To view additional details for a sailing:
   - Click the ship name to display the Ship Information window.


Close
Ship Information - Carnival Ship Features - Carnival Valor
There's no need to go looking for fun aboard CARNIVAL VALOR, fun will find you. In fact, with CARNIVAL VALOR's three pool areas, 9-hole mini golf course, Carnival Seaside Theatre and the best fine dining afloat at her steakhouse, it's almost impossible to not have the time of your life aboard CARNIVAL VALOR. And, with so many entertainment options, the good times are just getting started when the sun goes down. Come sail and see for yourself. Book your Caribbean cruise aboard CARNIVAL VALOR today. Ship's Registry: Panama.
• Class: CARNIVAL VALOR
• Length: 855 ft
• Total Staff: 1180
• Guest Capacity: 2974
• Cruising Speed: 21

- Click the **Destination** to display the Itinerary Information window.

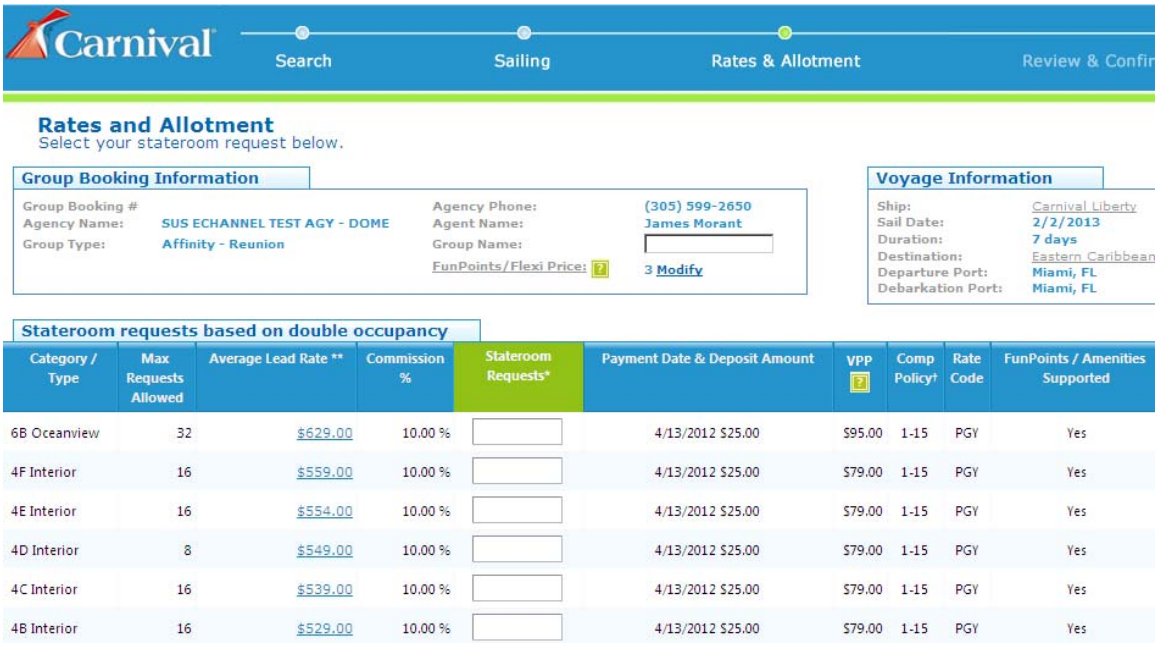
Day	Port of Call	Arrival Time	Depart Time
Sun	Miami, FL		4:00 PM
Mon	Fun Day At Sea		
Tue	Grand Cayman, Cayman Islands	7:00 AM	4:00 PM
Wed	Mahogany Bay, Isla Roatan	12:00 PM	7:00 PM
Thu	Belize	8:00 AM	5:00 PM
Fri	Cozumel, Mexico	8:00 AM	5:00 PM
Sat	Fun Day At Sea		
Sun	Miami, FL	8:00 AM	

6. To compare sailings, click the *Compare* checkbox (minimum of two and maximum of three) for those sailings you want to compare. Click **Compare** to display the Compare Sailings screen.



From this screen you can create a new booking or go to an existing booking. For a new booking, click **Create Group Bookings**. To go to an existing booking (if one exists), click **Go To Booking**. To return to the Sailing Availability screen, click **Back**.

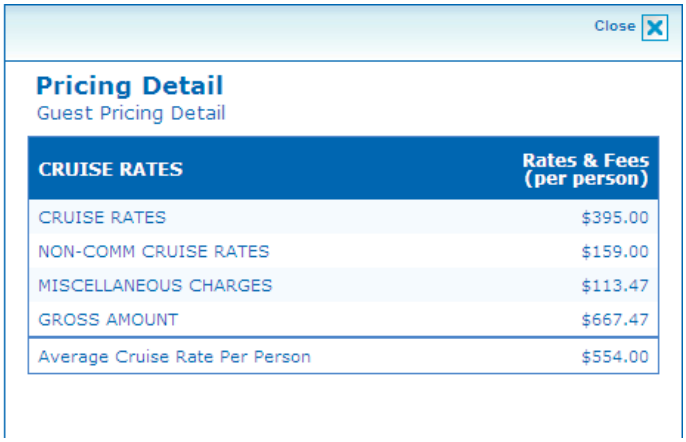
7. Click **Select** for the sailing you want to book to display the Rates and Allotment screen.


Carnival
Search
Sailing
Rates & Allotment
Review & Confir
Rates and Allotment
Select your stateroom request below.
Group Booking Information
Group Booking #
Agency Name: SUS ECHANNEL TEST AGY - DOME
Group Type: Affinity - Reunion
Agency Phone: (305) 599-2650
Agent Name: James Morant
Group Name:
FunPoints/Flexi Price: 3 Modify
Voyage Information
Ship: Carnival Liberty
Sail Date: 2/2/2013
Duration: 7 days
Destination: Eastern Caribbean
Departure Port: Miami, FL
Debarkation Port: Miami, FL
Stateroom requests based on double occupancy
Category / Type | Max Requests Allowed | Average Lead Rate ** | Commission % | Stateroom Requests* | Payment Date & Deposit Amount | VPP | Comp Policy† | Rate Code | FunPoints / Amenities Supported
6B Oceanview | 32 | $629.00 | 10.00 % | 4/13/2012 $25.00 | $95.00 | 1-15 | PGY | Yes
4F Interior | 16 | $559.00 | 10.00 % | 4/13/2012 $25.00 | $79.00 | 1-15 | PGY | Yes
4E Interior | 16 | $554.00 | 10.00 % | 4/13/2012 $25.00 | $79.00 | 1-15 | PGY | Yes
4D Interior | 8 | $549.00 | 10.00 % | 4/13/2012 $25.00 | $79.00 | 1-15 | PGY | Yes
4C Interior | 16 | $539.00 | 10.00 % | 4/13/2012 $25.00 | $79.00 | 1-15 | PGY | Yes
4B Interior | 16 | $529.00 | 10.00 % | 4/13/2012 $25.00 | $79.00 | 1-15 | PGY | Yes

8. Type the **Group Name**.

Note: For group Fun Points and flexi-pricing information, click **FunPoints/Flexi Price**.

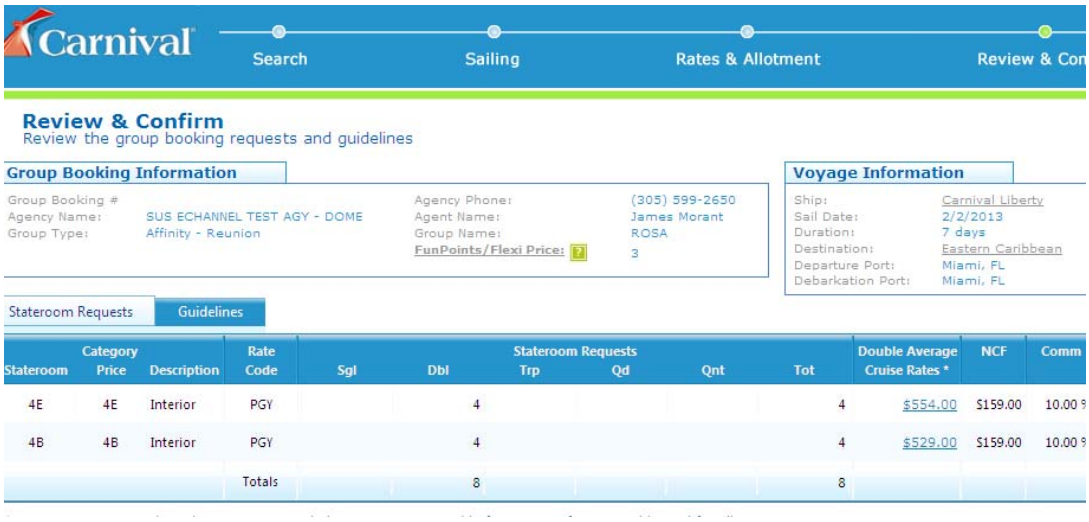
9. To display a breakdown of the cruise rate, click the dollar amount on the *Average Lead Rate* column to display the Pricing Detail Window.



10. On the **Stateroom Requests** column, type the number of staterooms you want to request.

Note: The maximum number of stateroom requests allowed per category type is listed on the *Max Requests Allowed* column.

11. Click **Save & Continue** to display the Review and Confirm screen.


Carnival
Search
Sailing
Rates & Allotment
Review & Con
Review & Confirm
Review the group booking requests and guidelines
Group Booking Information
Group Booking #
Agency Name: SUS ECHANNEL TEST AGY - DOME
Group Type: Affinity - Reunion
Agency Phone: (305) 599-2650
Agent Name: James Morant
Group Name: ROSA
FunPoints/Flexi Price: 3
Voyage Information
Ship: Carnival Liberty
Sail Date: 2/2/2013
Duration: 7 days
Destination: Eastern Caribbean
Departure Port: Miami, FL
Debarkation Port: Miami, FL
Stateroom Requests
Guidelines
Stateroom | Category Price | Description | Rate Code | Stateroom Requests Sgl | Dbl | Trp | Qd | Qnt | Tot | Double Average Cruise Rates * | NCF | Comm
4E | 4E | Interior | PGY | | 4 | | | | 4 | $554.00 | $159.00 | 10.00
4B | 4B | Interior | PGY | | 4 | | | | 4 | $529.00 | $159.00 | 10.00
Totals | 8 | 8

12. Click the **Guidelines** tab. Click **marketing guidelines and terms and conditions** to review the booking's terms and conditions.

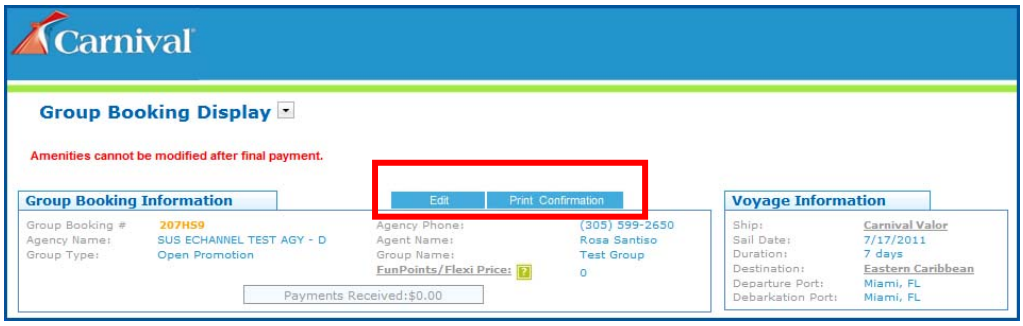
13. Click the **Yes, I have read and agree with the marketing guidelines and terms and conditions of Carnival Cruise Lines** checkbox to select it.

14. Click **Confirm Booking** to display the Group Booking Display screen. This screen consists of two tabs: *Stateroom Requests* and *Guidelines, FunPoints (Amenities), and Cities & Packages*

    The *Stateroom Requests* tab, lists information about the staterooms such as category price, description, rate code, cruise price, and commission. The *Guidelines* tab lists the payment and cancellation guidelines as well as the complementary policy details.

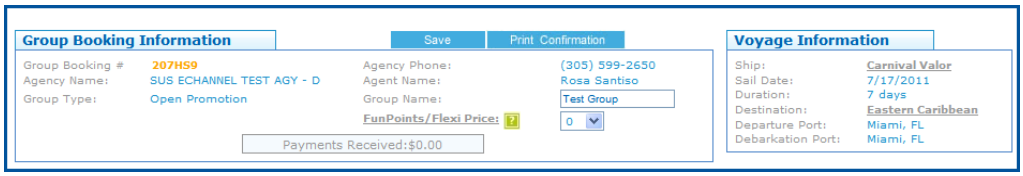
Group Booking Display
There are 0 Amenity Points selected for this group with 3 remaining that must be assigned by 11/19/2012
Group Booking Information
Edit
Print Confirmation
Group Booking # 328TZ5
Agency Name: SUS ECHANNEL TEST AGY - D
Group Type: Affinity - Reunion
Agency Phone: (305) 599-2650
Agent Name: James Morant
Group Name: ROSA
FunPoints/Flexi Price: 3
Payments Received:$0.00
Voyage Information
Ship: Carnival Liberty
Sail Date: 2/2/2013
Duration: 7 days
Destination: Eastern Caribbean
Departure Port: Miami, FL
Debarkation Port: Miami, FL
Stateroom Requests
Guidelines
Stateroom Requests
Stateroom | Category Price | Description | Rate Code | Stateroom requests and Average rate per person* Sgl Rates | Dbl Rates | Trp Rates | Qd Rates | Qnt Rates | NCF | Comm | Total **
4E | 4E | Interior | 1PGY | 4 | 554.00 | $159.00 | 10.00 % | $5,339.76
4B | 4B | Interior | 1PGY | 4 | 529.00 | $159.00 | 10.00 % | $5,139.76
Totals | 8 | $10,479.52

From the buttons at the bottom of the screen you can make payments, search for other group bookings, modify the booking, cancel the group booking, access reports, display the guest list, berth guests, and view the booking history.
From the Group Booking Display screen you can also edit the Group Booking Information or display a preview of the Statement of Group Request.



To edit the Group Booking information:

1. Click **Edit** to display the information in Edit mode.

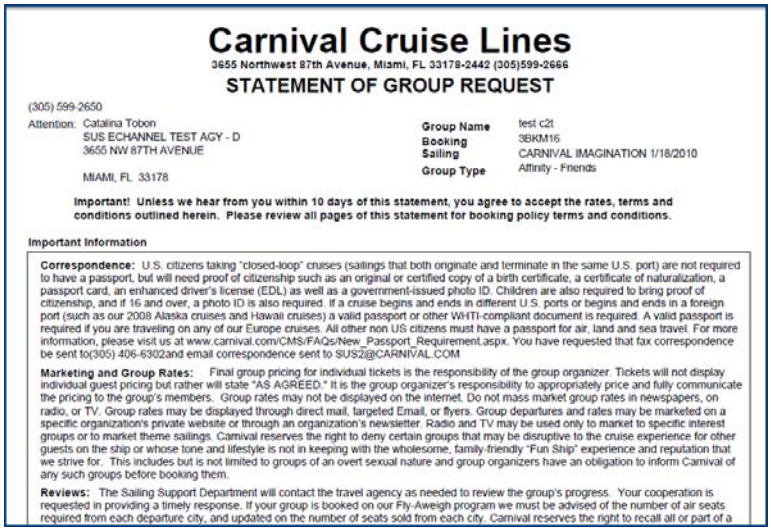


You can change the group name and the number of FunPoints (12 maximum).

2. Click **Save**.

To display a preview of the Statement of Group Request:

Click **Print Confirmation** to display the Statement of Group Request.



Carnival Cruise Lines

3655 Northwest 87th Avenue, Miami, FL 33178-2442 (305)599-2666

STATEMENT OF GROUP REQUEST

(305) 599-2650

Attention: Catalina Tobon
SUS ECHANNEL TEST AGY - D
3655 NW 87TH AVENUE

MIAMI, FL 33178

Group Name: test c2t
Booking: 3BKM16
Sailing: CARNIVAL IMAGINATION 1/18/2010
Group Type: Affinity - Friends

Important! Unless we hear from you within 10 days of this statement, you agree to accept the rates, terms and conditions outlined herein. Please review all pages of this statement for booking policy terms and conditions.

Important Information

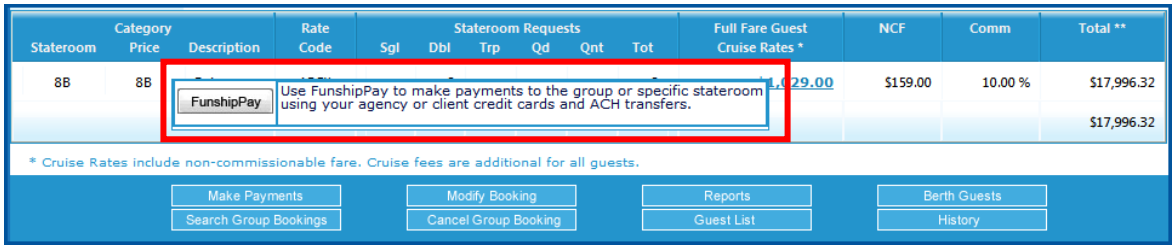
Correspondence: U.S. citizens taking "closed-loop" cruises (sailings that both originate and terminate in the same U.S. port) are not required to have a passport, but will need proof of citizenship such as an original or certified copy of a birth certificate, a certificate of naturalization, a passport card, an enhanced driver's license (EDL) as well as a government-issued photo ID. Children are also required to bring proof of citizenship, and if 16 and over, a photo ID is also required. If a cruise begins and ends in different U.S. ports or begins and ends in a foreign port (such as our 2008 Alaska cruises and Hawaii cruises) a valid passport or other WHTI-compliant document is required. A valid passport is required if you are traveling on any of our Europe cruises. All other non US citizens must have a passport for air, land and sea travel. For more information, please visit us at www.carnival.com/CMS/FAQs/New_Passport_Requirement.aspx. You have requested that fax correspondence be sent to(305) 406-6302and email correspondence sent to SUS2@CARNIVAL.COM

Marketing and Group Rates: Final group pricing for individual tickets is the responsibility of the group organizer. Tickets will not display individual guest pricing but rather will state "AS AGREED." It is the group organizer's responsibility to appropriately price and fully communicate the pricing to the group's members. Group rates may not be displayed on the internet. Do not mass market group rates in newspapers, on radio, or TV. Group rates may be displayed through direct mail, targeted Email, or flyers. Group departures and rates may be marketed on a specific organization's private website or through an organization's newsletter. Radio and TV may be used only to market to specific interest groups or to market theme sailings. Carnival reserves the right to deny certain groups that may be disruptive to the cruise experience for other guests on the ship or whose tone and lifestyle is not in keeping with the wholesome, family-friendly "Fun Ship" experience and reputation that we strive for. This includes but is not limited to groups of an overt sexual nature and group organizers have an obligation to inform Carnival of any such groups before booking them.

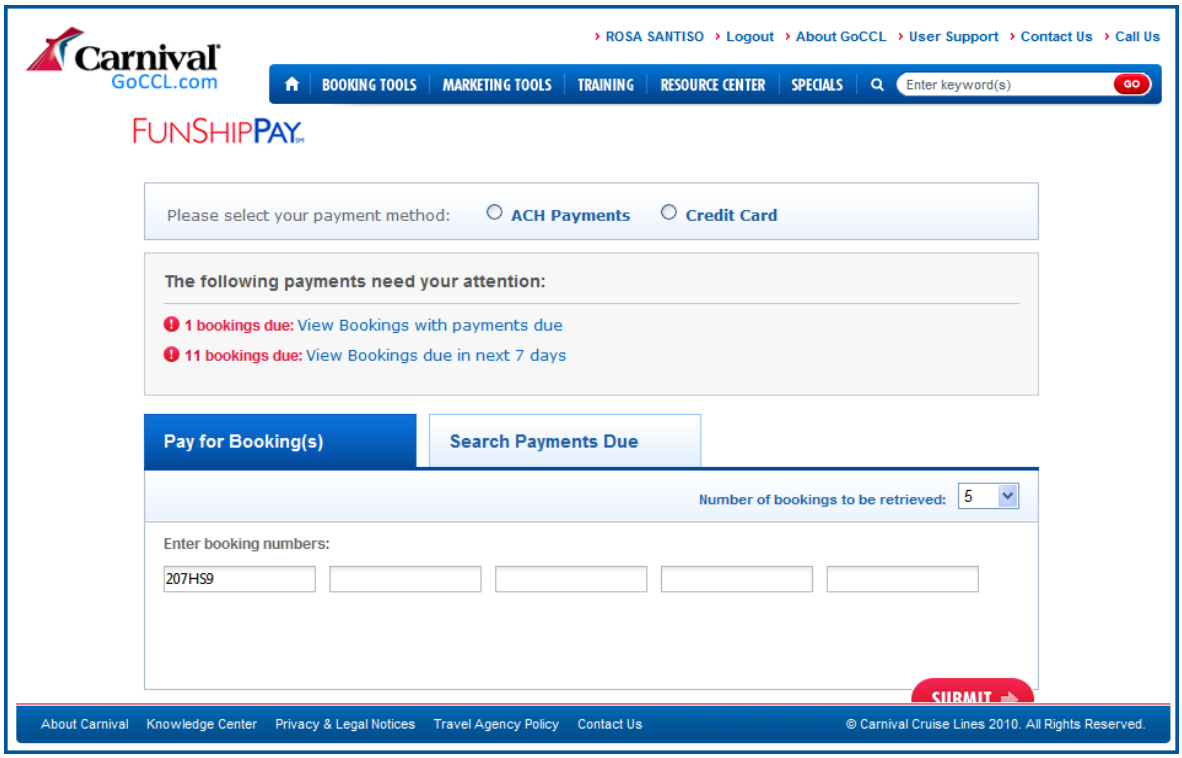
Reviews: The Sailing Support Department will contact the travel agency as needed to review the group's progress. Your cooperation is requested in providing a timely response. If your group is booked on our Fly-Aweigh program we must be advised of the number of air seats required from each departure city, and updated on the number of seats sold from each city. Carnival reserves the right to recall all or part of a

Making payments

1. On the Group Booking Display screen, click **Make Payments**.



2. Click **FunShipPay** to display the Pay for Bookings screen from where you can send electronic payment for the specified booking.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BOOKING TOOLS MARKETING TOOLS TRAINING RESOURCE CENTER SPECIALS
Enter keyword(s)
GO
FUNSHIPPAY
Please select your payment method:
ACH Payments
Credit Card
The following payments need your attention:
1 bookings due: View Bookings with payments due
11 bookings due: View Bookings due in next 7 days
Pay for Booking(s)
Search Payments Due
Number of bookings to be retrieved: 5
Enter booking numbers:
207HS9
SUBMIT
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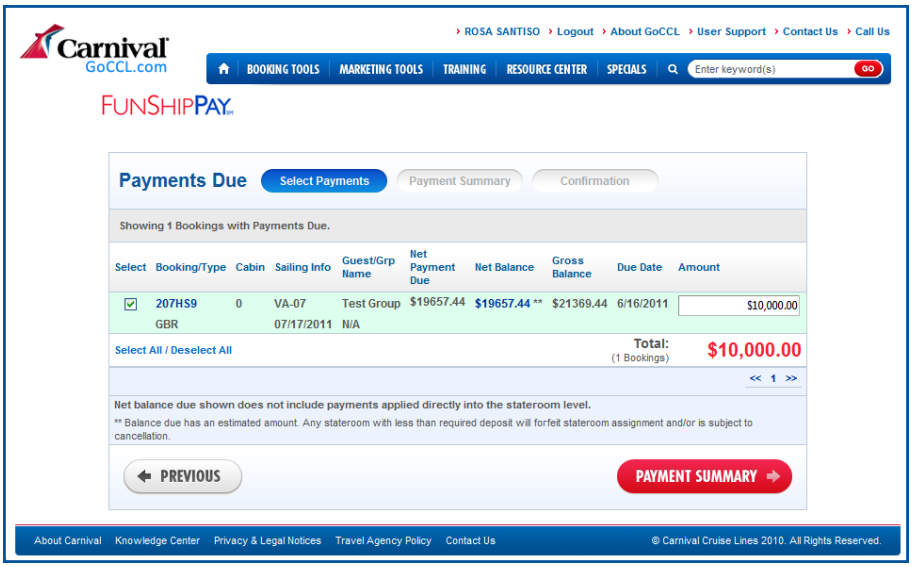
Note: This option is only available if you have an active FunShipPay account which has been previously set up.

3. Select the payment method and click **Submit** to display the Select Payments screen.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BOOKING TOOLS MARKETING TOOLS TRAINING RESOURCE CENTER SPECIALS
Enter keyword(s) GO
FUNSHIPPAY
Payments Due
Select Payments
Payment Summary
Confirmation
Showing 1 Bookings with Payments Due.
Select Booking/Type Cabin Sailing Info Guest/Grp Name Net Payment Due Net Balance Gross Balance Due Date Amount
207HS9 GBR 0 VA-07 07/17/2011 Test Group N/A $19657.44 $19657.44 ** $21369.44 6/16/2011 $10,000.00
Select All / Deselect All
Total: (1 Bookings)
$10,000.00
<< 1 >>
Net balance due shown does not include payments applied directly into the stateroom level.
** Balance due has an estimated amount. Any stateroom with less than required deposit will forfeit stateroom assignment and/or is subject to cancellation.
PREVIOUS
PAYMENT SUMMARY
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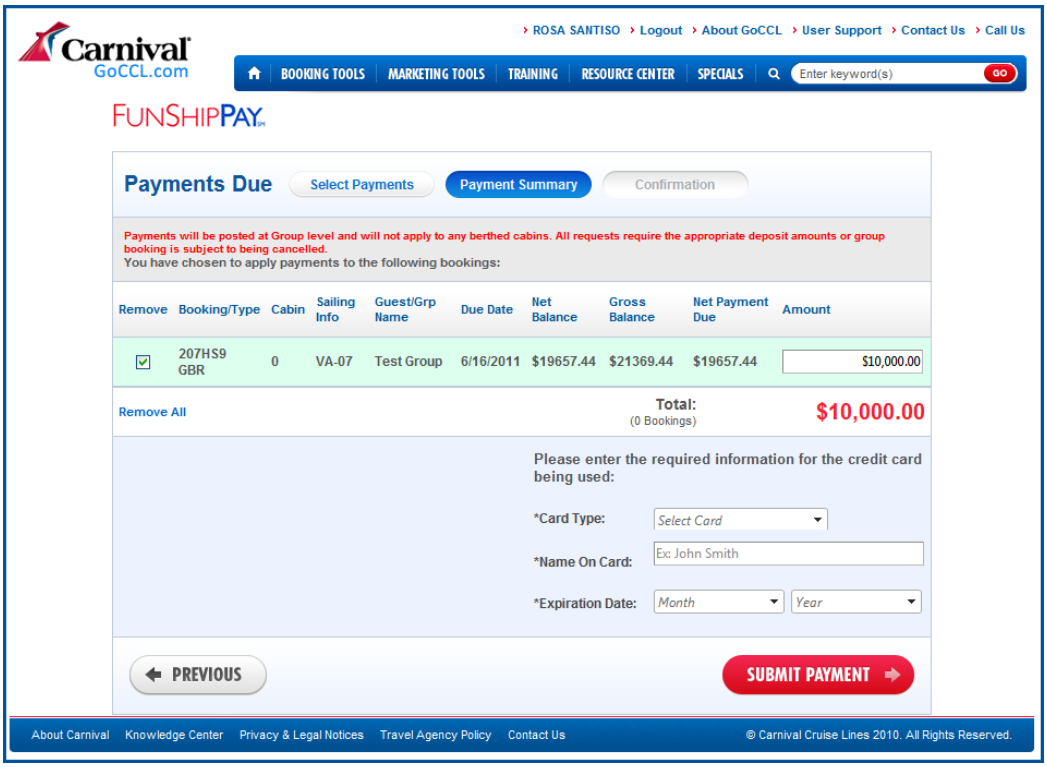
4. Type the payment amount and click **Payment Summary** to display the Payment Summary screen.

5. If you selected **Credit Card** as the form of payment, type the credit card information.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BOOKING TOOLS MARKETING TOOLS TRAINING RESOURCE CENTER SPECIALS
Enter keyword(s) GO
FUNSHIPPAY
Payments Due
Select Payments
Payment Summary
Confirmation
Payments will be posted at Group level and will not apply to any berthed cabins. All requests require the appropriate deposit amounts or group booking is subject to being cancelled.
You have chosen to apply payments to the following bookings:
Remove Booking/Type Cabin Sailing Info Guest/Grp Name Due Date Net Balance Gross Balance Net Payment Due Amount
207HS9 GBR 0 VA-07 Test Group 6/16/2011 $19657.44 $21369.44 $19657.44 $10,000.00
Remove All
Total: (0 Bookings)
$10,000.00
Please enter the required information for the credit card being used:
*Card Type: Select Card
*Name On Card: Ex: John Smith
*Expiration Date: Month Year
PREVIOUS
SUBMIT PAYMENT
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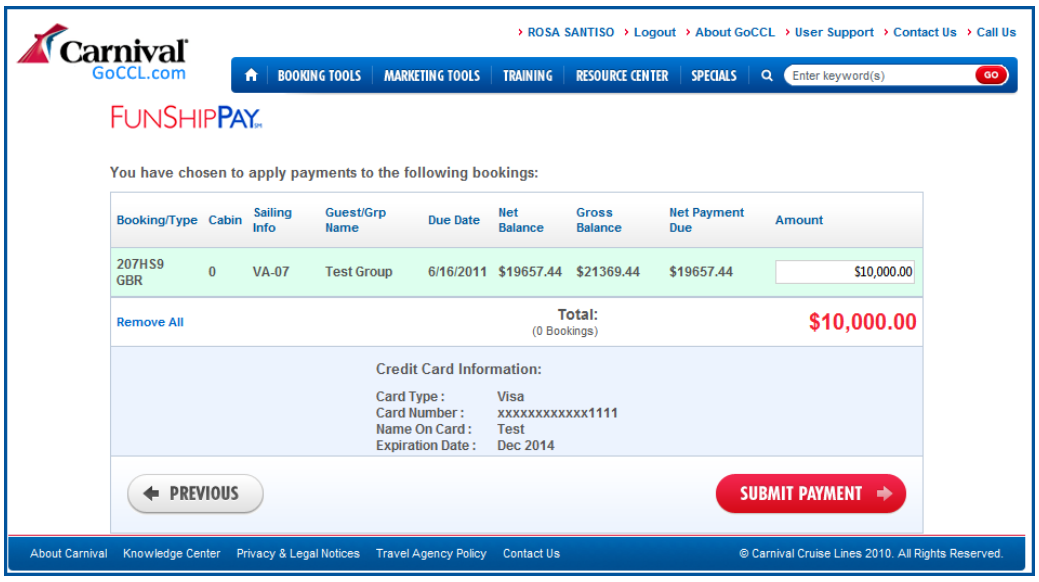
6. Click **Submit Payment** to display this screen confirming the payment amount.



7. Click **Submit Payment** to display the Payment Confirmation screen.

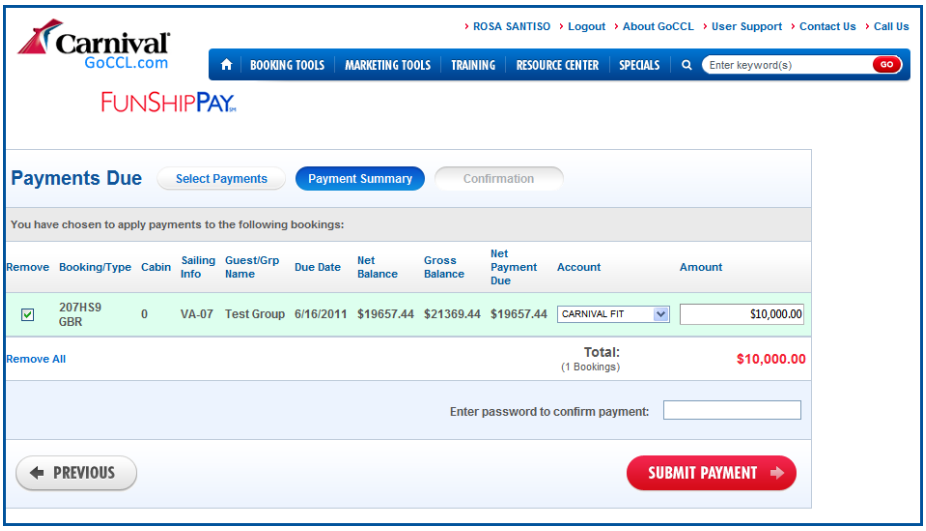
Note: To review the cash distribution, on the Group Booking Display screen, click **Reports** and generate a **Group Detail Workup (GDW)**.

Or

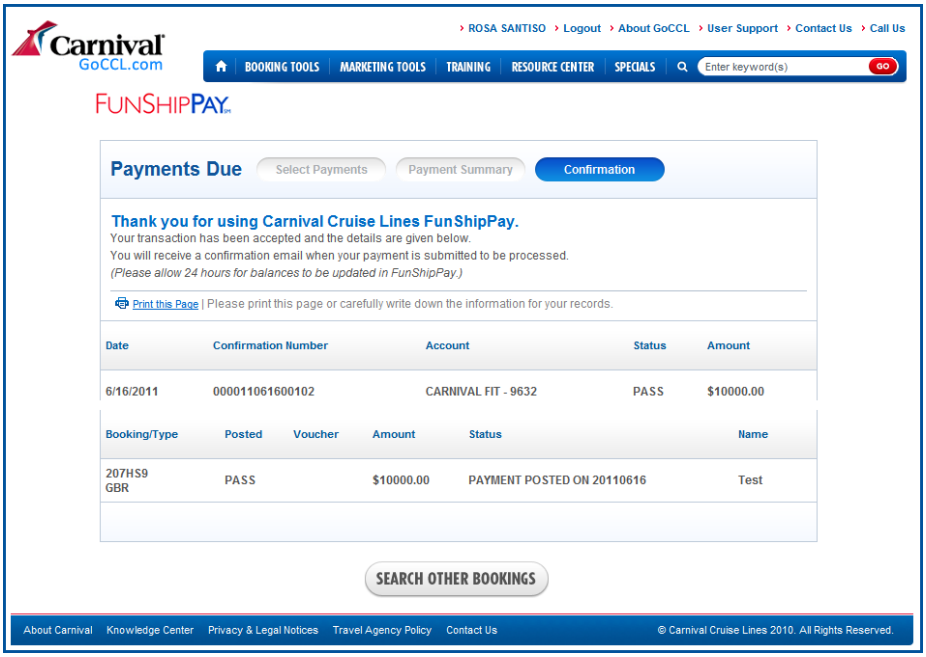
1. If you selected **ACH Payment** as the form of payment, click **Submit** to display the Select Payments screen.

2. Type the payment amount and click **Payment Summary** to display the Payment Summary screen.

3. Type your **password**.

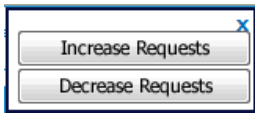


4. Click **Submit Payment** to display the Payment Confirmation screen.



Modifying the booking

On the Group Booking Display screen, click **Modify Booking** to display two options:

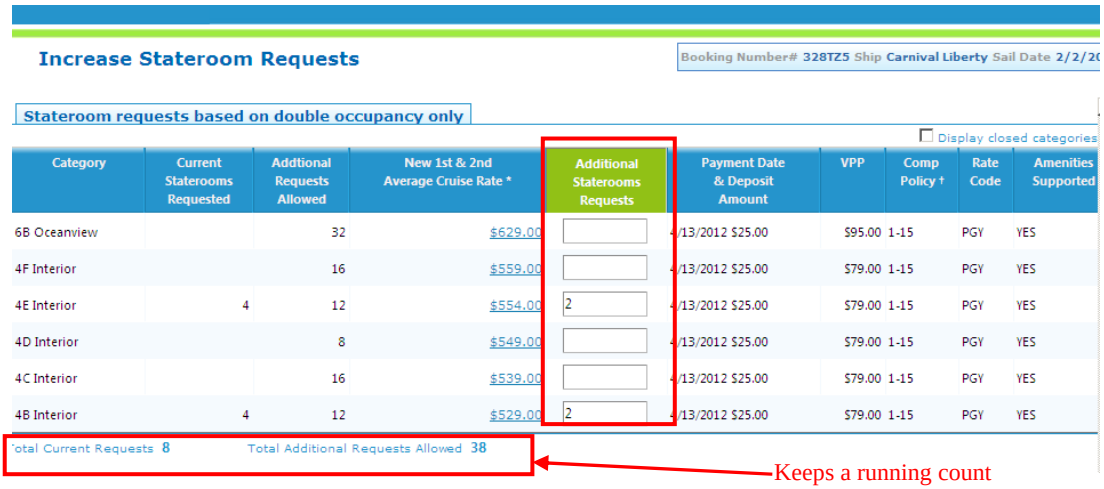


Increasing requests

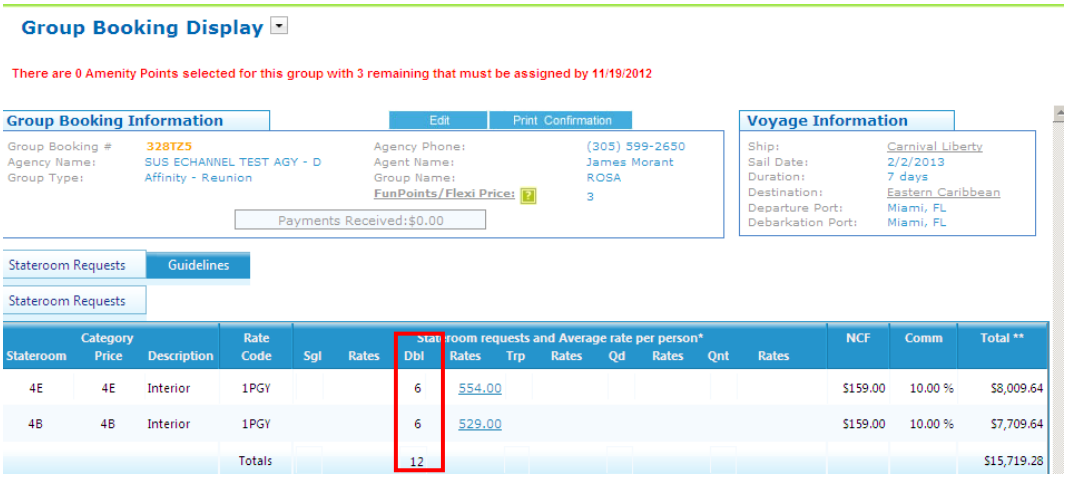
1. Click **Increase Requests** to display the Increase Stateroom Requests screen where you can specify the new number of staterooms you want to request.

> **Note:** For multiple-occupancy stateroom requests you need to berth the group stateroom (for additional information see Berthing a stateroom in the Managing Group Staterooms section) as multiple occupancy staterooms require guest names and full per person deposits.

2. Type the **additional** number of staterooms you want to add to the booking.


Increase Stateroom Requests
Booking Number# 328TZ5 Ship Carnival Liberty Sail Date 2/2/2
Stateroom requests based on double occupancy only
Display closed categories
Category
Current Staterooms Requested
Addtional Requests Allowed
New 1st & 2nd Average Cruise Rate *
Additional Staterooms Requests
Payment Date & Deposit Amount
VPP
Comp Policy †
Rate Code
Amenities Supported
6B Oceanview 32 $629.00 4/13/2012 $25.00 $95.00 1-15 PGY YES
4F Interior 16 $559.00 4/13/2012 $25.00 $79.00 1-15 PGY YES
4E Interior 4 12 $554.00 2 4/13/2012 $25.00 $79.00 1-15 PGY YES
4D Interior 8 $549.00 4/13/2012 $25.00 $79.00 1-15 PGY YES
4C Interior 16 $539.00 4/13/2012 $25.00 $79.00 1-15 PGY YES
4B Interior 4 12 $529.00 2 4/13/2012 $25.00 $79.00 1-15 PGY YES
otal Current Requests 8
Total Additional Requests Allowed 38
Keeps a running count

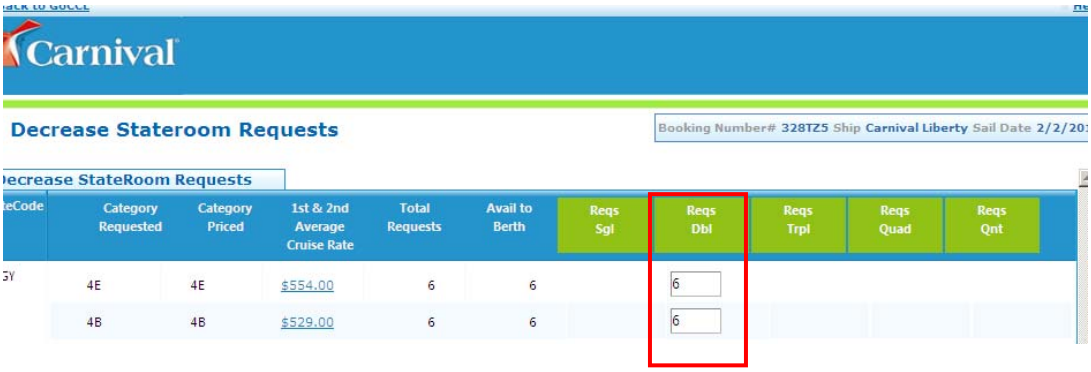
3. Click **Save & Continue** to return to the Group Booking Display screen which now reflects the new total amount of requested staterooms.



Decreasing requests

1. Click **Decrease Requests** to display the Decrease Stateroom Requests screen where you can specify the new number of staterooms you want to request.

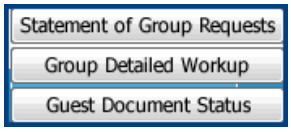
2. Type the **total** number of staterooms you want to keep in the booking.



3. Click **Save & Continue** to return to the Group Booking Display screen which now reflects the new total amount of requested staterooms.

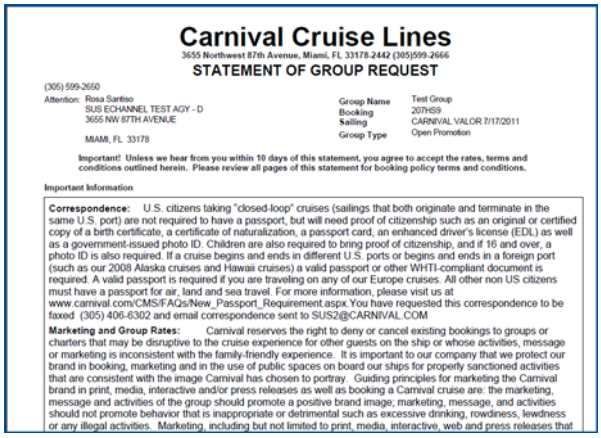
Reports

On the Group Booking Display screen, click **Reports** to display these options:



Statement of Group Requests

Click **Statement of Group Requests** to display the Statement of Group Request document.



Carnival Cruise Lines

3655 Northwest 87th Avenue, Miami, FL 33178-2442 (305)599-2666

STATEMENT OF GROUP REQUEST

(305) 599-2650

Attention: Rosa Santiso
SUS ECHANNEL TEST AGY - D
3655 NW 87TH AVENUE
MIAMI, FL 33178

Group Name: Test Group
Booking: 207HS9
Sailing: CARNIVAL VALOR 7/17/2011
Group Type: Open Promotion

Important! Unless we hear from you within 10 days of this statement, you agree to accept the rates, terms and conditions outlined herein. Please review all pages of this statement for booking policy terms and conditions.

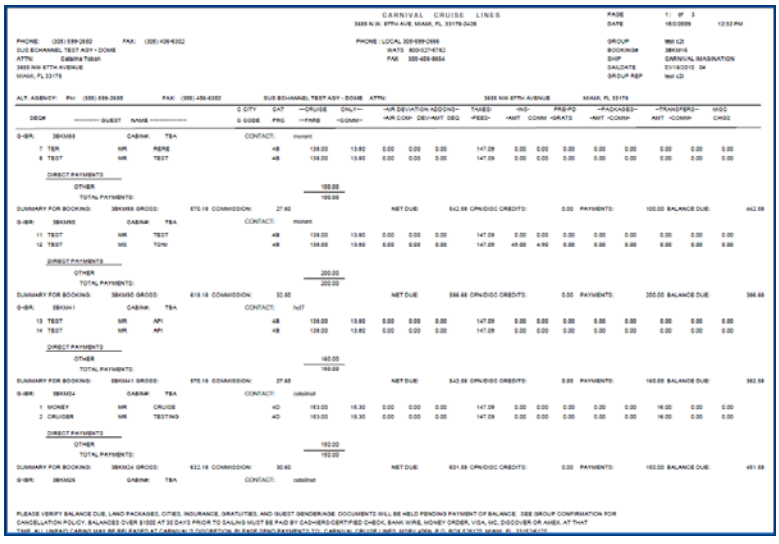
Important Information

Correspondence: U.S. citizens taking "closed-loop" cruises (sailings that both originate and terminate in the same U.S. port) are not required to have a passport, but will need proof of citizenship such as an original or certified copy of a birth certificate, a certificate of naturalization, a passport card, an enhanced driver's license (EDL) as well as a government-issued photo ID. Children are also required to bring proof of citizenship, and if 16 and over, a photo ID is also required. If a cruise begins and ends in different U.S. ports or begins and ends in a foreign port (such as our 2008 Alaska cruises and Hawaii cruises) a valid passport or other WHTI-compliant document is required. A valid passport is required if you are traveling on any of our Europe cruises. All other non US citizens must have a passport for air, land and sea travel. For more information, please visit us at www.carnival.com/CMS/FAQs/New_Passport_Requirement.aspx You have requested this correspondence to be faxed (305) 406-6302 and email correspondence sent to SUS2@CARNIVAL.COM

Marketing and Group Rates: Carnival reserves the right to deny or cancel existing bookings to groups or charters that may be disruptive to the cruise experience for other guests on the ship or whose activities, message or marketing is inconsistent with the family-friendly experience. It is important to our company that we protect our brand in booking, marketing and in the use of public spaces on board our ships for properly sanctioned activities that are consistent with the image Carnival has chosen to portray. Guiding principles for marketing the Carnival brand in print, media, interactive and/or press releases as well as booking a Carnival cruise are: the marketing, message and activities of the group should promote a positive brand image; marketing, message, and activities should not promote behavior that is inappropriate or detrimental such as excessive drinking, rowdiness, lewdness or any illegal activities. Marketing, including but not limited to print, media, interactive, web and press releases that

Group Detailed Workup

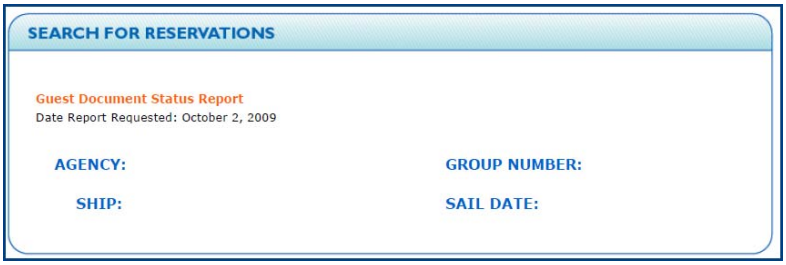
Click **Group Detailed Workup** to display the Group Detailed Workup report.



Note: You can only generate the Group Detailed Workup report after you have berthed staterooms.

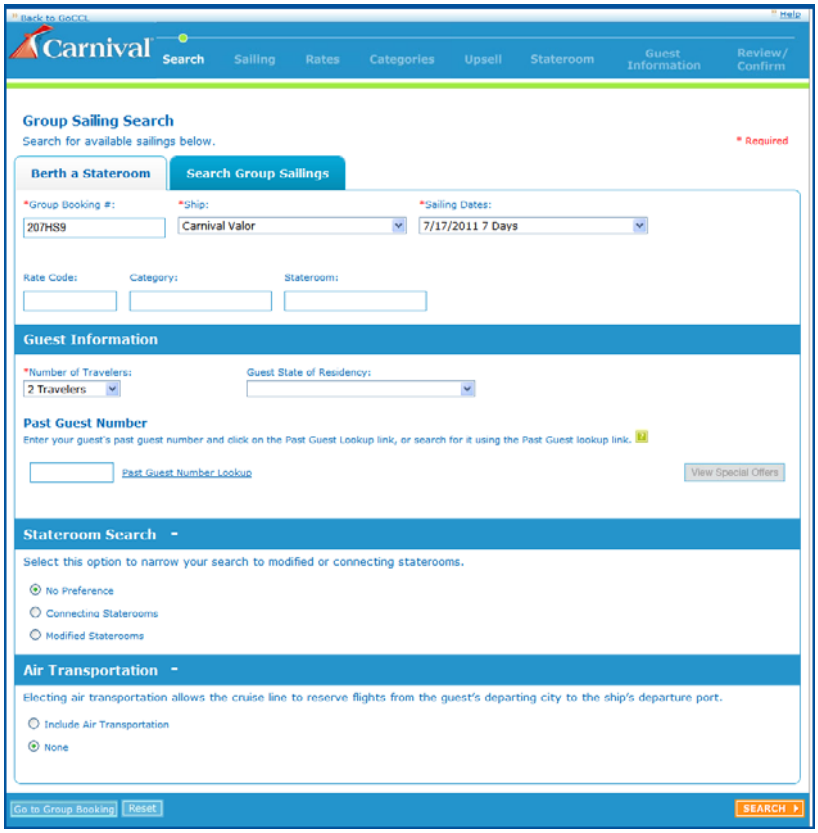
Guest Document Status

Click **Guest Document Status** to generate the Guest Document Status Report listing the staterooms that have generated their electronic documents.



Berthing guests

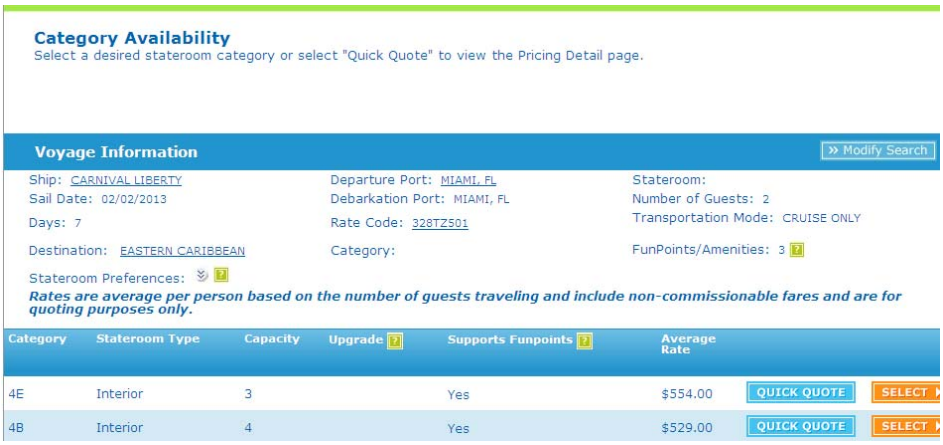
1. On the Group Booking Display screen, click **Berth Guests** to display the Group Sailing Search screen, *Berth a Stateroom* tab.



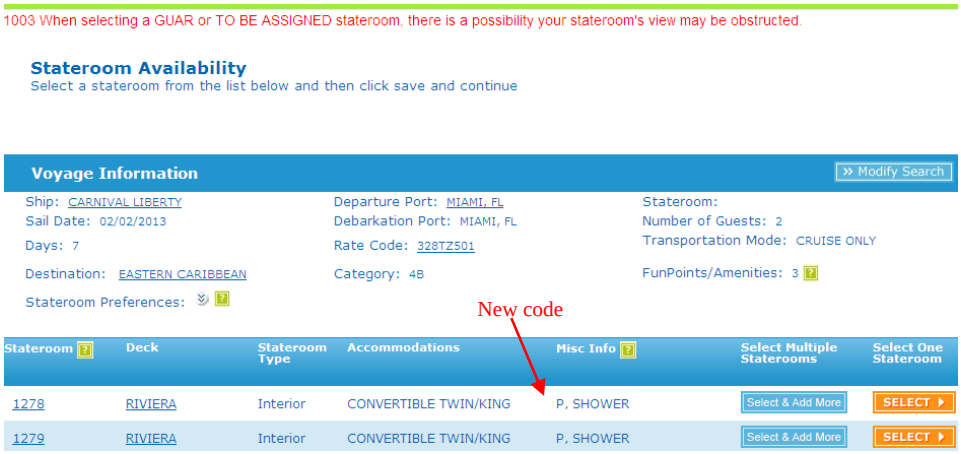
2. Click **Search** to display the Rate Availability screen.

Note: The Rate availability screen now displays all applicable FIT rate codes that can be rolled into the group.

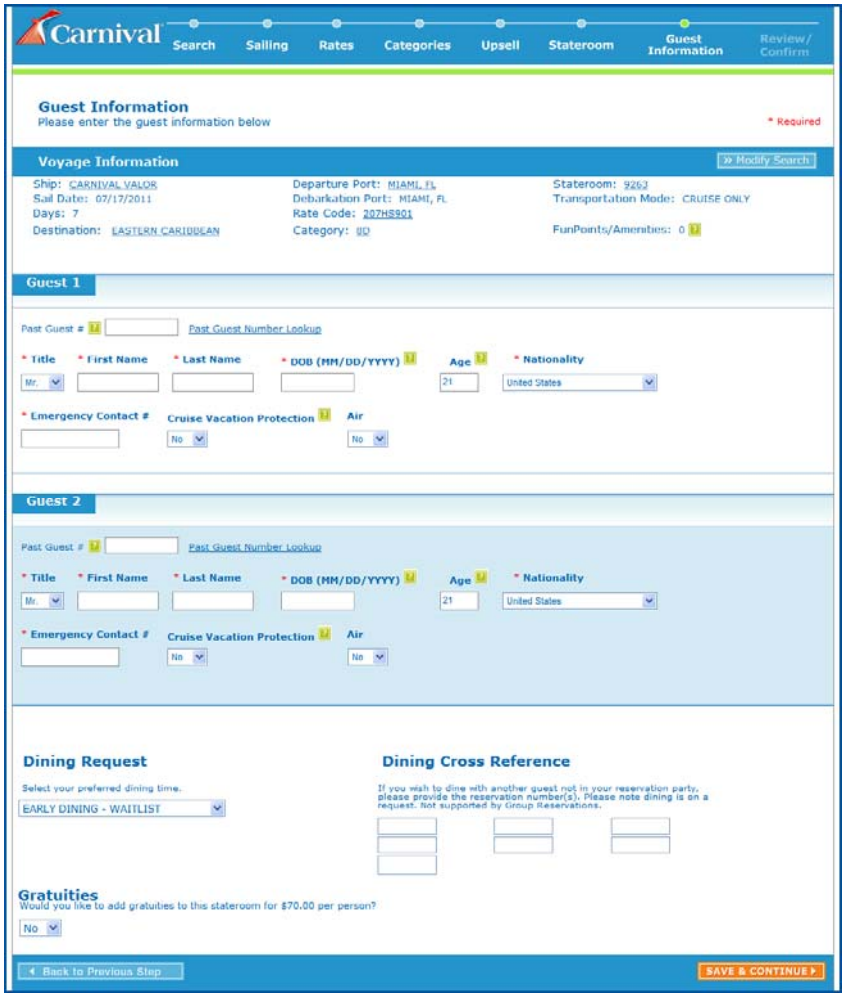
3. Select a rate code to display the Category Availability screen.


Category Availability
Select a desired stateroom category or select "Quick Quote" to view the Pricing Detail page.
Voyage Information
» Modify Search
Ship: CARNIVAL LIBERTY
Sail Date: 02/02/2013
Days: 7
Destination: EASTERN CARIBBEAN
Stateroom Preferences:
Departure Port: MIAMI, FL
Debarkation Port: MIAMI, FL
Rate Code: 328TZ501
Category:
Stateroom:
Number of Guests: 2
Transportation Mode: CRUISE ONLY
FunPoints/Amenities: 3
Rates are average per person based on the number of guests traveling and include non-commissionable fares and are for quoting purposes only.
Category
Stateroom Type
Capacity
Upgrade
Supports Funpoints
Average Rate
4E Interior 3 Yes $554.00 QUICK QUOTE SELECT
4B Interior 4 Yes $529.00 QUICK QUOTE SELECT

4. Select a category to display the Stateroom Availability screen.

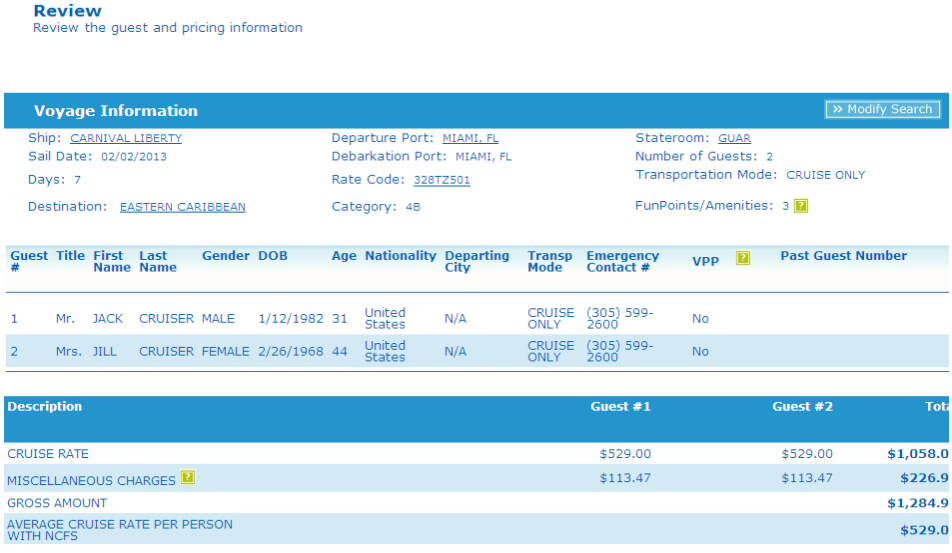

1003 When selecting a GUAR or TO BE ASSIGNED stateroom, there is a possibility your stateroom's view may be obstructed.
Stateroom Availability
Select a stateroom from the list below and then click save and continue
Voyage Information
» Modify Search
Ship: CARNIVAL LIBERTY
Sail Date: 02/02/2013
Days: 7
Destination: EASTERN CARIBBEAN
Stateroom Preferences:
Departure Port: MIAMI, FL
Debarkation Port: MIAMI, FL
Rate Code: 328TZ501
Category: 4B
Stateroom:
Number of Guests: 2
Transportation Mode: CRUISE ONLY
FunPoints/Amenities: 3
New code
Stateroom
Deck
Stateroom Type
Accommodations
Misc Info
Select Multiple Staterooms
Select One Stateroom
1278 RIVIERA Interior CONVERTIBLE TWIN/KING P, SHOWER Select & Add More SELECT
1279 RIVIERA Interior CONVERTIBLE TWIN/KING P, SHOWER Select & Add More SELECT

5. Select a stateroom to display the Guest Information screen.

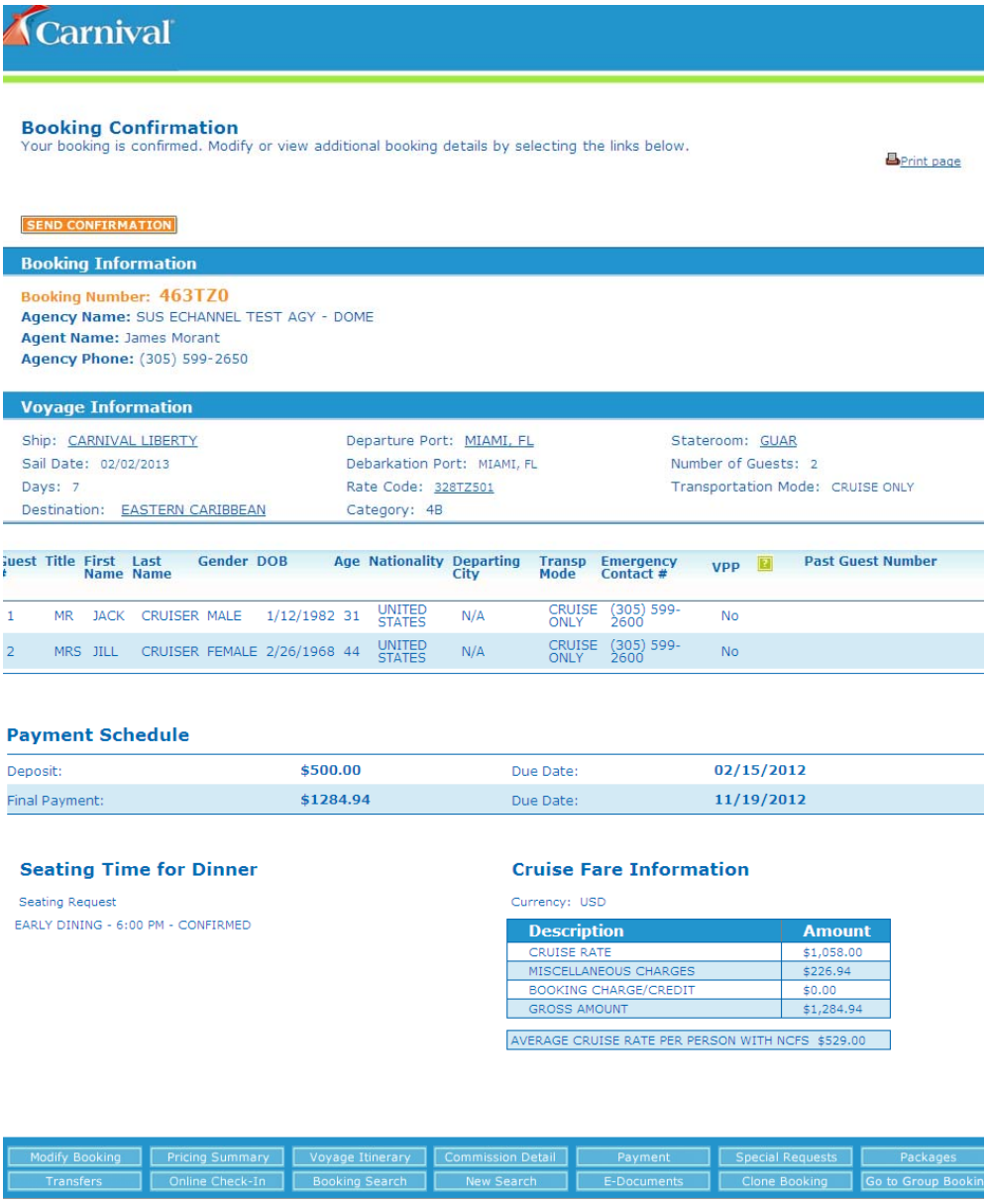


6. Complete all required fields.

7. Click **Save & Continue** to display the Review screen.


Review
Review the guest and pricing information
Voyage Information
» Modify Search
Ship: CARNIVAL LIBERTY
Sail Date: 02/02/2013
Days: 7
Destination: EASTERN CARIBBEAN
Departure Port: MIAMI, FL
Debarkation Port: MIAMI, FL
Rate Code: 328TZ501
Category: 4B
Stateroom: GUAR
Number of Guests: 2
Transportation Mode: CRUISE ONLY
FunPoints/Amenities: 3
Guest # Title First Name Last Name Gender DOB Age Nationality Departing City Transp Mode Emergency Contact # VPP Past Guest Number
1 Mr. JACK CRUISER MALE 1/12/1982 31 United States N/A CRUISE ONLY (305) 599-2600 No
2 Mrs. JILL CRUISER FEMALE 2/26/1968 44 United States N/A CRUISE ONLY (305) 599-2600 No
Description Guest #1 Guest #2 Tot
CRUISE RATE $529.00 $529.00 $1,058.0
MISCELLANEOUS CHARGES $113.47 $113.47 $226.9
GROSS AMOUNT $1,284.9
AVERAGE CRUISE RATE PER PERSON WITH NCFS $529.0

8. Agree to the terms and conditions and click **Confirm Booking** to display the Booking Confirmation screen listing the stateroom number.



Carnival

Booking Confirmation
Your booking is confirmed. Modify or view additional booking details by selecting the links below.

Print page

SEND CONFIRMATION

Booking Information

Booking Number: 463TZ0
Agency Name: SUS ECHANNEL TEST AGY - DOME
Agent Name: James Morant
Agency Phone: (305) 599-2650

Voyage Information

Ship: CARNIVAL LIBERTY	Departure Port: MIAMI, FL	Stateroom: GUAR
Sail Date: 02/02/2013	Debarkation Port: MIAMI, FL	Number of Guests: 2
Days: 7	Rate Code: 328TZ501	Transportation Mode: CRUISE ONLY
Destination: EASTERN CARIBBEAN	Category: 4B	

Guest #	Title	First Name	Last Name	Gender	DOB	Age	Nationality	Departing City	Transp Mode	Emergency Contact #	VPP	Past Guest Number
1	MR	JACK	CRUISER	MALE	1/12/1982	31	UNITED STATES	N/A	CRUISE ONLY	(305) 599-2600	No	
2	MRS	JILL	CRUISER	FEMALE	2/26/1968	44	UNITED STATES	N/A	CRUISE ONLY	(305) 599-2600	No	

Payment Schedule

Deposit:	$500.00	Due Date:	02/15/2012
Final Payment:	$1284.94	Due Date:	11/19/2012

Seating Time for Dinner

Seating Request
EARLY DINING - 6:00 PM - CONFIRMED

Cruise Fare Information

Currency: USD

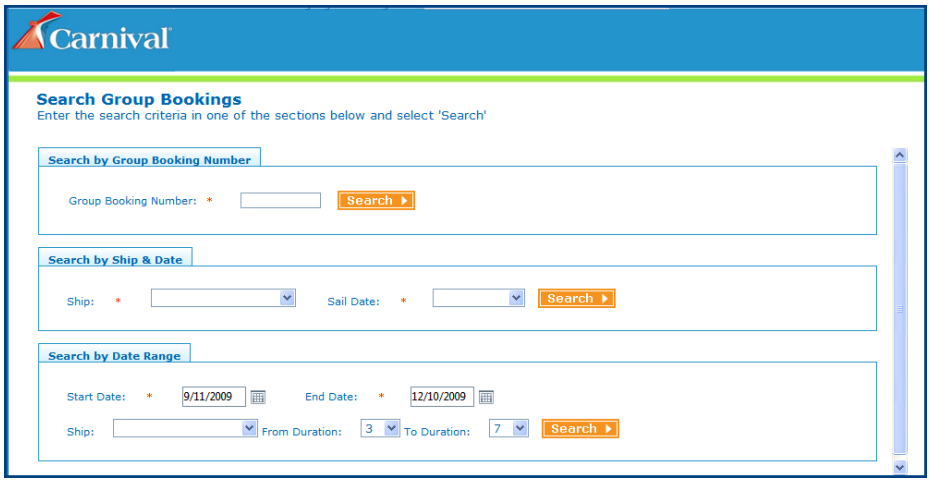
Description	Amount
CRUISE RATE	$1,058.00
MISCELLANEOUS CHARGES	$226.94
BOOKING CHARGE/CREDIT	$0.00
GROSS AMOUNT	$1,284.94

AVERAGE CRUISE RATE PER PERSON WITH NCFS $529.00

Modify Booking | Pricing Summary | Voyage Itinerary | Commission Detail | Payment | Special Requests | Packages
Transfers | Online Check-In | Booking Search | New Search | E-Documents | Clone Booking | Go to Group Bookin

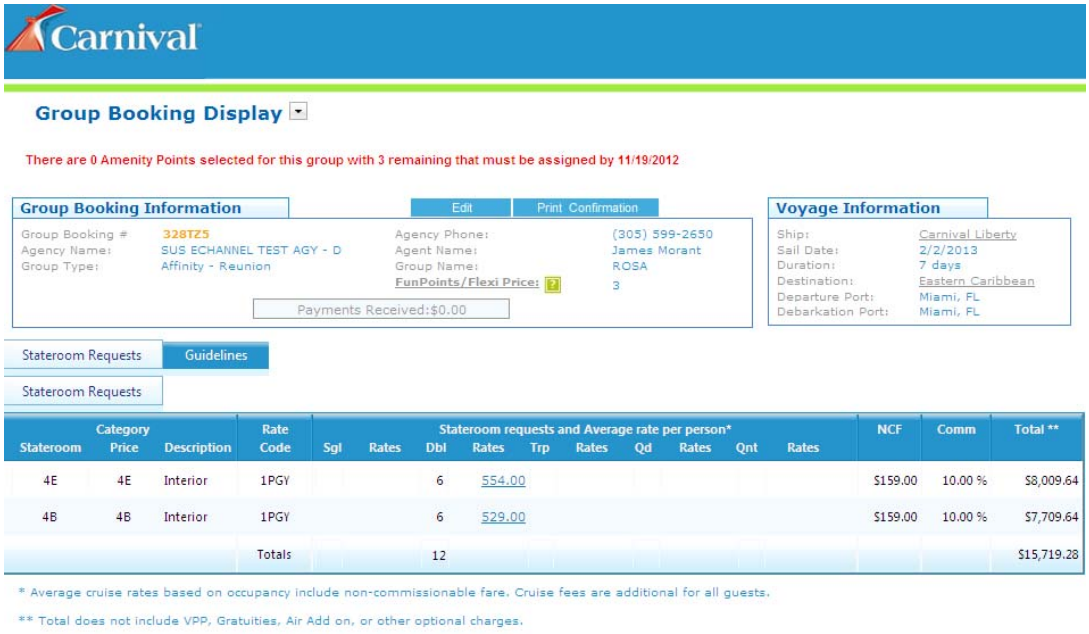
Searching for group bookings

1. On the Group Booking Display screen, click **Search Group Bookings** to display the Search Group Bookings screen.



2. Enter your search criteria on the required fields (designated by an asterisk (*)) in one of the sections.

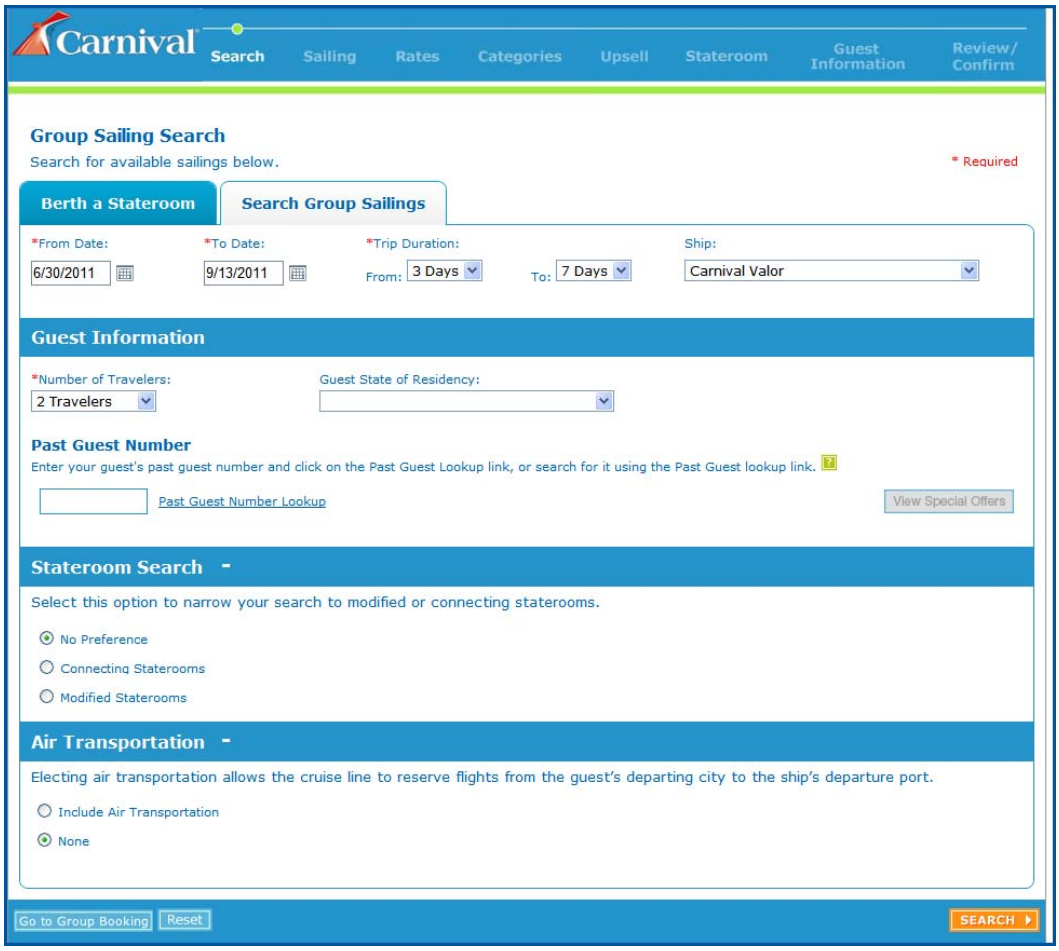
3. Click **Search** to display the Group Booking Display screen for the specified booking.


Carnival
Group Booking Display
There are 0 Amenity Points selected for this group with 3 remaining that must be assigned by 11/19/2012
Group Booking Information
Edit
Print Confirmation
Group Booking # 328TZ5
Agency Name: SUS ECHANNEL TEST AGY - D
Group Type: Affinity - Reunion
Agency Phone: (305) 599-2650
Agent Name: James Morant
Group Name: ROSA
FunPoints/Flexi Price: 3
Payments Received:$0.00
Voyage Information
Ship: Carnival Liberty
Sail Date: 2/2/2013
Duration: 7 days
Destination: Eastern Caribbean
Departure Port: Miami, FL
Debarkation Port: Miami, FL
Stateroom Requests
Guidelines
Stateroom Requests
Stateroom Category Price Description Rate Code
Stateroom requests and Average rate per person*
Sgl Rates Dbl Rates Trp Rates Qd Rates Qnt Rates
NCF Comm Total **
4E 4E Interior 1PGY 6 554.00 $159.00 10.00 % $8,009.64
4B 4B Interior 1PGY 6 529.00 $159.00 10.00 % $7,709.64
Totals 12 $15,719.28
* Average cruise rates based on occupancy include non-commissionable fare. Cruise fees are additional for all guests.
** Total does not include VPP, Gratuities, Air Add on, or other optional charges.

Searching for group sailings

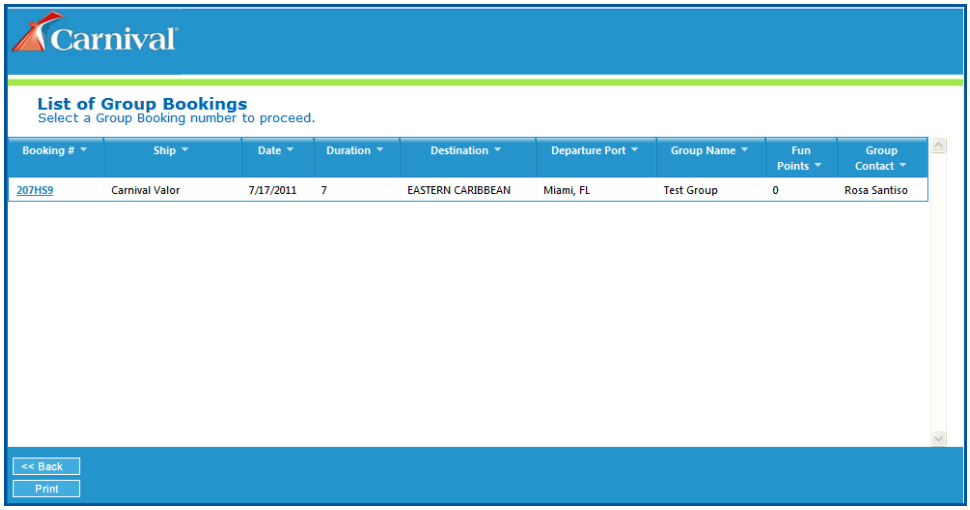
1. On the Group Booking Display screen, click **Berth Guests** to display the Group Sailing Search screen.

2. Click the **Search Group Sailings** tab.

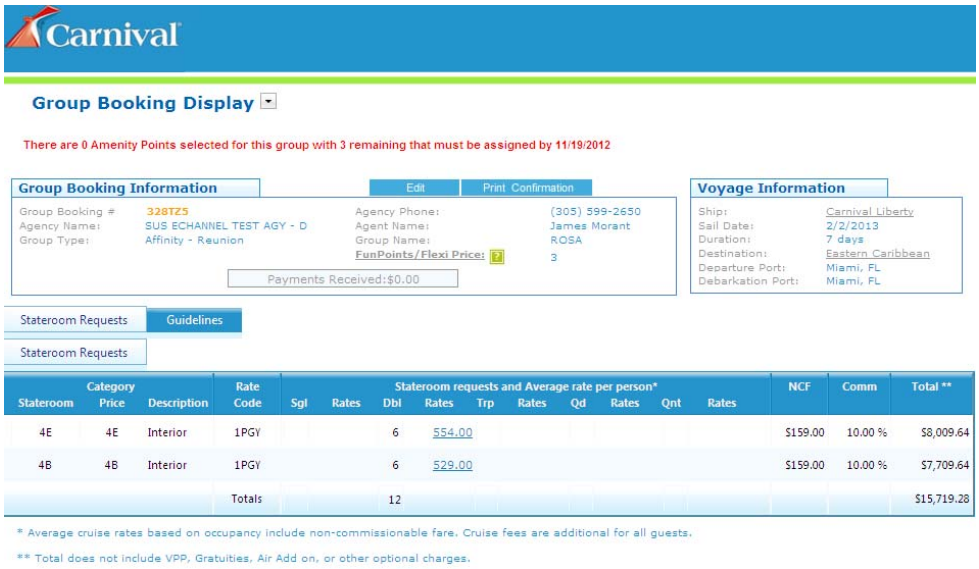


3. Enter the search criteria.

4. Click **Search** to display the List of Group Bookings screen.

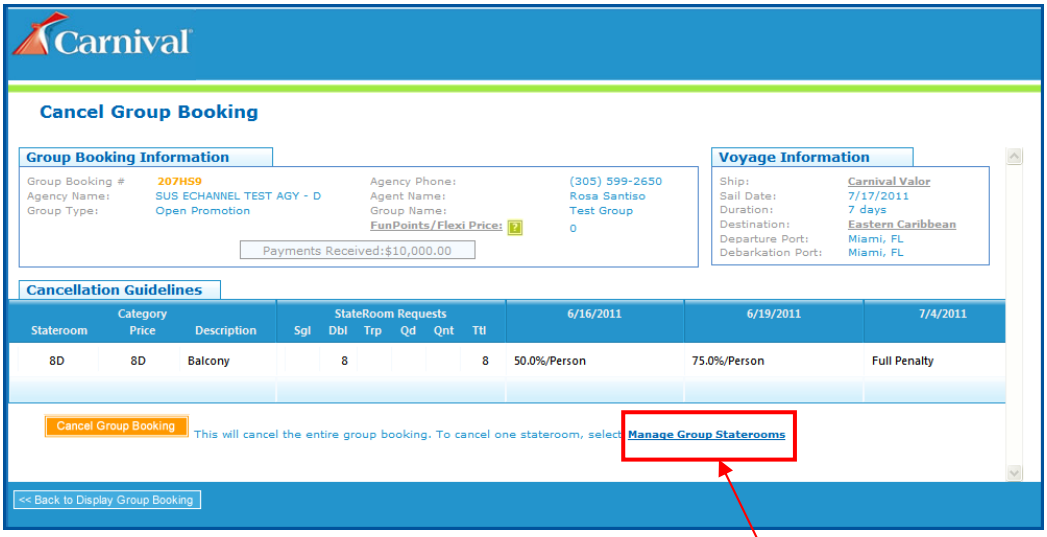

Carnival
List of Group Bookings
Select a Group Booking number to proceed.
Booking # | Ship | Date | Duration | Destination | Departure Port | Group Name | Fun Points | Group Contact
207HS9 | Carnival Valor | 7/17/2011 | 7 | EASTERN CARIBBEAN | Miami, FL | Test Group | 0 | Rosa Santiso
<< Back
Print

4. Click the booking number to display the Group Booking Display screen.


Carnival
Group Booking Display
There are 0 Amenity Points selected for this group with 3 remaining that must be assigned by 11/19/2012
Group Booking Information
Edit
Print Confirmation
Group Booking # 328TZ5
Agency Name: SUS ECHANNEL TEST AGY - D
Group Type: Affinity - Reunion
Agency Phone: (305) 599-2650
Agent Name: James Morant
Group Name: ROSA
FunPoints/Flexi Price: 3
Payments Received:$0.00
Voyage Information
Ship: Carnival Liberty
Sail Date: 2/2/2013
Duration: 7 days
Destination: Eastern Caribbean
Departure Port: Miami, FL
Debarkation Port: Miami, FL
Stateroom Requests
Guidelines
Stateroom Requests
Stateroom | Category | Price | Description | Rate Code | Sgl | Rates | Dbl | Rates | Trp | Rates | Qd | Rates | Qnt | Rates | NCF | Comm | Total **
4E | 4E | Interior | 1PGY | 6 | 554.00 | $159.00 | 10.00 % | $8,009.64
4B | 4B | Interior | 1PGY | 6 | 529.00 | $159.00 | 10.00 % | $7,709.64
Totals | 12 | $15,719.28
* Average cruise rates based on occupancy include non-commissionable fare. Cruise fees are additional for all guests.
** Total does not include VPP, Gratuities, Air Add on, or other optional charges.

Canceling a group booking

1. On the Group Booking Display screen, click **Cancel Group Booking** to display the Cancel Group Booking screen listing the cancellation penalty amount.



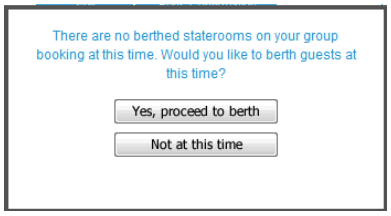
2. Click **Cancel Group Booking** to cancel the entire booking.

Note: To cancel **one** stateroom, click **Manage Group Staterooms**.

Guest list

On the Group Booking Display screen, click **Guest list** to display all berthed staterooms.

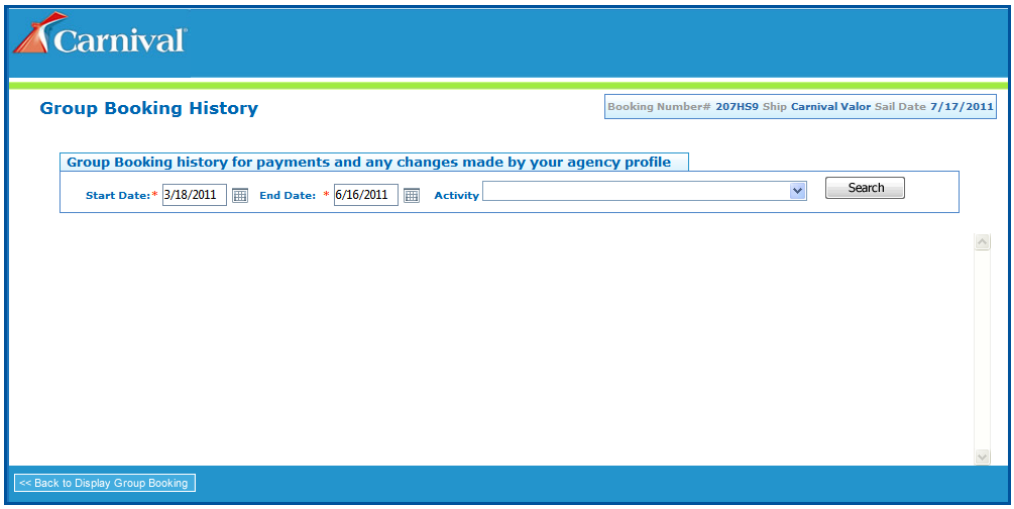
Note: If your group booking does not have berthed staterooms, this message is displayed:


There are no berthed staterooms on your group booking at this time. Would you like to berth guests at this time?
Yes, proceed to berth
Not at this time

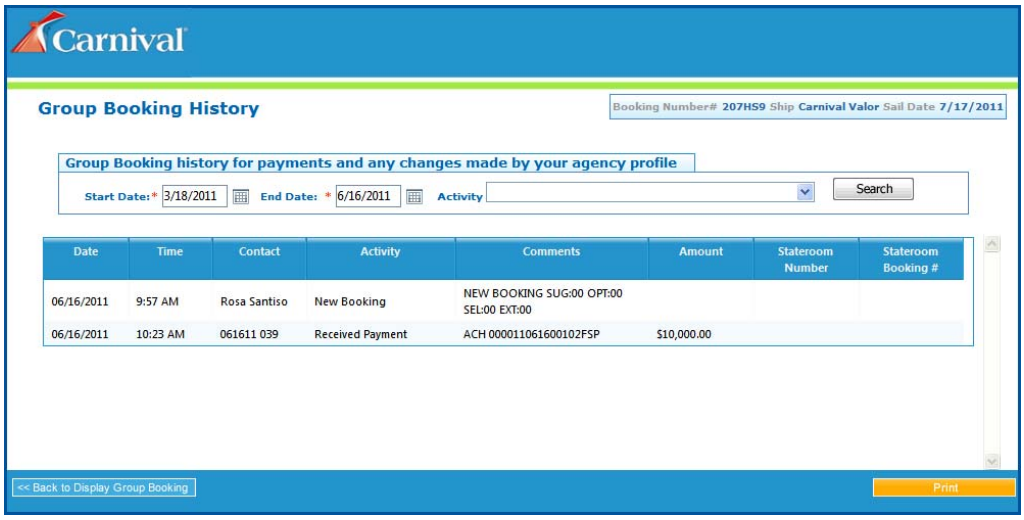
To berth staterooms, click **Yes, proceed to berth**. Otherwise click **Not at this time**.

Displaying the booking history

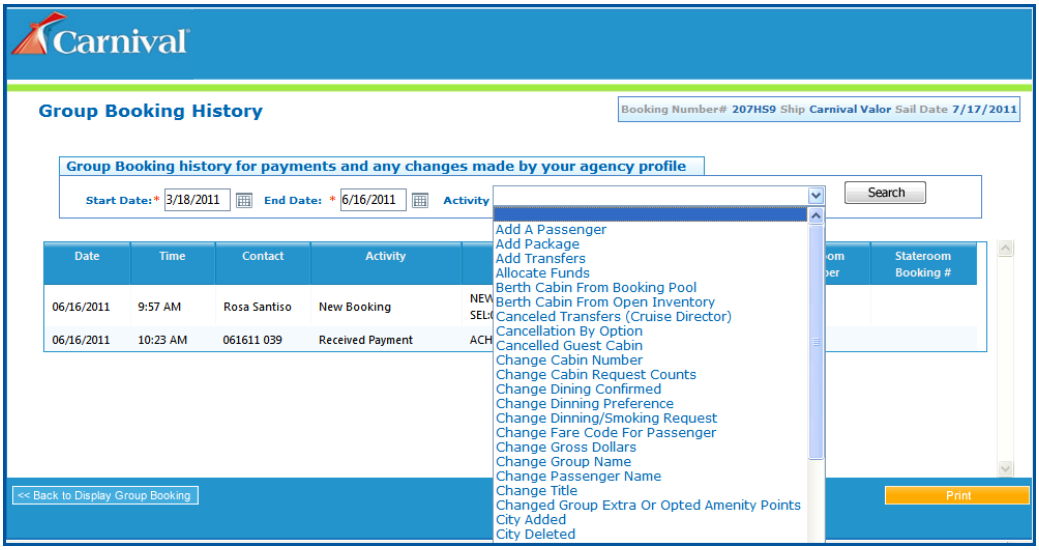
1. On the Group Booking Display screen, click **History** to display the Group Booking History screen.


Carnival
Group Booking History
Booking Number# 207HS9 Ship Carnival Valor Sail Date 7/17/2011
Group Booking history for payments and any changes made by your agency profile
Start Date:* 3/18/2011
End Date: * 6/16/2011
Activity
Search
<< Back to Display Group Booking

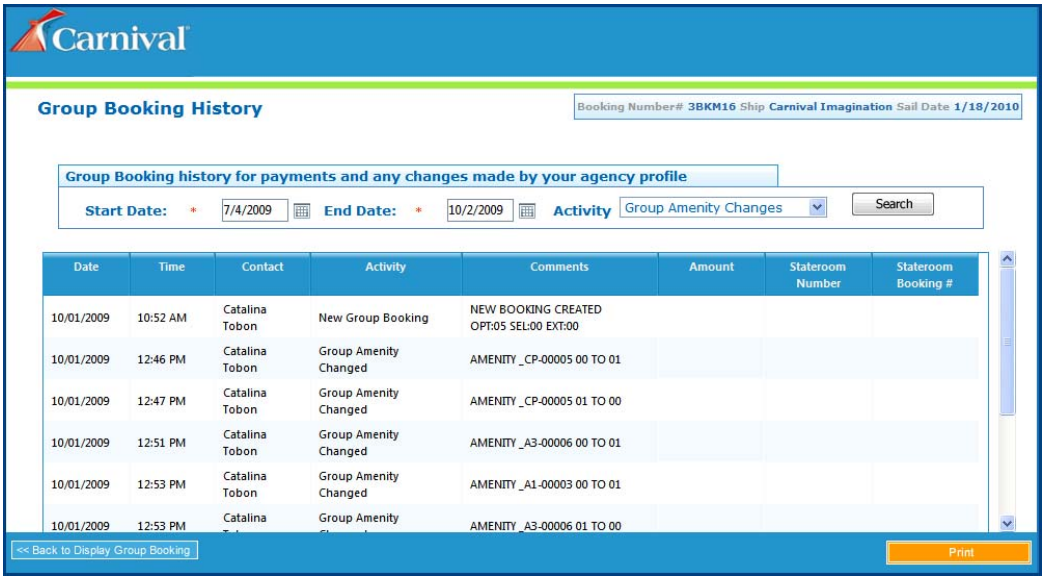
2. Click **Search** to display the Group Booking history screen listing all transactions.



3. To view the history of only specific transactions, click the **Activity** down arrow and select the activity criteria.



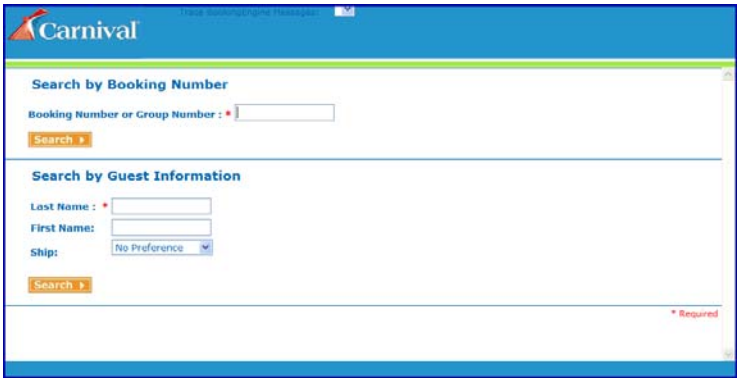
4. Click **Search** to display the criteria results.



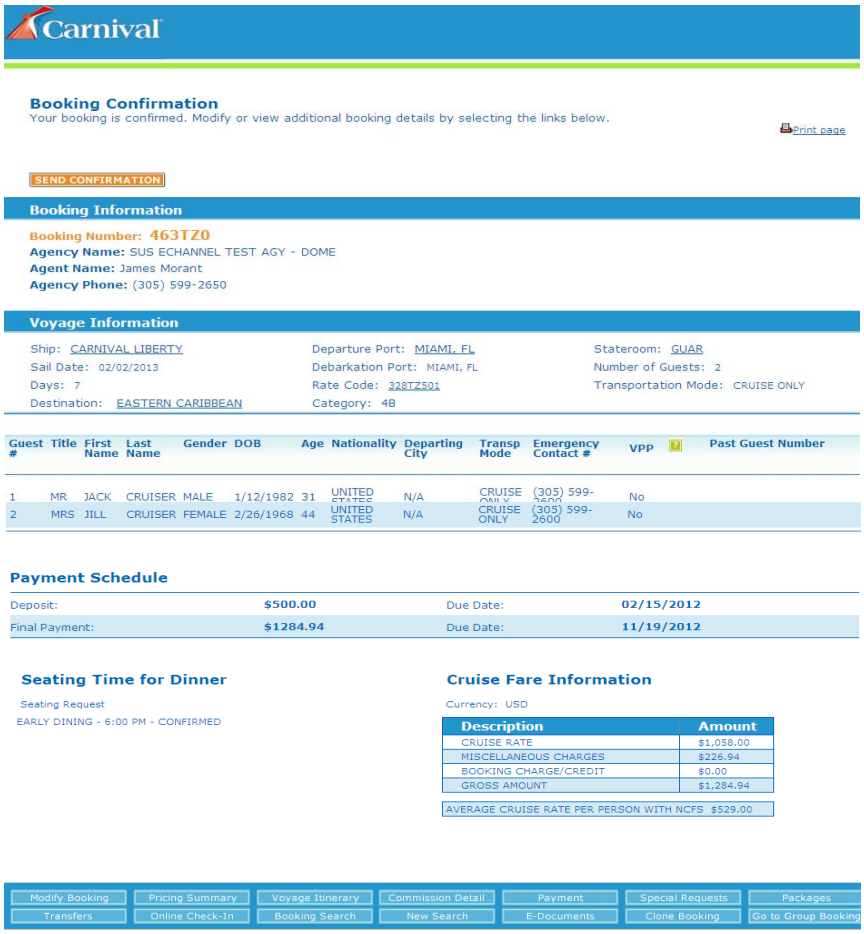
5. To print this screen, click **Print**.

Managing Group Staterooms

1. On the GoCCL.com Main Menu, click to the right of **Manage a Booking** to expand the menu. Click **Group Staterooms** to display the Manage Groups Staterooms search screen.



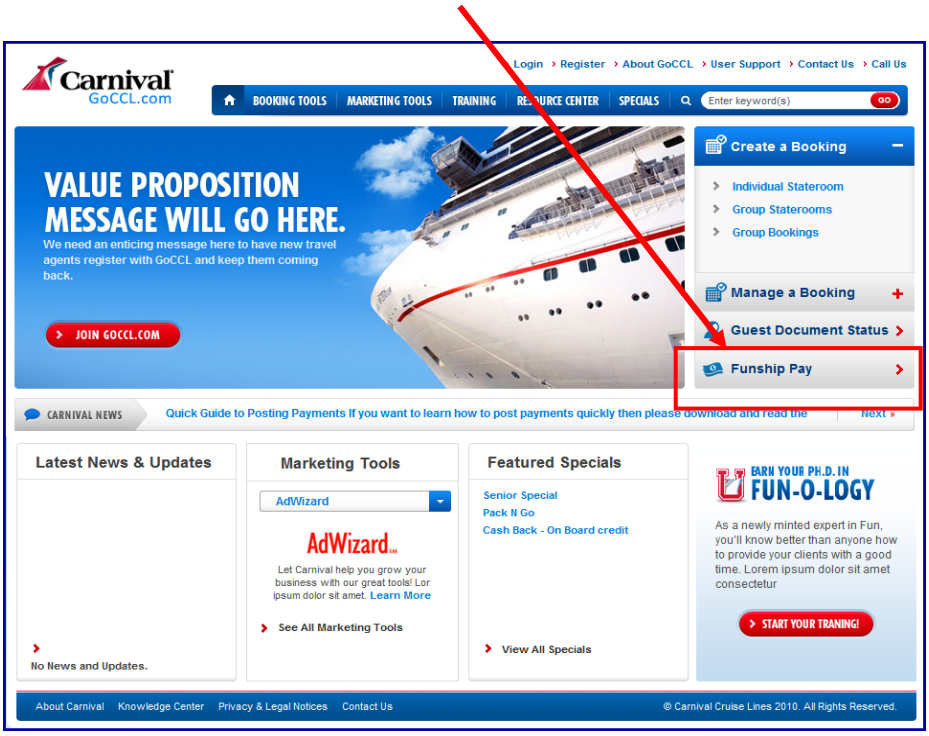
2. Type the search criteria and click **Search** to display the Booking Confirmation screen for the stateroom.


Carnival
Booking Confirmation
Your booking is confirmed. Modify or view additional booking details by selecting the links below.
Print page
SEND CONFIRMATION
Booking Information
Booking Number: 463TZ0
Agency Name: SUS ECHANNEL TEST AGY - DOME
Agent Name: James Morant
Agency Phone: (305) 599-2650
Voyage Information
Ship: CARNIVAL LIBERTY
Sail Date: 02/02/2013
Days: 7
Destination: EASTERN CARIBBEAN
Departure Port: MIAMI, FL
Debarkation Port: MIAMI, FL
Rate Code: 328TZ501
Category: 4B
Stateroom: GUAR
Number of Guests: 2
Transportation Mode: CRUISE ONLY
Guest # Title First Name Last Name Gender DOB Age Nationality Departing City Transp Mode Emergency Contact # VPP Past Guest Number
1 MR JACK CRUISER MALE 1/12/1982 31 UNITED STATES N/A CRUISE ONLY (305) 599-2600 No
2 MRS JILL CRUISER FEMALE 2/26/1968 44 UNITED STATES N/A CRUISE ONLY (305) 599-2600 No
Payment Schedule
Deposit: $500.00 Due Date: 02/15/2012
Final Payment: $1284.94 Due Date: 11/19/2012
Seating Time for Dinner
Seating Request
EARLY DINING - 6:00 PM - CONFIRMED
Cruise Fare Information
Currency: USD
Description Amount
CRUISE RATE $1,058.00
MISCELLANEOUS CHARGES $226.94
BOOKING CHARGE/CREDIT $0.00
GROSS AMOUNT $1,284.94
AVERAGE CRUISE RATE PER PERSON WITH NCFS $529.00
Modify Booking
Pricing Summary
Voyage Itinerary
Commission Detail
Payment
Special Requests
Packages
Transfers
Online Check-In
Booking Search
New Search
E-Documents
Clone Booking
Go to Group Booking

Making Payments on Existing Bookings

To make payments on an existing booking:

1. On the GoCCL.com toolbar click **FunShipPay** to display the Pay for Specific Bookings screen.


Carnival
GoCCL.com
Login › Register › About GoCCL › User Support › Contact Us › Call Us
BOOKING TOOLS
MARKETING TOOLS
TRAINING
SPECIALS
Enter keyword(s)
GO
VALUE PROPOSITION MESSAGE WILL GO HERE.
We need an enticing message here to have new travel agents register with GoCCL and keep them coming back.
JOIN GOCCL.COM
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Individual Stateroom
Group Staterooms
Group Bookings
Manage a Booking
Guest Document Status
Funship Pay
CARNIVAL NEWS
Quick Guide to Posting Payments If you want to learn how to post payments quickly then please download and read the
Next »
Latest News & Updates
No News and Updates.
Marketing Tools
AdWizard
AdWizard
Let Carnival help you grow your business with our great tools! Lor ipsum dolor sit amet. Learn More
See All Marketing Tools
Featured Specials
Senior Special
Pack N Go
Cash Back - On Board credit
View All Specials
EARN YOUR PH.D. IN FUN-O-LOGY
As a newly minted expert in Fun, you'll know better than anyone how to provide your clients with a good time. Lorem ipsum dolor sit amet consectetur
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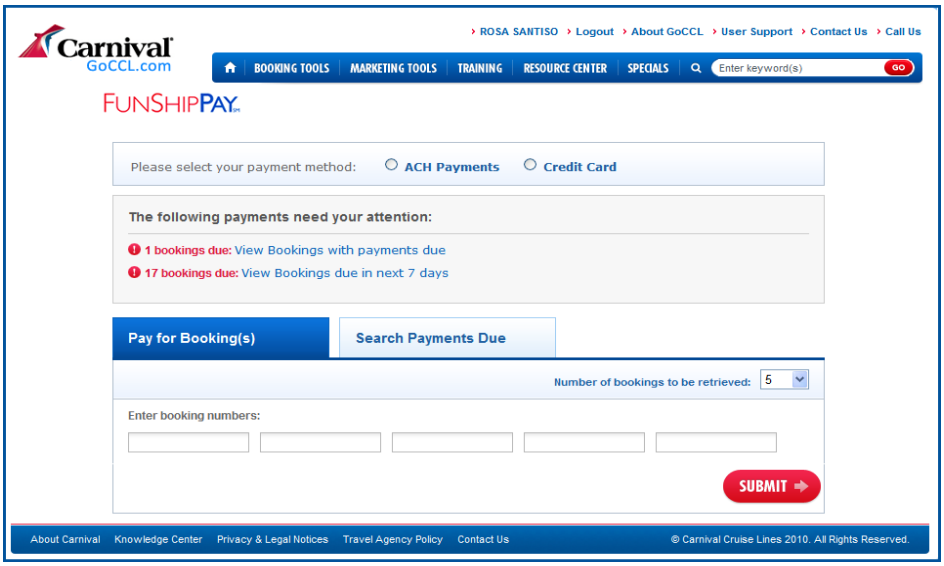
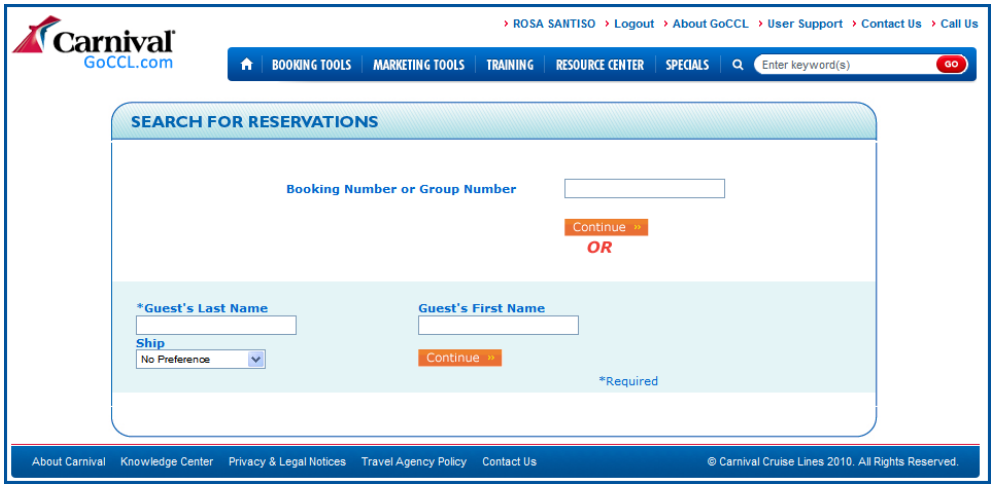
2. From the Pay for Specific Bookings screen you can send electronic payment for the specified booking.



Guest Document Status

To select the guest's document preference (electronic or paper documents):

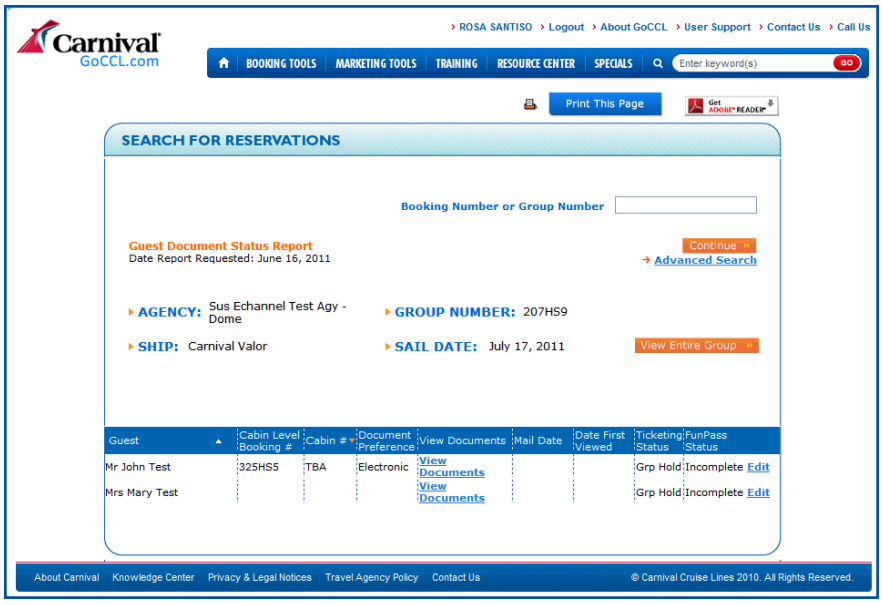
1. On the GoCCL.com Main Menu, click **Guest Document Status** to display the Search for Reservations screen.



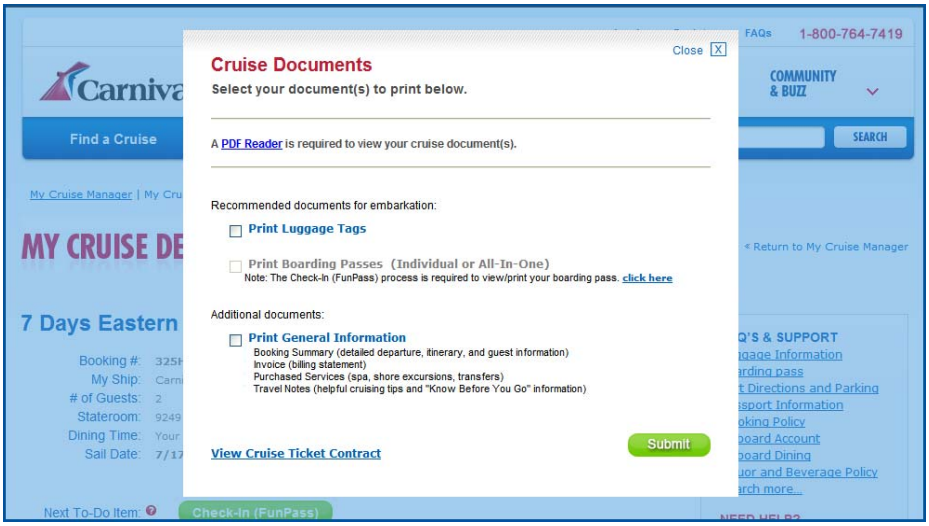
2. Type the **Booking Number or Group Number** and click **Continue**.

   Or

   Type the **Guest's Last Name** and the **Guest's First Name**. Click the **Ship** down arrow and select a ship name. Click **Continue** to re-display the Search For Reservations screen which now includes the guest's information.



3. Click **View Documents** to display the Cruise Documents screen from where you can print luggage tags, boarding passes, or general information.



4. Select one of the options.
5. Click **Submit**.